

Course Schedule

Adobe Acrobat

Adobe Acrobat Pro DC - Advanced / 395 / Days: 1

In this course, students will use Adobe Acrobat Pro DC to convert technical documents to PDF files, enhance PDF documents, create interactive PDF forms, and prepare PDF files for commercial printing.

03/10 · 03/10/21 **OLL** 8:00 AM - 4:00 PM GCL

04/07 · 04/07/21 **OLL** 8:00 AM - 4:00 PM GCL

05/12 · 05/12/21 **OLL** 10:00 AM - 6:00 PM GCL

Adobe Acrobat Pro DC - Introduction / 395 / Days: 1

Adobe Acrobat Pro DC puts the power of the Portable Document Format, literally, at your fingertips. By taking advantage of the functionality & features available in Acrobat, you will ensure the integrity of your documents regards of who views them.

03/08 · 03/08/21 **OLL** 8:00 AM - 4:00 PM GCL

03/22 · 03/22/21 **OLL** 8:00 AM - 4:00 PM GCL

04/05 · 04/05/21 **OLL** 8:00 AM - 4:00 PM GCL

05/10 · 05/10/21 **OLL** 10:00 AM - 6:00 PM GCL

Adobe Captivate

Adobe Captivate 2019 - Beyond The Essentials / 790 / Days: 2

A course that teaches the higher-end, more advanced functionality of Adobe Captivate 2019.

04/15 · 04/16/21 **OLL** 10:00 AM - 6:00 PM GCL

Adobe Captivate 2019 - The Essentials / 790 / Days: 2

A course that teaches the core Adobe Captivate skills needed to create eLearning courses.

04/13 · 04/14/21 **OLL** 10:00 AM - 6:00 PM GCL

05/25 · 05/26/21 **OLL** 8:00 AM - 4:00 PM GCL

Adobe Dreamweaver

Adobe Dreamweaver CC - Part 1 / 790 / Days: 2

In this course, you will learn to maintain and administer your website with Dreamweaver's site and page management tools.

03/30 · 03/31/21 **OLL** 8:00 AM - 4:00 PM GCL

05/24 · 05/25/21 **OLL** 10:00 AM - 6:00 PM GCL

Adobe Dreamweaver CC - Part 2 / 790 / Days: 2

In this course, you will use Adobe Dreamweaver CC to create fluid CSS layouts, implement mobile integration techniques, and share files over a server to work in a collaborative manner.

04/01 · 04/02/21 **OLL** 8:00 AM - 4:00 PM GCL

06/03 · 06/04/21 **OLL** 10:00 AM - 6:00 PM GCL

Adobe Illustrator

Adobe Illustrator CC - Part 1 / 790 / Days: 2

This course covers the Graphic Design & Illustration Using Adobe Illustrator CC objectives to help students prepare for the Adobe Certified Associate (ACA) exam. This course is also designed to cover the Adobe Certified Expert (ACE) exam objectives.

03/18 · 03/19/21 **OLL** 8:00 AM - 4:00 PM GCL

04/05 · 04/06/21 **OLL** 8:00 AM - 4:00 PM GCL

05/03 · 05/04/21 **OLL** 10:00 AM - 6:00 PM GCL

Adobe Illustrator CC - Part 2 / 790 / Days: 2

In this course, students will use painting tools, manage colors, format type, work with effects, prepare artwork for commercial printing, and prepare graphics for the web.

03/25 · 03/26/21 **OLL** 8:00 AM - 4:00 PM GCL

05/05 · 05/06/21 **OLL** 10:00 AM - 6:00 PM GCL

Adobe InDesign

Adobe InDesign CC - Part 1 / 790 / Days: 2

This course has all the tools you need to elevate the look of your document and get it out to the people who need to see it, whether it be in print or on the web.

03/09 · 03/10/21 **OLL** 8:00 AM - 4:00 PM GCL

04/06 · 04/07/21 **OLL** 8:00 AM - 4:00 PM GCL

04/22 · 04/23/21 **OLL** 8:00 AM - 4:00 PM GCL

05/11 · 05/12/21 **OLL** 10:00 AM - 6:00 PM GCL

Adobe InDesign CC - Part 2 / 790 / Days: 2

In this course students will learn advanced InDesign techniques to enhance the look and functionality of your documents.

03/11 · 03/12/21 **OLL** 8:00 AM - 4:00 PM GCL

04/08 · 04/09/21 **OLL** 8:00 AM - 4:00 PM GCL

05/13 · 05/14/21 **OLL** 10:00 AM - 6:00 PM GCL

Adobe Photoshop

Adobe Photoshop CC - Part 1 / 790 / Days: 2

This course focuses on some of the basic features of Photoshop so that the student can navigate the environment and use Photoshop tools to work with photographic images.

03/23 · 03/24/21 **OLL** 8:00 AM - 4:00 PM GCL

04/20 · 04/21/21 **OLL** 8:00 AM - 4:00 PM GCL

05/18 · 05/19/21 **OLL** 10:00 AM - 6:00 PM GCL

Adobe Photoshop CC - Part 2 / 790 / Days: 2

This course delves into some of the more advanced image creation and editing techniques, and offers you hands-on activities that demonstrate how these techniques can be used in combination to create exciting visual effects.

04/22 · 04/23/21 **OLL** 8:00 AM - 4:00 PM GCL

Agile

Agile Project Management Methodologies / 1198 / Days: 2

Many organizations are incorporating different project management methodologies into their skill base. This course is designed for individuals who need to get started with agile concepts and practice. Basic planning is covered along with the various roles and responsibilities of customers and developers / practitioners. Learn about epics, stories, sprints, feature prioritization and value-driven delivery.

04/08 · 04/09/21 **OLL** 10:00 AM - 6:00 PM GCL

Introduction to Agile and Scrum Methodologies / 475 / Days: 1

Agile project management is growing in popularity as a method for delivering value quickly. This course presents the tenets of Agile methodologies using the Scrum framework as a primary example to demonstrate the Agile approaches, their benefits, and challenges.

03/29 · 03/29/21 **OLL** 8:00 AM - 4:00 PM GCL

05/12 · 05/12/21 **OLL** 8:00 AM - 4:00 PM GCL

PMI Agile Certified Professional (PMI-ACP)® Exam Preparation / 1797 / Days: 3

This course provides participants with a foundation of the PMI-ACP® exam. Participants will be introduced to PMI Agile concepts and practices with banks of sample questions.

04/19 · 04/21/21 **OLL** 10:00 AM - 6:00 PM GCL

Amazon Web Services (AWS)

Advanced Architecting on AWS / 2025 / Days: 3

Building on concepts introduced in Architecting on AWS, this course covers how to build complex solutions which incorporate data services, governance, and security on AWS.

03/09 · 03/11/21 **OLL** 8:00 AM - 4:00 PM GCL

03/29 · 03/31/21 **OLL** 11:00 AM - 7:00 PM GCL

04/12 · 04/14/21 **OLL** 8:00 AM - 4:00 PM GCL

05/03 · 05/05/21 **OLL** 8:00 AM - 4:00 PM GCL

05/11 · 05/13/21 **OLL** 8:00 AM - 4:00 PM GCL

05/18 · 05/20/21 **OLL** 11:00 AM - 7:00 PM GCL

06/02 · 06/04/21 **OLL** 8:00 AM - 4:00 PM GCL

Course Schedule

Advanced Developing on AWS / 2025 / Days: 3

This course uses the real-world scenario of taking a legacy, on-premises monolithic application and refactoring it into a serverless microservices architecture. This advanced course covers advanced development topics such as architecting for a cloud-native environment; deconstructing on-premises, legacy applications and repackaging them into cloud-based, cloud-native architectures; and applying the tenets of the Twelve-Factor Application methodology.

03/23	03/25/21	OLL	11:00 AM - 7:00 PM	GCL
04/20	04/22/21	OLL	8:00 AM - 4:00 PM	GCL
05/18	05/20/21	OLL	8:00 AM - 4:00 PM	GCL

Architecting on AWS / 2025 / Days: 3

Architecting on AWS covers the fundamentals of AWS. It is designed to teach Solution Architects how to optimize the use of the AWS Cloud by understanding AWS services and how these services fit into a cloud solution.

03/10	03/12/21	OLL	11:00 AM - 7:00 PM	GCL
03/15	03/17/21	OLL	7:00 AM - 3:00 PM	GCL
03/24	03/26/21	OLL	8:00 AM - 4:00 PM	GCL
03/24	03/26/21	OLL	11:00 AM - 7:00 PM	GCL
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04/07	04/09/21	OLL	8:00 AM - 4:00 PM	GCL
04/12	04/14/21	OLL	7:00 AM - 3:00 PM	GCL
04/14	04/16/21	OLL	8:00 AM - 4:00 PM	GCL
04/21	04/23/21	OLL	8:00 AM - 4:00 PM	GCL
04/21	04/23/21	OLL	11:00 AM - 7:00 PM	GCL
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04/28	04/30/21	OLL	8:00 AM - 4:00 PM	GCL
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06/02	06/04/21	OLL	11:00 AM - 7:00 PM	GCL

Architecting on AWS Accelerator / 3150 / Days: 5

This course combines Architecting on AWS and Advanced Architecting on AWS to offer a comprehensive, immersive course in cloud architecture. It covers all aspects of how to architect for the cloud over 5 days. You will learn how to design cloud architectures, starting small and working to large-scale enterprise level designs—and everything in between. Starting with the Well Architected Framework, you will be immersed in AWS services like compute, storage, database, networking, security, monitoring, automation, optimization, benefits of de-coupling applications and serverless, building for resilience, and understanding costs. Using hands-on labs, you will apply knowledge from lectures to gain skills.

