To make the best decision and determine the most efficient and effective course of action, an understanding of the current situation and innovative outlook are important. In this course, you will learn to inquisitively explore challenges, defy incorrect assumptions, and look at things with new and differing perspectives, incorporating these insights into your thought processes, and enabling you to find creative solutions to even the most difficult tasks and issues.

**WHO SHOULD ATTEND:**
Professionals who want to make the best decisions and develop creative and elegant solutions to challenging problems.

**JOB ROLES:**
- Personal Development
- Leader of Teams/Projects
- Leader of Managers/Departments

**OBJECTIVES:**
- Enable you to evaluate, identify, and distinguish between relevant and irrelevant information
- Engage critical thinking through curiosity and your ability to ask good questions
- Apply the eight best practices of critical thinking in practice
- Leverage open mindedness to become more receptive and highly tuned for new ideas

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**COURSE OUTLINE:**

**The Challenges of Modern Thinking**
- Becoming a Rational Thinker
- Critical Thinking in Application
- Applying Reason
- Developing Open-Mindedness
- Stepping Out of Your Comfort Zone
- Avoiding Jumping to Conclusions
- Expecting and Initiating Change
- Being Ready to Adapt
- Thinking Logically

**Critical Thinking Best Practices**
- Listening Actively
- Evaluating Information
- Making Assumptions
- Watching Out for Bias
- Asking Clarifying Questions
- Performing SWOT Analysis
- Benefiting from Critical Thinking

**Putting It All Together**
- Changing Your Perspective
- Considering Other Viewpoints
- Dealing with New Information
- Solving Problems
- Identifying Inconsistencies
- Asking Why
- Evaluating the Solution
- Retaining Your New Skills
- Reflecting and Learning from Mistakes
- Asking Questions on an Ongoing Basis

**We Ensure Personal & Professional Growth Through:**

**TOPIC-SPECIFIC, REINFORCEMENT MATERIALS TO ENRICH YOUR JOURNEY**
- eBooks, On-Demand Courses, Quick Videos,
- Personal & Team Assessments, Tools & Templates.

This course may qualify for Continuing Education Credits from multiple providers. Please visit [www.nhcredits.com](http://www.nhcredits.com) for complete details.

[New Horizons](https://www.newhorizons.com)
Thinking with Critical Insight

Post-Class Reinforcement Materials

Each of the Leadership and Professional Development courses include a suite of post-class reinforcement materials that are unique to each title. Content such as e-books, quick videos, personal and team assessments, tools and templates, and other materials, have been selected to ensure that you continue your journey to ongoing success beyond the classroom. All e-assets, such as books and videos, come with 1-year access.

Thinking with Critical Insight | 2 Days

Reinforcement Videos
- Knowing When to Think Critically featuring Lisa Callahan
- The Anatomy of Decisions featuring Chris Blake
- Strategy 101: Focus on Assumptions featuring Peter Sheahan
- Discussions to Make Sense of Opportunity featuring Don Sull
- Evidence-Based Management: The Keys to Great Decision Making featuring Jeffrey Pfeffer
- Challenge Your Assumptions to Avoid Confirmation Bias featuring Steve Shapiro
- Nurturing Your Own Creative Thinking featuring Gaia Grant
- What is Executive Intelligence? featuring Justin Menkes
- Fingertip Knowledge featuring Elliot Masie
- Defining Moments Come During Difficult Times featuring Terri Kelly
- Changing a Culture: You Can’t Do It By Yourself featuring Shelley Stewart Jr.
- Check the Checker: Don’t Make Assumptions featuring Antonio Carrillo
- The Theory of Constraints – The Inherent Simplicity featuring Eli Goldratt

Book Summaries
- The Power of Sustainable Thinking: How to Create a Positive Future for the Climate, the Planet, Your Organization and Your Life by Bob Doppelt
- Blink: The Power of Thinking Without Thinking by Malcolm Gladwell
- The Third Opinion: How Successful Leaders Use Outside Insight to Create Superior Results by Saj-nicole A. Joni, Ph.D

Leader-Led Activities
- Critical Thinking Skills Discussion Guide
- Stages of Critical Thinking Discussion Guide
- Characteristics of Critical Thinking Facilitation Guide
- Intake Stage Application Guide
- Investigate and Act Stages Application Guide

Self-Assessment
- Critical Thinking Characteristics
- Bias and Emotion

Business Impact
- Business Impact: Effective Critical Analysis of Business Reports
- Business Impact: Playing the Devil’s Advocate in Decision-making

Challenge
- Challenge: Critical Thinking

Tools
- Stages of Critical Thinking
- Uncritical Thinking Styles
- Company Benefits
- Intake Stage
- Data and Information
- Organizational Assumptions
- Investigate and Act Stages
- Question List
- Analysis Techniques

Materials listed above are representative and do not include all assets, which are subject to change as titles and resources are always being updated.