

Transitioning into Leadership for an IT Manager | 3 Days

IT managers require a specific skillset to properly create, oversee, enable, and motivate their teams. From developing an inspiring vision and empowering members to reach it to meeting deadlines and evaluating results, in this course you will learn the skills needed to successfully transition into an IT manager role.

WHO SHOULD ATTEND:

IT Professionals who expect to or who have recently transitioned into a management role.

JOB ROLES:

Personal Development
Leader of Teams/Projects
Leader of Managers/Departments

OBJECTIVES:

- Make a smooth transition into management
- Develop your authentic leadership style
- Engage and empower staff to achieve excellence
- Build high performing, collaborative teams
- Apply delegation best practices
- Attract and retain great staff

COURSE OUTLINE:

Making the Transition into Leadership

Defining Success
Developing Leadership Competencies
Acting as Leader, Liaison, Figurehead, Monitor, Disseminator, and Spokesperson
Allocating Resources
Acting Entrepreneurially
Negotiating and Handling Disturbances

Building Trust, Engagement and Involvement

Applying SCARF
Leading by Example with the 5 Components of Emotional Intelligence
Engaging, Involving, and Motivating Others
The 4 Disciplines of Motivation
Working with Differing Personality Styles
Developing Your Leadership Psychological Toolkit
Discovering and Meeting Stakeholder Expectations

Collaboration and Teams

Creating, Facilitating, and Maintaining Teams
Building a Team through Culture, Human to Human Relationships, Effective Communication, and Setting and Meeting Goals and Objectives
Modern, Autonomous, Self-Organizing, and Cross-Functional Teams

Building People with Challenging Work

Willingness to Delegate
Delegating Successfully

Attracting and Keeping Great People

Managing Performance
Knowing Your Staff
Checking Assumptions
Engaging Your Team
Leading and Coaching for Success
Managing Disruption

We Ensure Personal & Professional Growth Through:



TOPIC-SPECIFIC, REINFORCEMENT MATERIALS TO ENRICH YOUR JOURNEY

eBooks, On-Demand Courses, Quick Videos,
Personal & Team Assessments, Tools & Templates.