03/22	03/26/21	OLL	8:00 AM - 4:00 PM	GCL
04/12	04/16/21	OLL	8:00 AM - 4:00 PM	GCL
04/26	04/30/21	OLL	11:00 AM - 7:00 PM	GCL
05/10	05/14/21	OLL	8:00 AM - 4:00 PM	GCL
05/17	05/21/21	OLL	11:00 AM - 7:00 PM	GCL

AWS Cloud Practitioner Essentials / 675 / Days: 1

The fundamental-level full day course is intended for individuals who seek an overall understanding of the AWS Cloud, independent of specific technical roles. It provides a detailed overview of cloud concepts, AWS services, security, architecture, pricing, and support. It includes lab exercises reinforcing some of the core concepts of the lecture. This course also helps you prepare for the AWS Certified Cloud Practitioner exam. This course includes AWS Training Exclusives.

03/05	03/05/21	OLL	11:00 AM - 7:00 PM	GCL
04/01	04/01/21	OLL	8:00 AM - 4:00 PM	GCL
05/04	05/04/21	OLL	11:00 AM - 7:00 PM	GCL

AWS Solutions Architect Certification - Associate / 2796 / Days: 4

Students will attain a deep knowledge of AWS infrastructure and design patterns on developing applications on AWS and attain skills to clear the AWS Certification Exam.

04/05	04/08/21	OLL	10:00 AM - 6:00 PM	GCL
06/01	06/04/21	OLL	8:00 AM - 4:00 PM	GCL

AWS SysOps Administrator Certification - Associate / 2796 / Days: 4

Students will attain a deep knowledge of AWS infrastructure and deployment on AWS, and attain skills to pass the AWS Certification Exam.

04/27	04/30/21	OLL	10:00 AM - 6:00 PM	GCL
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AWS Technical Essentials / 675 / Days: 1

This course introduces you to AWS products, services, & common solutions. It provides IT technical end users with basic fundamentals to become more proficient in identifying AWS services so that you can make informed decisions about IT solutions.

03/09	03/09/21	OLL	8:00 AM - 4:00 PM	GCL
03/09	03/09/21	OLL	11:00 AM - 7:00 PM	GCL
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06/01	06/01/21	OLL	8:00 AM - 4:00 PM	GCL
06/01	06/01/21	OLL	11:00 AM - 7:00 PM	GCL

Big Data on AWS / 2025 / Days: 3

Big Data on AWS introduces you to cloud-based big data solutions such as Amazon Elastic MapReduce (EMR), Amazon Redshift, Amazon Kinesis and the rest of the AWS big data platform. In this course, we show you how to use Amazon EMR to process data using the broad ecosystem of Hadoop tools like Hive and Hue. We also teach you how to create big data environments, work with Amazon DynamoDB, Amazon Redshift, Amazon QuickSight, Amazon Athena and Amazon Kinesis, and leverage best practices to design big data environments for security and cost-effectiveness.

03/16	03/18/21	OLL	8:00 AM - 4:00 PM	GCL
03/29	03/31/21	OLL	11:00 AM - 7:00 PM	GCL

Course Schedule

Developing on AWS / 2025 / Days: 3

In this course, you learn how to use the AWS SDK to develop secure and scalable cloud applications. Explore how to interact with AWS using code and also learn about key concepts, best practices, and troubleshooting tips.

03/17	03/19/21	OLL	11:00 AM - 7:00 PM	GCL
03/29	03/31/21	OLL	8:00 AM - 4:00 PM	GCL
04/14	04/16/21	OLL	8:00 AM - 4:00 PM	GCL
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05/26	05/28/21	OLL	8:00 AM - 4:00 PM	GCL
06/02	06/04/21	OLL	11:00 AM - 7:00 PM	GCL

DevOps Engineering on AWS / 2025 / Days: 3

DevOps Engineering on AWS covers the core principles of the DevOps methodology and examines a number of use cases applicable to startup, small-medium business, and enterprise development scenarios.

03/09	03/11/21	OLL	8:00 AM - 4:00 PM	GCL
03/23	03/25/21	OLL	8:00 AM - 4:00 PM	GCL

Fundamentals of AWS / 699 / Days: 1

Fundamentals of AWS by CloudThat is for anyone with an IT background who is interested in understanding what is Cloud Computing. It will equip you with basic knowledge of Cloud Technologies in use now. Cloud Computing has grown from being just a buzzword to a serious business decision that many businesses are contemplating. Therefore, knowledge about it is necessary to make a clear and strategic plan to move applications and services to the Cloud.

04/26	04/26/21	OLL	8:00 AM - 4:00 PM	GCL
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Migrating to AWS / 1350 / Days: 2

This course covers various cloud migration strategies with a detailed discussion on each phase of the migration process, including portfolio discovery, application migration planning and design, migration execution, and post-migration validation.

03/22	03/23/21	OLL	8:00 AM - 4:00 PM	GCL
05/03	05/04/21	OLL	11:00 AM - 7:00 PM	GCL

Planning and Designing Databases on AWS / 2025 / Days: 3

This course will teach you the process of planning and designing both relational and nonrelational database and the planning and design requirements of all 8 of the AWS databases services, their pros and cons, and how to know which AWS databases service is right for your workloads.

04/13	04/15/21	OLL	11:00 AM - 7:00 PM	GCL
05/11	05/13/21	OLL	8:00 AM - 4:00 PM	GCL

Security Engineering on AWS / 2025 / Days: 3

Security Operations on AWS demonstrates how to efficiently use AWS security services to stay secure and compliant in the AWS cloud.

03/09	03/11/21	OLL	11:00 AM - 7:00 PM	GCL
03/16	03/18/21	OLL	8:00 AM - 4:00 PM	GCL
03/30	04/01/21	OLL	11:00 AM - 7:00 PM	GCL

Systems Operations on AWS / 2025 / Days: 3

System Operations on AWS is designed to teach those in a Systems Administrator or Developer Operations (DevOps) role how to create automatable and repeatable deployments of networks and systems on the AWS platform.

03/17	03/19/21	OLL	11:00 AM - 7:00 PM	GCL
03/24	03/26/21	OLL	8:00 AM - 4:00 PM	GCL
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04/14	04/16/21	OLL	11:00 AM - 7:00 PM	GCL
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06/02	06/04/21	OLL	8:00 AM - 4:00 PM	GCL

Apple

Apple Keynote / 995 / Days: 2

Apple's Keynote is the equivalent of Microsoft's PowerPoint. With its powerful set of tools and effects, Keynote makes it easy to create stunning presentations. In this one-day class you will learn how to design and customize slides, add media and music,

03/09	03/10/21	OLL	10:00 AM - 6:00 PM	GCL
04/12	04/13/21	OLL	10:00 AM - 6:00 PM	GCL
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06/01	06/02/21	OLL	10:00 AM - 6:00 PM	GCL

Getting Started With the Mac Operating System / 595 / Days: 1

This one day course provides a comprehensive overview of macOS, complete with insider tips for getting the most out of the operating system. The course shows how to configure system preferences, navigate around the finder, personalize the interface and as

03/10	03/10/21	OLL	10:00 AM - 6:00 PM	GCL
04/22	04/22/21	OLL	10:00 AM - 6:00 PM	GCL
05/11	05/11/21	OLL	10:00 AM - 6:00 PM	GCL

iPad For Business / 550 / Days: 1

This day-long workshop gives participants a thorough understanding of the iPad iOS operating system. This course is designed for both those who want to learn more about their iPads, those who work in business environments and who want to integrate the iPad

03/26	03/26/21	OLL	10:00 AM - 6:00 PM	GCL
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Mac Integration Basics / 550 / Days: 1

Companies are increasingly integrating Mac computers into Windows or other standards-based network environments. This two day Mac Integration Basics course examines how to best use a Mac(s) in an organization that predominantly functions with a Microsoft

03/26	03/26/21	OLL	10:00 AM - 6:00 PM	GCL
04/22	04/23/21	OLL	10:00 AM - 6:00 PM	GCL
05/04	05/05/21	OLL	10:00 AM - 6:00 PM	GCL

Apple iOS

iOS Deployment Essentials / 1195 / Days: 2

This two-day course provides students an opportunity to learn about the skills, tools, and knowledge needed to deploy iOS devices. Interactive discussions and hands-on exercises guide students through the configuration, management, and supervision of iOS

03/17	03/18/21	OLL	10:00 AM - 6:00 PM	GCL
04/26	04/27/21	OLL	10:00 AM - 6:00 PM	GCL

macOS Support Essentials / 1895 / Days: 3

Participants in this course will learn how to update, upgrade, and reinstall the macOS then set up and configure the new macOS. They will also be introduced to the command-line interface and macOS Recovery. Other course topics include: managing user accou

03/23	03/25/21	OLL	10:00 AM - 6:00 PM	GCL
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05/03	05/05/21	OLL	10:00 AM - 6:00 PM	GCL

Business Analysis

BA01 - Business Analysis Essentials / 1395 / Days: 2

This is an introductory course designed to provide students with a basic understanding of the benefits, functions and impact a business analyst has within an organization. The course discusses the business analysis process as it is applied throughout a project as well as the pre-project activities that comprise strategy analysis. Students learn how a business analyst supports the project throughout the solution development life cycle, from defining business needs and solution scope to validating that requirements have been met in the testing phase and ensuring the solution continues to provide value after implementation.

