When you log into the NH CHOICE platform to access your ITIL 4 course materials, you will see the following tiles where these items are located. We will call out a few of the most important ones.

- ITIL 4 Exam Voucher Redemption
- ITIL Official AXELOS Manuscript Redemption

Clicking on either the “ITIL 4 Exam Voucher Redemption” or “ITIL Official E-book Redemption” tiles in this platform will bring up a form that you must fill in completely and once done, click SUBMIT.

Submitting the form generates an email that is sent directly to New Horizons.

Once the email is received, New Horizons will start the redemption process within 24 hours and you will be sent the items as soon as possible.