04/08	04/09/21	OLL	8:00 AM - 4:00 PM	GCL
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Course Schedule

BA01 - Business Analysis Essentials / 1395 / Days: 2

This is an introductory course designed to provide students with a basic understanding of the benefits, functions and impact a business analyst has within an organization. The course discusses the business analysis process as it is applied throughout a project as well as the pre-project activities that comprise strategy analysis. Students learn how a business analyst supports the project throughout the solution development life cycle, from defining business needs and solution scope to validating that requirements have been met in the testing phase and ensuring the solution continues to provide value after implementation.

05/24 · 05/25/21 **OLL** 8:00 AM - 4:00 PM GCL

BA02 - Strategic Business Analysis / 1395 / Days: 2

This course is aimed for experienced practitioners who desire a clear understanding of Strategic Business Analysis, who would like to understand what comprises this work, and the objectives for performing it.

04/12 · 04/13/21 **OLL** 8:00 AM - 4:00 PM GCL

06/03 · 06/04/21 **OLL** 8:00 AM - 4:00 PM GCL

BA04 - Eliciting and Writing Effective Requirements / 1995 / Days: 3

With elicitation serving as a major component of the requirements process, it is imperative that business analysts maintain high competency levels in elicitation practices and technique use to help organizations overcome the requirements related challenges faced on projects. Regardless whether you are a practitioner just starting off your career in business analysis or whether you have been performing the role for some years, this course will provide insight into the latest thoughts on elicitation and writing effective requirements and present a number of current techniques that are being applied on projects across industries today.

04/19 · 04/21/21 **OLL** 8:00 AM - 4:00 PM GCL

BA05 - Process Modeling Using BPMN / 1395 / Days: 2

Students will learn to map business processes easily and efficiently using the industry standard - BPMN which stands for Business Process Modeling Notation from the Object Management Group (OMG). Students will learn the best practices in process mapping using the latest industry standards (BPMN) so that both the business and IT stakeholders will be able to understand the models and map processes consistently through-out their organization.

04/26 · 04/27/21 **OLL** 8:00 AM - 4:00 PM GCL

BA06 - Managing and Communicating Requirements for Projects / 1395 / Days: 2

A planned requirements approach is essential to a successful project. Your role as the Business Analyst in any project is to help form and coach a cross-functional team, facilitate continuous collaboration with your client, manage and communicate changing requirements, and deliver business value to your client early and regularly throughout the project.

05/03 · 05/04/21 **OLL** 8:00 AM - 4:00 PM GCL

BA30 – Foundations of Business Analysis / 2660 / Days: 4

The course provides students a clear understanding and total immersion into all of the facets of the business analyst role, including a thorough walkthrough of the various domain/knowledge areas that comprise the business analysis profession. Students are provided an opportunity to try their hand at several business analysis techniques for eliciting, analyzing, and modeling requirements. The business analysis work performed in strategy analysis and solution evaluation, which is most often the least familiar to business analysts, is thoroughly presented and explored. Students completing this course will be well equipped with new skills and knowledge that can be immediately applied on current and future projects.

05/17 · 05/20/21 **OLL** 8:00 AM - 4:00 PM GCL

BACP02 - Certified Business Analysis Professional (CBAP®) Exam Preparation / 2695 / Days: 4

This course provides you with a clear and detailed understanding of the concepts covered within the CBAP® and CCBA® exams. You will gain valuable tips and techniques to help prepare, study, and assess your personal readiness. In addition, you will earn valuable professional development hours toward meeting the exam criteria.

05/24 · 05/27/21 **OLL** 10:00 AM - 6:00 PM GCL

Career Academy

VMware Integrated Openstack: Install, Configure, Manage [v7] / 4250 / Days: 5

This five-day course provides you with the skills to build a private cloud using VMware® Integrated OpenStack on a proven VMware SDDC. Through a combination of lecture and hands-on labs, this course builds your skills in installing, configuring, and managing VMware Integrated OpenStack. You learn how to offer IaaS and PaaS with advanced networking and security features to end users using VMware Integrated OpenStack.

03/22 · 03/26/21 **OLL** 9:00 AM - 5:00 PM GCL

04/19 · 04/23/21 **OLL** 9:00 AM - 5:00 PM GCL

CERTIFICATION STANDALONE COURSES

Cisco® Designing Cisco® Enterprise Wireless Network (ENWLSD) / 4195 / Days: 5

This course gives you the knowledge you need to design Cisco wireless networks. The course covers design specifics from scenario design concepts through the installation phase and into post-deployment validation.

This course helps prepare you for the CCNP Enterprise and Cisco Certified Specialist ‐ Enterprise Wireless Design certifications.

04/05 · 04/09/21 **OLL** 9:00 AM - 5:00 PM GCL

05/17 · 05/21/21 **OLL** 9:00 AM - 5:00 PM GCL

Cisco® Developing Applications and Automating Workflows Using Cisco® Core Platforms v1.0 (DEVASC) / 4500 / Days: 5

This course helps you prepare for Cisco® DevNet Associate certification and for associate-level network automation engineer roles. You will learn how to implement basic network applications using Cisco platforms and how to implement automation workflows across network, security, collaboration, and computing infrastructure. The course gives you hands-on experience solving real world problems using Cisco Application Programming Interfaces (APIs) and modern development tools.

This course is 5 days of instructor led training, plus the equivalent of 3 days of self-paced training.

03/08 · 03/12/21 **OLL** 8:00 AM - 4:00 PM GCL

03/29 · 04/02/21 **OLL** 11:00 AM - 7:00 PM GCL

Cisco® Developing Applications Using Cisco® Core Platforms and APIs v1.0 (DEVCOR) / 4500 / Days: 5

In this course, you will learn how to implement network applications using Cisco® platforms as a base, from initial software design to diverse system integration, as well as testing and deployment automation. The course gives you hands-on experience solving real world problems using Cisco Application Programming Interfaces (APIs) and modern development tools.

This course helps you prepare for Cisco DevNet Professional certification and for professional-level network automation engineer roles.

04/19 · 04/23/21 **OLL** 9:00 AM - 5:00 PM GCL

Course Schedule

Cisco® Developing Solutions Using Cisco® IoT and Edge Platforms v1.0 (DEVIOT) / 4500 / Days: 5

This course prepares you to develop Internet of Things (IoT) applications for Cisco®; IoT edge compute and network architecture. Through a combination of lessons and hands-on experience, you will learn to implement and deploy Cisco IOx applications using Cisco Field Network Director and Cisco Kinetic. This course covers designing, deploying, and troubleshooting edge applications, and understanding the use of management tools, so you can control your industrial network and connected devices at scale. This course will prepare you for the certification exam 300-915 Developing Solutions Using Cisco IoT and Edge Platforms (DEVIOT), a concentration in the CCNP DevNet track.

03/15 · 03/19/21 **OLL** 10:00 AM - 6:00 PM GCL

Cisco® Implementing and Operating Cisco® Collaboration Core Technologies v1.0 (CLCOR) / 4195 / Days: 5

In this course you will gain the knowledge and skills needed to implement and deploy core collaboration and networking technologies, including infrastructure and design, protocols, codecs, and endpoints, Cisco IOS XE gateway and media resources, Call Control, QoS, and additional Cisco collaboration applications. This course also helps you prepare to take the exam, Implementing Cisco Collaboration Core Technologies (350-801 CLCOR), which is part of the new CCNP Collaboration certification.

03/29 · 04/02/21 **OLL** 9:00 AM - 5:00 PM GCL

05/03 · 05/07/21 **OLL** 9:00 AM - 5:00 PM GCL

Cisco® Implementing and Operating Cisco® Enterprise Network Core Technologies v1.1 (ENCOR) / 4195 / Days: 5

The goal of this course is to develop the core networking skills needed to configure, troubleshoot, and manage Enterprise wired and wireless networks. It also requires you to understand and implement security principles within the Enterprise networks and introduces you to overlay network design by using solutions like SD-Access and SD-WAN. The course also lays focus implementing on automation and programmability in Enterprise networks. This course consists of 5 days of instructor led training, plus the equivalent of 3 days of self-paced training. This course includes post class lab access- a total of 60 hours of labs over a 90 day period.

03/08 · 03/12/21 **OLL** 9:00 AM - 5:00 PM GCL

04/05 · 04/09/21 **OLL** 9:00 AM - 5:00 PM GCL

04/12 · 04/16/21 **OLL** 10:00 AM - 6:00 PM GCL

05/03 · 05/07/21 **OLL** 9:00 AM - 5:00 PM GCL

Cisco® Implementing and Operating Cisco® Security Core Technologies v1.0 (SCOR) / 4295 / Days: 5

The Implementing and Operating Cisco Security Core Technologies (SCOR) v1.0 course helps you prepare for the Cisco®; CCNP®; Security and CCIE®; Security certifications and for senior-level security roles. In this course, you will master the skills and technologies you need to implement core Cisco security solutions to provide advanced threat protection against cybersecurity attacks. You will learn security for networks, cloud and content, endpoint protection, secure network access, visibility, and enforcements. You will get extensive hands-on experience deploying Cisco Firepower®; Next-Generation Firewall and Cisco Adaptive Security Appliance (ASA) Firewall; configuring access control policies, mail policies, and 802.1X Authentication; and more. You will get introductory practice on Cisco Stealthwatch®; Enterprise and Cisco Stealthwatch Cloud threat detection features.

This course, including the self-paced material, helps prepare you to take the exam, Implementing and Operating Cisco Security Core Technologies (350-701 SCOR), which leads to the new CCNP Security, CCIE Security, and the Cisco Certified Specialist - Security Core certifications.

03/29 · 04/02/21 **OLL** 9:00 AM - 5:00 PM GCL

04/26 · 04/30/21 **OLL** 9:00 AM - 5:00 PM GCL

Cisco® Implementing and Operating Cisco® Service Provider Network Core Technologies (SPCOR) v1.0 / 4500 / Days: 5

This course teaches you how to configure, verify, troubleshoot, and optimize next-generation, Service Provider IP network infrastructures. It provides a deep dive into Service Provider technologies including core architecture, services, networking, automation, quality of services, security, and network assurance. This course also helps you prepare to take the 350-501 Implementing and Operating Cisco®; Service Provider Network Core Technologies (SPCOR) exam, which is part of the new CCNP®; Service Provider certification and the Cisco Certified Specialist ‐ Service Provider Core certification.

03/29 · 04/02/21 **OLL** 8:00 AM - 4:00 PM GCL

Cisco® Implementing Automation for Cisco® Collaboration Solutions (CLAUI) / 3000 / Days: 3

This course teaches you how to implement Cisco®; Collaboration automated, programmable solutions for voice, video, collaboration, and conferencing on-premises or in the cloud, including Cisco Unified Communications Manager, Cisco IP Phone Services, Cisco Unity®; Connection, Cisco Finesse®;, Cisco Collaboration Endpoints, Cisco Webex Teams®;, and Cisco Webex®; Meetings. You will also learn how to use Application Programming Interfaces (APIs) interfaces such as Representational State Transfer (REST) and Simple Object Access Protocol (SOAP), parsing data in Extensible Markup Language (XML) and JavaScript Object Notation (JSON) formats, and leverage frameworks such as Python.

This course prepares you for the 300-835 Automating and Programming Cisco Collaboration Solutions (CLAUTO) certification exam, and specialization toward the CCNP Collaboration certification.

03/10 · 03/12/21 **OLL** 9:00 AM - 5:00 PM GCL

Cisco® Implementing Automation for Cisco® Enterprise Solutions v1.1 (ENAU) / 3000 / Days: 3

The Implementing Automation for Cisco Enterprise Solutions (ENAU) v1.1 course teaches you how to integrate programmability and automation in the Cisco®;-powered Enterprise Campus and Wide Area Network (WAN) using programming concepts, orchestration, telemetry, and automation tools to create more efficient workflows and more agile networks. Through a combination of lessons and hands-on labs, you will gain knowledge and skills for using Cisco Internetworking Operating System (Cisco IOS®;-XE) for device-centric automation, Cisco Digital Network Architecture (Cisco DNA®;), Center for the intent-based enterprise network, Cisco Software-Defined (SD) WAN, and Cisco Meraki®;. You will study software development toolkits, industry-standard workflows, tools, and Application Programming Interface (APIs), such as Python, Ansible, Git, JavaScript Object Notation (JSON), YAML ’t Markup Language (YAML), Network Configuration Protocol (NETCONF), Representational State Configuration Protocol (RESTCONF), and Yet Another Generation (YANG). This course prepares you for the 300-435 Automating Cisco Enterprise Solutions (ENAUTO) certification exam. Introducing Automation for Cisco Solutions (CSAU) is required prior to enrolling in Implementing Automation for Cisco Enterprise Solutions (ENAU) because it provides crucial foundational knowledge essential to success.

03/10 · 03/12/21 **OLL** 11:00 AM - 7:00 PM GCL

03/24 · 03/26/21 **OLL** 8:00 AM - 4:00 PM GCL

Course Schedule

Cisco® Implementing Automation for Cisco® Service Provider Solutions v1.0 (SPAUI) / 3000 / Days: 3

This course prepares you to implement and support automation solutions in a Service Provider network infrastructure, using network programmability principles, protocols, tools, and mechanisms. Through a combination of lessons and hands-on labs, you will learn to deploy, configure, monitor, and operate Service Provider network environments using modern data models. These models allow you to represent operational data and new network management protocols in order to administer hundreds or thousands of devices in a single operation, replacing traditional, time-consuming, error prone, device-by-device Command Line Interface (CLI) management. The course also introduces powerful automation solutions that can streamline network operations. This course also prepares you for the CCNP-Service Provider concentration exam 300-535.

03/17 · 03/19/21 **OLL** 11:00 AM - 7:00 PM GCL

Cisco® Implementing Cisco® Advanced Call Control and Mobility Services v.1.0 (CLACCM) / 4195 / Days: 5

In this course, you will learn how to use Cisco® Unified Communications Manager features to consolidate your communications infrastructure into a scalable, portable, and secure collaboration solution. This course prepares you for the 300-815 Implementing Cisco Advanced Call Control and Mobility Services (CLACCM) concentration exam and CCNP-Collaboration certification.

04/12 · 04/16/21 **OLL** 9:00 AM - 5:00 PM GCL

05/17 · 05/21/21 **OLL** 9:00 AM - 5:00 PM GCL

Cisco® Implementing Cisco® Collaboration Applications v1.0 (CLICA) / 4195 / Days: 5

This course provides you with the knowledge and skills to streamline communication procedures, strengthen compliance measures, and enhance your communication systems and devices with knowledge about Single Sign-On (SSO), Cisco® Unified IM and Presence, Cisco Unity® Connection and Cisco Unity Express. This course will prepare you for certification exam 300-810 Implementing Cisco Collaboration Applications (CLICA).

03/22 · 03/26/21 **OLL** 9:00 AM - 5:00 PM GCL

04/26 · 04/30/21 **OLL** 9:00 AM - 5:00 PM GCL

05/24 · 05/28/21 **OLL** 9:00 AM - 5:00 PM GCL

Cisco® Implementing Cisco® Collaboration Cloud and Edge Solutions v1.0 (CLCEI) / 4195 / Days: 5

This course provides students knowledge about Cisco Expressway Series solutions, such as B2B calls, Cisco Mobile and Remote Access for remote workers, authentication options, and additional Cisco Expressway Series features.

03/22 · 03/26/21 **OLL** 9:00 AM - 5:00 PM GCL

Cisco® Implementing Cisco® Enterprise Advanced Routing and Services v1.0 (ENARSI) / 4195 / Days: 5

This course provides the knowledge and skills needed to install, configure, operate and troubleshoot an enterprise network. This course is intended to be a deep dive into advanced routing and infrastructure technologies, which are an expansion of the topics covered in the Implementing and Operating Cisco Enterprise Network Core Technologies (ENCOR) course. This course prepares you to take the CCNP Enterprise exam 300-410 ENARSI. This course includes post class lab access- a total of 60 hours of labs over a 90 day period.

03/29 · 04/02/21 **OLL** 9:00 AM - 5:00 PM GCL

05/03 · 05/07/21 **OLL** 10:00 AM - 6:00 PM GCL

05/17 · 05/21/21 **OLL** 9:00 AM - 5:00 PM GCL

Cisco® Implementing Cisco® SD-WAN Solutions v1.0 (SDWAN300) / 4000 / Days: 5

This course gives you deep-dive training about how to design, deploy, configure, and manage your Cisco® Software-Defined WAN (SD-WAN) solution in a large-scale live network, including how to migrate from legacy WAN to SD-WAN. You will learn best practices for configuring routing protocols in the data center and the branch, as well as how to implement advanced control, data, and application-aware policies. The course also covers SD-WAN deployment and migration options, placement of controllers, how to deploy and replace edge devices, and how to configure Direct Internet Access (DIA) breakout. This course helps you prepare to take the Implementing Cisco SD-WAN Solutions (300-415 ENSDWI) exam, which is part of the new CCNP Enterprise certification and the Cisco Certified Specialist - Enterprise SD-WAN Implementation certification. The exam will be available beginning February 24, 2020.

03/23 · 03/26/21 **OLL** 11:00 AM - 7:00 PM GCL

Cisco® Implementing DevOps Solutions and Practices Using Cisco® Platforms (DevOps) 1.0 / 4500 / Days: 5

This course teaches you how to automate application deployment, enable automated configuration, enhance management, and improve scalability of cloud microservices and infrastructure processes on Cisco® platforms. You will also learn how to integrate Docker and Kubernetes to create advanced capabilities and flexibility in application deployment. This course prepares you for the 300-910 Implementing DevOps Solutions and Practices Using Cisco Platforms (DEVOPS) certification exam.

03/15 · 03/19/21 **OLL** 8:00 AM - 4:00 PM GCL

Cisco® Implementing Secure Solutions with Virtual Private Networks v1.0 (SVPN) / 3995 / Days: 5

The Implementing Secure Solutions with Virtual Private Networks (SVPN) v1.0 course teaches you how to implement, configure, monitor, and support enterprise Virtual Private Network (VPN) solutions. Through a combination of lessons and hands-on experiences you will acquire the knowledge and skills to deploy and troubleshoot traditional Internet Protocol Security (IPsec), Dynamic Multipoint Virtual Private Network (DMVPN), FlexVPN, and remote access VPN to create secure and encrypted data, remote accessibility, and increased privacy.

04/05 · 04/09/21 **OLL** 9:00 AM - 5:00 PM GCL

05/10 · 05/14/21 **OLL** 9:00 AM - 5:00 PM GCL

Cisco® Introducing Automation for Cisco® Solutions v1.0 (CSAU) / 2000 / Days: 2

This course provides engineers with a broad overview of skills to become a next-generation engineers by examining tools and technologies that can both accelerate network automation and increase collaboration across internal and external teams using version control systems.

03/22 · 03/23/21 **OLL** 11:00 AM - 7:00 PM GCL

Cisco® Securing Networks with Cisco Firepower® Next Generation Firewall v1.0 (SSNGFW) / 4000 / Days: 5

This course gives you knowledge and skills to use and configure Cisco® Firepower Threat Defense technology, beginning with initial device setup and configuration and including routing, high availability, Cisco Adaptive Security Appliance (ASA) to Cisco Firepower Threat Defense migration, traffic control, and Network Address Translation (NAT). You will learn how to implement advanced Next-Generation Firewall (NGFW) and Next-Generation Intrusion Prevention System (NGIPS) features, including network intelligence, file type detection, network-based malware detection, and deep packet inspection. You will also learn how to configure site-to-site VPN, remote-access VPN, and Secure Sockets Layer (SSL) decryption before moving on to detailed analysis, system administration, and troubleshooting.

03/22 · 03/26/21 **OLL** 8:00 AM - 4:00 PM GCL

03/29 · 04/02/21 **OLL** 11:00 AM - 7:00 PM GCL

04/12 · 04/16/21 **OLL** 8:00 AM - 4:00 PM GCL

04/19 · 04/23/21 **OLL** 9:00 AM - 5:00 PM GCL

Course Schedule

Cisco® Securing Networks with Cisco® Firepower Next-Generation IPS v4.0 (SSFIPS) / 4000 / Days: 5

This course shows you how to deploy and use Cisco Firepower®; Next-Generation Intrusion Prevention System (NGIPS). This hands-on course gives you the knowledge and skills to use the platform features and includes firewall security concepts, platform architecture and key features; in-depth event analysis including detection of network-based malware and file type, NGIPS tuning and configuration including application control, security intelligence, firewall, and network-based malware and file controls; Snort®; rules language; file and malware inspection, security intelligence, and network analysis policy configuration designed to detect traffic patterns; configuration and deployment of correlation policies to take action based on events detected; troubleshooting; system and user administration tasks, and more.

This course helps you prepare to take the exam, Securing Networks with Cisco Firepower (300-710 SNCF), which leads to CCNP Security and Cisco Certified Specialist ‐ Network Security Firepower certifications. The 300-710 SNCF exam has a second preparation course as well, Cisco®; Securing Networks with Cisco®; Firepower Next Generation Firewall (SSNGFW). You can take these courses in any order.

03/22	03/26/21	OLL	8:00 AM - 4:00 PM	GCL
04/05	04/09/21	OLL	11:00 AM - 7:00 PM	GCL
04/19	04/23/21	OLL	8:00 AM - 4:00 PM	GCL
05/24	05/28/21	OLL	11:00 AM - 7:00 PM	GCL

Cisco® Troubleshooting Cisco® Data Center Infrastructure v7.0 (DCIT) / 4395 / Days: 5

The focus of this skills-building course is troubleshooting of LANs, SANs, Cisco Unified Fabric, Cisco Unified Computing System (UCS), and Cisco Application Centric Infrastructure (ACI). The course provides rich hands-on experience in resolving problems on Cisco MDS switches, Cisco Nexus switches, Cisco fabric extenders (FEXs), Cisco UCS, and Cisco ACI.

03/08	03/12/21	OLL	9:00 AM - 5:00 PM	GCL
04/19	04/23/21	OLL	9:00 AM - 5:00 PM	GCL
05/24	05/28/21	OLL	9:00 AM - 5:00 PM	GCL

Cisco® Understanding Cisco® Collaboration Foundations v1.0 (CLFNDU) / 3995 / Days: 5

This course gives you the skills needed to administer and support a single-site Cisco®; Unified Communications Manager (CM) solution. The course covers initial parameters, management of devices including phones and video endpoints, management of users, and management of media resources, as well as Cisco Unified Communications solutions maintenance and troubleshooting tools. In addition, you will learn the basics of SIP dial plans including connectivity to Public Switched Telephone Network (PSTN) services, and how to use class-of-service capabilities.

04/05	04/09/21	OLL	9:00 AM - 5:00 PM	GCL
05/17	05/21/21	OLL	9:00 AM - 5:00 PM	GCL

Cisco® Understanding Cisco® Wireless Foundations v1.0 (WLFNDU) / 3695 / Days: 5

This course gives you the knowledge and skills you need to position, plan, implement, operate, and manage a Cisco WLAN network. This course teaches you how to design, install, configure, monitor, and conduct basic troubleshooting tasks on a Cisco WLAN network of any size.

04/19	04/23/21	OLL	9:00 AM - 5:00 PM	GCL
05/24	05/28/21	OLL	9:00 AM - 5:00 PM	GCL

Cisco

Cisco® ACI Operations and Troubleshooting Boot Camp (DCACIO) / 3500 / Days: 3

The Cisco Application Centric Infrastructure Operations and Troubleshooting (DCACIO) v1.0 course shows you how to operate and troubleshoot Cisco®; data center network infrastructure running Cisco ACI. Through expert instruction and hands-on practice, you will learn about operational tools, and best practices and caveats for configuration management, performance tracking, and more. You will practice troubleshooting common issues on a live fabric. Based on lessons learned in over 100 production deployments, this course gives you the real-world knowledge and skills to boost operational efficiencies in your own deployment.

03/15	03/17/21	OLL	9:00 AM - 5:00 PM	GCL
04/26	04/28/21	OLL	9:00 AM - 5:00 PM	GCL

Cisco® Administering and Positioning Cisco Umbrella™ Operations (ADMUMB) / 3395 / Days: 2

Cisco Umbrella™ is a cloud security platform that provides the first line of defense against threats on the Internet. Being able to understand and position how Cisco Umbrella™ works and what are the features is the key focus of this 2-day Cisco® online IT class. Students who enter the course with a basic understanding of Cisco® products and IT solutions will be able to describe the Cisco Umbrella™, understand Secure Internet Gateway and Ransomware Protection, discuss Threat Intelligence, use Cisco® Roaming Client.

03/15	03/16/21	OLL	9:00 AM - 5:00 PM	GCL
04/12	04/13/21	OLL	9:00 AM - 5:00 PM	GCL
05/10	05/11/21	OLL	9:00 AM - 5:00 PM	GCL

Cisco® Administering Cisco® Data Center Unified Computing System (DCUCA) / 3895 / Days: 4

Using real-world scenarios and examples, this course will explore all of the components of the UCS B-Series and C-Series solutions from a day to day administrative point of view.

03/15	03/18/21	OLL	9:00 AM - 5:00 PM	GCL
04/12	04/15/21	OLL	9:00 AM - 5:00 PM	GCL
05/10	05/13/21	OLL	9:00 AM - 5:00 PM	GCL

Cisco® Administering Cisco® Unified Communications Manager and Unity Connection (ACUCM with AUC) / 3995 / Days: 5

This course is a training program that provides system administrators and networking professionals with an understanding of the Cisco Unified Communications Manager System. This course teaches the concepts of IP telephony based in system administration, including its function, features, and configuration.

03/08	03/12/21	OLL	9:00 AM - 5:00 PM	GCL
03/29	04/02/21	OLL	9:00 AM - 5:00 PM	GCL
05/03	05/07/21	OLL	9:00 AM - 5:00 PM	GCL

Cisco® Administering Cisco® Unified Communications Manager v12 (ACUCM) / 2695 / Days: 3

Administering Cisco Unified Communications Manager (ACUCM) v12.0 is a 3-day training program that provides system administrators and networking professionals with an understanding of the Cisco Unified Communications Manager System. The Cisco IT training course teaches the concepts of IP telephony based in system administration, including its function, features, and configuration. This is an entry-level IP telephony course that begins with the basic concepts of IP telephony and very quickly moves the learner forward into an understanding of system concepts: clustering, creation of phones and users, route plans, digit manipulation, media resources, and phone features, which are all important to supporting IP telephony in the enterprise network. The course focuses on Cisco Unified Communications Manager version v12.x.

The course is geared to individuals that will be using and managing the system and performing administration for Level 1 and Level 2 support. Level 1 support is geared toward supporting phone users and making moves, adds, and changes to the desktop phone environment. Level 2 support is oriented to supporting changes in the organization, such as opening new office locations or relocating departments. The Cisco training course does not cover issues of initial deployment, new cluster deployment or international deployments. Also, the course does not cover issues with the underlying network that involve routers, switches, or Cisco IOS software configuration.

03/08	03/10/21	OLL	9:00 AM - 5:00 PM	GCL
03/29	03/31/21	OLL	9:00 AM - 5:00 PM	GCL
05/03	05/05/21	OLL	9:00 AM - 5:00 PM	GCL

Cisco® ASA Essentials (ASAE) / 3795 / Days: 5

Student will gain the essential skills required to configure, maintain, and operate Cisco ASA 5500-X Series Adaptive Security Appliances based on ASA Software v9.x.

03/22	03/26/21	OLL	9:00 AM - 5:00 PM	GCL
05/31	06/04/21	OLL	9:00 AM - 5:00 PM	GCL

Course Schedule

Cisco® Engineering Cisco Meraki Solutions Part 1 (ECMS1)V1.1 / 1195 / Days: 1

The Engineering Cisco Meraki Solutions Part 1 (ECMS1) v1.1 course equips you with the knowledge and skills to confidently operate Cisco Meraki solutions as a unified management system of an entire network from a centralized dashboard.

Through a full day of instruction including live demos and guided lab practice, you will learn how to implement core configurations for a full stack solution in the Meraki Dashboard and leverage essential Meraki Dashboard tools to enforce device security policies, deploy software and apps, and perform remote, live troubleshooting on managed devices. This is the first of two courses that prepare you to take the Cisco Meraki Solutions Specialist certification exam.

03/15 · 03/15/21 **OLL** 9:00 AM - 5:00 PM GCL

04/12 · 04/12/21 **OLL** 9:00 AM - 5:00 PM GCL

05/10 · 05/10/21 **OLL** 9:00 AM - 5:00 PM GCL

Cisco® Implementing and Administering Cisco® Solutions v1.0 (CCNA) / 3795 / Days: 5

This course gives you a broad range of fundamental knowledge for all IT careers. You will learn how to install, operate, configure, and verify a basic IPv4 and IPv6 network. The course covers configuring network components such as switches, routers, and Wireless LAN Controllers; managing network devices; and identifying basic security threats. The course also gives you a foundation in network programmability, automation, and software-defined networking. This course helps you prepare to take the 200-301 Cisco Certified Network Associate (CCNA) exam to earn CCNA certification.

This course consists of 5 days of instructor-led training with hands-on lab practice, plus the equivalent of 3 days of self-paced material.

This course includes post class lab access- a total of 60 hours of labs over a 90 day period.

03/15 · 03/19/21 **OLL** 10:00 AM - 6:00 PM GCL

04/05 · 04/09/21 **OLL** 8:00 AM - 4:00 PM GCL

04/19 · 04/23/21 **OLL** 8:00 AM - 4:00 PM GCL

05/03 · 05/07/21 **OLL** 10:00 AM - 6:00 PM GCL

05/24 · 05/28/21 **OLL** 8:00 AM - 4:00 PM GCL

Cisco® Implementing Cisco Catalyst 9000 Series Switches v1.0 (ENC9K) / 2995 / Days: 3

This course introduces you to the architecture, capabilities, and implementation of the Cisco® Catalyst® 9000 switching platform. This hands-on course covers many features of this Cisco IOS® XE platform and describes how to manage devices from a single dashboard called Cisco DNA Center™. You will learn how to use the Cisco Catalyst 9000 family of switches to enable Software Defined Access (SD-Access) and provide end-to-end security and automation with centralized management using DNA Center.

03/29 · 03/31/21 **OLL** 9:00 AM - 5:00 PM GCL

06/02 · 06/04/21 **OLL** 9:00 AM - 5:00 PM GCL

Cisco® Implementing Cisco® Tetration Analytics v1.0 (DCITET) / 3500 / Days: 3

This course teaches how to deploy, use, and operate Cisco® Tetration Analytics; platform for comprehensive workload-protection and application and network insights across a multicloud infrastructure. You will learn how the Cisco Tetration Analytics platform uses streaming telemetry, behavioral analysis, unsupervised machine learning, analytical intelligence, and big data analytics to deliver pervasive visibility, automated intent-based policy, workload protection, and performance management.

03/24 · 03/26/21 **OLL** 9:00 AM - 5:00 PM GCL

05/19 · 05/21/21 **OLL** 9:00 AM - 5:00 PM GCL

Cisco® Implementing Core Cisco® ASA Security v1.0 (SASAC) / 3795 / Days: 5

This course covers the Cisco® ASA 9.0 / 9.1 core firewall and VPN features. It also offers hands-on labs. Cisco® ASA Core v1.0 is designed to teach network security engineers working on the Cisco® ASA Adaptive Security Appliance to implement core Cisco® ASA features, including the new ASA 9.0 and 9.1 features.

03/22 · 03/26/21 **OLL** 9:00 AM - 5:00 PM GCL

05/31 · 06/04/21 **OLL** 9:00 AM - 5:00 PM GCL

Cisco® Introduction to SD-Access and DNA Center (SDAINT) / 2495 / Days: 2

DNA Center and SD-Access offer Cisco's next-generation programmable digital network to help automate common network access security features and streamline the redundant, complex configuration required to allow different groups of users access to the network infrastructure. This network security training course allows network administrators to quickly allow differentiated access for end users on the network while allowing the network to react automatically to day zero and other types of attacks.

03/18 · 03/19/21 **OLL** 9:00 AM - 5:00 PM GCL

04/05 · 04/06/21 **OLL** 9:00 AM - 5:00 PM GCL

05/03 · 05/04/21 **OLL** 9:00 AM - 5:00 PM GCL

Cisco® NX-OS for IOS Administrators v2.0 (DCNXA) / 4295 / Days: 5

This course is designed for network administrators who are migrating from a traditional Cisco IOS environment to routing and switching platforms that use the Nexus Operating System (NX-OS).

03/08 · 03/12/21 **OLL** 9:00 AM - 5:00 PM GCL

04/05 · 04/09/21 **OLL** 9:00 AM - 5:00 PM GCL

05/03 · 05/07/21 **OLL** 9:00 AM - 5:00 PM GCL

Cisco® Protecting Against Malware Threats with Cisco AMP for Endpoints (SSFAMP) v5.1 / 3000 / Days: 3

The Protecting Against Malware Threats with Cisco AMP for Endpoints (SSFAMP) v5.1 course shows you how to deploy and use Cisco® AMP for Endpoints, a next-generation endpoint security solution that prevents, detects, and responds to advanced threats. Through expert instruction and hands-on lab exercises, you will learn how to implement and use this powerful solution through a number of step-by-step attack scenarios. You'll learn how to build and manage a Cisco AMP for Endpoints deployment, create policies for endpoint groups, and deploy connectors. You will also analyze malware detections using the tools available in the AMP for Endpoints console.

04/27 · 04/29/21 **OLL** 10:00 AM - 6:00 PM GCL

Cisco® SD-WAN - Advanced Operations & Troubleshooting Bootcamp v1.0 (SDWOTS) / 4495 / Days: 5

This course covers Cisco Software-Defined WAN (SD-WAN), which is an overlay architecture that overcomes the biggest drawbacks of traditional WAN. You will be able to operate a Cisco SD-WAN over any transport (MPLS, Broadband, LTE, VSAT etc.) and provide troubleshooting, management, policy control and application visibility across the enterprise. This hands-on Course covers the Cisco SD-WAN product and contains extensive labs to reinforce the knowledge learned.

03/15 · 03/19/21 **OLL** 9:00 AM - 5:00 PM GCL

04/12 · 04/16/21 **OLL** 9:00 AM - 5:00 PM GCL

05/10 · 05/14/21 **OLL** 9:00 AM - 5:00 PM GCL

Cisco® Securing Email with Cisco Email Security Appliance v3.1 (SESA) / 2750 / Days: 4

Students who take this SESA training learn to use Cisco Email Security Appliances (ESAs) to manage and troubleshoot email in their networks. Attendees of this SESA course receive in-depth instruction on popular features, emphasizing topics listed below, learn advanced Internet email concepts and receive an overview of how to customize configurations.

03/22 · 03/25/21 **OLL** 9:00 AM - 5:00 PM GCL

05/17 · 05/20/21 **OLL** 9:00 AM - 5:00 PM GCL

Course Schedule

Cisco® SISE Implementing and Configuring Cisco® Identity Services Engine v3.0 / 3995 / Days: 5

The Implementing and Configuring Cisco Identity Services Engine (SISE) v3.0 course shows you how to deploy and use Cisco® Identity Services Engine (ISE) v2.4, an identity and access control policy platform that simplifies the delivery of consistent, highly secure access control across wired, wireless, and VPN connections. This hands-on course provides you with the knowledge and skills to implement and use Cisco ISE, including policy enforcement, profiling services, web authentication and guest access services, BYOD, endpoint compliance services, and TACACS+ device administration. Through expert instruction and hands-on practice, you will learn how to use Cisco ISE to gain visibility into what is happening in your network, streamline security policy management, and contribute to operational efficiency. This course helps you prepare to take the exam, Implementing and Configuring Cisco Identity Services Engine (300-715 SISE), which leads to CCNP® Security and the Cisco Certified Specialist - Security Identity Management Implementation certifications.

03/15 · 03/19/21 **OLL** 9:00 AM - 5:00 PM GCL

04/12 · 04/16/21 **OLL** 9:00 AM - 5:00 PM GCL

05/10 · 05/14/21 **OLL** 9:00 AM - 5:00 PM GCL

Cisco® Software Defined Access and ISE Integration for Policy Deployment and Enforcement (SDAISE) / 3395 / Days: 3

There are many challenges today in managing the network because of manual configuration and fragmented tool offerings. Manual operations are slow and error-prone and these issues will be exacerbated due to the constantly changing environment with more users, devices and applications. With the growth of users and different devices types coming into the network, it is more complex to configure user credentials and maintain a consistent policy across the network. If your policy is not consistent, there is the added complexity of maintaining separate policies between wired and wireless. As users move around the network, it also becomes difficult to locate users and troubleshoot issues. The bottom line is that the networks of today do not address today's network needs. This SDA course addresses these issues. Software-Defined Access (SD-Access) is the industry's first intent-based networking solution for the Enterprise built on the principles of Cisco's Digital Network Architecture (DNA). SD-Access provides automated end-to-end segmentation to separate user, device and application traffic without redesigning the network. SD-Access automates user access policy so organizations can make sure the right policies are established for any user or device with any application across the network. This is accomplished with a single network fabric across LAN and WLAN which creates a consistent user experience anywhere without compromising on security.

03/15 · 03/17/21 **OLL** 9:00 AM - 5:00 PM GCL

04/05 · 04/07/21 **OLL** 9:00 AM - 5:00 PM GCL

05/03 · 05/05/21 **OLL** 9:00 AM - 5:00 PM GCL

Cisco® Understanding Cisco Cybersecurity Operations Fundamentals v1.0 (CBROPS) / 4295 / Days: 5

The Understanding Cisco Cybersecurity Operations Fundamentals (CBROPS) v1.0 course teaches you security concepts, common network and application operations and attacks, and the types of data needed to investigate security incidents. This course teaches you how to monitor alerts and breaches, and how to understand and follow established procedures for response to alerts converted to incidents. Through a combination of lecture, hands-on labs, and self-study, you will learn the essential skills, concepts, and technologies to be a contributing member of a cybersecurity operations center (SOC) including understanding the IT infrastructure, operations, and vulnerabilities. This course helps you prepare for the Cisco Certified CyberOps Associate certification and the role of a Junior or Entry-level cybersecurity operations analyst in a SOC.

03/22 · 03/26/21 **OLL** 9:00 AM - 5:00 PM GCL

04/26 · 04/30/21 **OLL** 9:00 AM - 5:00 PM GCL

Citrix ADC - formerly NetScaler

CNS-225: Deploy and Manage Citrix ADC 13.x with Traffic Management / 5000 / Days: 5

Build your Citrix ADC knowledge and skills by enrolling in this five-day course. It covers Citrix ADC essentials--platforms, architecture, licensing and functionality and also focuses on traffic management, including content switching, traffic optimization and global server load balancing (GSLB). You will learn about key ADC capabilities such as high availability, security and performance, and explore SSL offload, load balancing and monitoring. The traffic management curriculum will cover the AppExpert policy engine, the Rewrite and Responder features, and Content Switching.

03/15 · 03/19/21 **OLL** 8:00 AM - 4:00 PM GCL

CNS-226: Implement Citrix ADC 13.x with Citrix Gateway / 2000 / Days: 2

Learn the skills required to configure and manage Citrix Gateway features. At the end of the course, students will be able to configure their Citrix Gateway environments to address remote access requirements for Apps and Desktops.

04/12 · 04/13/21 **OLL** 8:00 AM - 4:00 PM GCL

CNS-227: Deploy and Manage Citrix ADC 13.x with Citrix Gateway / 5000 / Days: 5

Expand your Citrix networking knowledge and skills by enrolling in this five-day course. It covers Citrix ADC essentials, including secure load balancing, high availability and operations management, and also focuses on Citrix Gateway. You will learn to deliver secure remote access to apps and desktops integrating Citrix Virtual Apps and Citrix Desktops with Citrix Gateway

04/19 · 04/23/21 **OLL** 8:00 AM - 4:00 PM GCL

Citrix Virtual Apps and Desktops - formerly XenApp and XenDesktop

CWS-215 Citrix Virtual Apps and Desktops 7 Administration On-Premises and In Citrix Cloud / 5000 / Days: 5

This course will teach students how to deploy, install, configure, setup profile management, configure policies, printing and basic security features for on-premises Virtual Apps and Desktop solution building, and then migrating to Citrix Cloud.

This course includes a voucher to take the related exam and earn your Citrix Certified Associate - Virtualization (CCA-V) certification.

03/22 · 03/26/21 **OLL** 8:00 AM - 4:00 PM GCL

05/03 · 05/07/21 **OLL** 8:00 AM - 4:00 PM GCL

CWS-315 Citrix Virtual Apps and Desktops 7 Advanced Administration / 5000 / Days: 5

Get more value out of your Citrix Virtual Apps and Desktops 7.1x investment through the use of Workspace Environment Management, Provisioning Services, Application Layering, and advanced features. Students leave this course with a good understanding of how to manage more complex solutions such as multizone environments spanning multiple locations with configurations around StoreFront, the Delivery Controllers, and HDX. Students will gain the skills to improve logon times, user personalization, and resource performance through Workspace Environment Management. Also, learn to optimize management of your app and desktop images by building and combining App Layers. End the course by learning to install, configure, and manage Provisioning Services in accordance with leading practices.

This course includes a voucher to take the related exam (1Y0-311 Citrix XenApp and XenDesktop 7.15 Advanced Administration) and earn your Citrix Certified Professional - Virtualization (CCP-V) certification.

03/29 · 04/02/21 **OLL** 8:00 AM - 4:00 PM GCL

CompTIA A+

CompTIA A+ - Part 1 (Exam 220-1001) / 2475 / Days: 5

This course provides the knowledge and skills you will require to be a successful A+ technician.

03/15 · 03/19/21 **OLL** 8:00 AM - 4:00 PM GCL

04/12 · 04/16/21 **OLL** 8:00 AM - 4:00 PM GCL

05/03 · 05/07/21 **OLL** 10:00 AM - 6:00 PM GCL

05/24 · 05/28/21 **OLL** 8:00 AM - 4:00 PM GCL

Course Schedule

CompTIA A+ - Part 2 (Exam 220-1002) / 2475 / Days: 5

CompTIA A+ certified professionals are proven problem solvers. They support today's core technologies from security to cloud to data management and more. CompTIA A+ is the industry standard for launching IT careers into today's digital world. It is the only industry recognized credential with performance-based items to prove pros can think on their feet to perform critical IT support tasks in the moment. It is trusted by employers around the world to identify the go-to person in end point management and technical support roles. CompTIA A+ is regularly re-invented by IT experts to ensure that it validates core skills and abilities demanded in the workplace.

03/22	03/26/21	OLL	8:00 AM - 4:00 PM	GCL
04/19	04/23/21	OLL	8:00 AM - 4:00 PM	GCL
05/10	05/14/21	OLL	10:00 AM - 6:00 PM	GCL

CompTIA A+ Certification (Exams 220-1001 and 220-1002) / 2995 / Days: 5

CompTIA A+ certified professionals are proven problem solvers. They support today's core technologies from security to cloud to data management and more. CompTIA A+ is the industry standard for launching IT careers into today's digital world. It is the only industry recognized credential with performance-based items to prove pros can think on their feet to perform critical IT support tasks in the moment. It is trusted by employers around the world to identify the go-to person in end point management and technical support roles. CompTIA A+ is regularly re-invented by IT experts to ensure that it validates core skills and abilities demanded in the workplace.

The Official CompTIA® A+® Core 1 and Core 2 (Exams 220-1001 and 220-1002) course provides the background knowledge and skills you will require to be a successful A+ technician. It will help you prepare to take the CompTIA A+ Core Series certification examinations (exam numbers 220-1001 and 220-1002), in order to become a CompTIA A+ Certified Professional.

03/15	03/19/21	OLL	8:00 AM - 4:00 PM	GCL
03/29	04/02/21	OLL	8:00 AM - 4:00 PM	GCL
04/12	04/16/21	OLL	10:00 AM - 6:00 PM	GCL
04/26	04/30/21	OLL	8:00 AM - 4:00 PM	GCL
05/17	05/21/21	OLL	8:00 AM - 4:00 PM	GCL

CompTIA Network+

CompTIA Network+ Certification (Exam N10-007) / 2995 / Days: 5

This course builds on your existing user-level knowledge and experience with personal computer operating systems and networks to present the fundamental skills and concepts that you will need to use on the job in any type of networking career. This course can benefit you in two ways. If you intend to pass the CompTIA Network+ (Exam N10-007) certification examination, this course can be a significant part of your preparation. But certification is not the only key to professional success in the field of computer security. Today's job market demands individuals with demonstrable skills, and the information and activities in this course can help you build your computer security skill set so that you can confidently perform your duties in any network-related role.

03/15	03/19/21	OLL	8:00 AM - 4:00 PM	GCL
03/29	04/02/21	OLL	8:00 AM - 4:00 PM	GCL
04/05	04/09/21	OLL	10:00 AM - 6:00 PM	GCL
04/12	04/16/21	OLL	8:00 AM - 4:00 PM	GCL
04/26	04/30/21	OLL	8:00 AM - 4:00 PM	GCL
05/10	05/14/21	OLL	10:00 AM - 6:00 PM	GCL
05/17	05/21/21	OLL	8:00 AM - 4:00 PM	GCL
05/24	05/28/21	OLL	8:00 AM - 4:00 PM	GCL

CompTIA Project+

CompTIA Project+ Certification (Exam PK0-004) / 2475 / Days: 5

This course is designed to provide you with the skills needed to be a successful project manager in today's rapidly changing world. Additionally, this course can be a significant part of your preparation for the CompTIA® Project+® certification exam.

04/19	04/23/21	OLL	10:00 AM - 6:00 PM	GCL
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CompTIA Security

CompTIA Cybersecurity Analyst (CySA+) Certification (Exam CS0-002) / 2475 / Days: 5

The course introduces tools and tactics to manage cybersecurity risks, identify various types of common threats, evaluate the organization's security, collect and analyze cybersecurity intelligence, and handle incidents as they occur.

04/05	04/09/21	OLL	8:00 AM - 4:00 PM	GCL
05/03	05/07/21	OLL	8:00 AM - 4:00 PM	GCL

CompTIA Security+ Certification (SY0-601) / 2475 / Days: 5

The CompTIA Security+ certification exam will verify the successful candidate has the knowledge and skills required to assess the security posture of an enterprise environment and recommend and implement appropriate security solutions; monitor and secure hybrid environments, including cloud, mobile, and IoT; operate with an awareness of applicable laws and policies, including principles of governance, risk, and compliance; identify, analyze, and respond to security events and incidents

03/08	03/12/21	OLL	8:00 AM - 4:00 PM	GCL
03/15	03/19/21	OLL	10:00 AM - 6:00 PM	GCL
03/22	03/26/21	OLL	8:00 AM - 4:00 PM	GCL
03/29	04/02/21	OLL	8:00 AM - 4:00 PM	GCL
04/05	04/09/21	OLL	10:00 AM - 6:00 PM	GCL
04/12	04/16/21	OLL	8:00 AM - 4:00 PM	GCL
04/19	04/23/21	OLL	8:00 AM - 4:00 PM	GCL
04/26	04/30/21	OLL	10:00 AM - 6:00 PM	GCL
05/03	05/07/21	OLL	8:00 AM - 4:00 PM	GCL
05/10	05/14/21	OLL	8:00 AM - 4:00 PM	GCL
05/17	05/21/21	OLL	10:00 AM - 6:00 PM	GCL
05/24	05/28/21	OLL	8:00 AM - 4:00 PM	GCL

Crystal Reports

Crystal Reports 2016 - Part 1 / 990 / Days: 2

In this course, students will create a basic report by connecting to a database and modifying the report's presentation.

03/22	03/23/21	OLL	10:00 AM - 6:00 PM	GCL
05/03	05/04/21	OLL	8:00 AM - 4:00 PM	GCL

Crystal Reports 2016 - Part 2 / 990 / Days: 2

In this course, students will create complex reports & data sources using the tools in Crystal Reports 2016. Students will not only create more complex reports including sub-reports and cross-tabs, but will also increase their speed and efficiency.

03/31	04/01/21	OLL	10:00 AM - 6:00 PM	GCL
05/12	05/13/21	OLL	8:00 AM - 4:00 PM	GCL

Course Schedule

Cybrint

Cybersecurity Essentials / 295 / Days: 1

Cybersecurity Essentials was developed using unparalleled learning methodology that prepares cadets for the Israeli Cyber and Intelligence Unit. It is designed to tackle human error by helping develop an advanced understanding and skills to protect individuals and organizations against the most common cyber threats.

04/09 · 04/09/21 **OLL** 8:00 AM - 4:00 PM GCL

DevOps

Continuous Delivery Ecosystem Foundation / 1495 / Days: 2

This course is designed for participants who are engaged in the design, implementation, and management of DevOps deployment pipelines and toolchains that support Continuous Integration, Continuous Delivery, Continuous Testing and potentially Continuous Deployment. The course highlights underpinning processes, metrics, APIs and cultural considerations with Continuous Delivery. Key benefits of Continuous Delivery will be covered including increased velocity to assist organizations to respond to market changes rapidly, thus being able to outmaneuver competition, reduce risk and lower costs while releasing higher quality solutions. Increased productivity and employee morale by having more activities performed by pipelines instead of humans so teams can focus on vision while pipelines do the execution.

This course prepares you for the Continuous Delivery Ecosystem Foundation(CDEF)? certification.

04/22 · 04/23/21 **OLL** 10:00 AM - 6:00 PM GCL

Continuous Testing Foundation / 1495 / Days: 2

This comprehensive course addresses testing in a DevOps environment and covers concepts such as the active use of test automation, testing earlier in the development cycle, and instilling testing skills in developers, quality assurance, security, and operational teams.

The course is relevant for every modern IT professional involved in defining or deploying a DevOps testing strategy for their organization, as test engineering is the backbone of DevOps and the primary key for successful DevOps pipeline to support digital transformation.

This course prepares you for the Continuous Testing Foundation(CTF)™ certification.

05/10 · 05/11/21 **OLL** 10:00 AM - 6:00 PM GCL

DevOps Foundation / 1495 / Days: 2

The DevOps Foundation® course provides a baseline understanding of key DevOps terminology to ensure everyone is talking the same language and highlights the benefits of DevOps to support organizational success.

This course prepares you for the DevOps Foundation (DOFD)® certification.

05/24 · 05/25/21 **OLL** 10:00 AM - 6:00 PM GCL

DevSecOps Foundation / 1495 / Days: 2

In this course, students will gain a solid understanding of the leadership requirements for successful DevOps adoption at both the tactical and strategic levels for those who help design, influence, implement and motivate the cultural transformation. This course prepares you for the DevSecOps Foundation (DSOF)? certification.

04/26 · 04/27/21 **OLL** 10:00 AM - 6:00 PM GCL

Site Reliability Engineering (SRE) Foundation / 1495 / Days: 2

The SRE (Site Reliability Engineering) Foundation? course is an introduction to the principles & practices that enable an organization to reliably and economically scale critical services. Introducing a site-reliability dimension requires organizational re-alignment, a new focus on engineering & automation, and the adoption of a range of new working paradigms.

This course prepares you for the SRE Foundation (SREF)? certification.

04/05 · 04/06/21 **OLL** 7:00 AM - 4:00 PM GCL

EMC

EMC Isilon Administration and Management / 5000 / Days: 5

In this course, students learn how to configure a network, basic and advanced SMB, NFS client access, and gain the knowledge for FTP, HTTP configurations, data protection/replication in single and multi-cluster implementations.

04/12 · 04/16/21 **OLL** 11:00 AM - 7:00 PM GCL

Google

Using Google G Suite / 395 / Days: 1

The office productivity apps that comprise Google G Suite™ support both real-time and asynchronous collaboration. In this course, you will learn about the features and functionalities of the apps included in most G Suite editions—Gmail™, Google Drive™, Google Docs™, Google Slides™, Google Drawings™, Google Sheets™, Google Forms™, Google Hangouts™, Google Calendar™, and Google Sites™—and work within their respective environments.

04/20 · 04/20/21 **OLL** 8:00 AM - 4:00 PM GCL

Google Analytics

Google Analytics - Foundation / 395 / Days: 1

Although it is easy to start using Google Analytics, its robust and complex suite of tools will take time to master. In this course, you will create a Google Analytics account, create multiple web properties to monitor, and tag website pages with Google Analytics tracking code. You will then create multiple views for collecting and analyzing data, and create filters, goals, and funnels for your views. You will then use Google Analytics real-time reports and dashboards to perform quick analysis of your monitored websites. Finally, you will perform more in-depth analysis of website data by using Google Analytics reports.

04/01 · 04/01/21 **OLL** 10:00 AM - 6:00 PM GCL

Google Cloud

Architecting with Google Cloud: Design and Process / 1400 / Days: 2

This course features a combination of lectures, design activities, and hands-on labs to show you how to use proven design patterns on Google Cloud to build highly reliable and efficient solutions and operate deployments that are highly available and cost-effective. This course was created for those who have already completed the Architecting with Google Compute Engine or Architecting with Google Kubernetes Engine course.

05/19 · 05/20/21 **OLL** 9:00 AM - 5:00 PM GCL

Architecting with Google Compute Engine / 1900 / Days: 3

This class introduces participants to the comprehensive and flexible infrastructure and platform services provided by Google Cloud Platform, with a focus on Compute Engine. Through a combination of presentations, demos, and hands-on labs, participants explore and deploy solution elements, including infrastructure components such as networks, systems, and application services. This course also covers deploying practical solutions including securely interconnecting networks, customer-supplied encryption keys, security and access management, quotas and billing, and resource monitoring.

03/10 · 03/12/21 **OLL** 9:00 AM - 5:00 PM GCL

05/12 · 05/14/21 **OLL** 9:00 AM - 5:00 PM GCL

Architecting with Google Kubernetes Engine / 1900 / Days: 3

This class introduces participants to deploying and managing containerized applications on Google Kubernetes Engine (GKE) and the other services provided by Google Cloud Platform. Through a combination of presentations, demos, and hands-on labs, participants explore and deploy solution elements, including infrastructure components such as pods, containers, deployments, and services; as well as networks and application services. This course also covers deploying practical solutions including security and access management, resource management, and resource monitoring.

04/28 · 04/30/21 **OLL** 9:00 AM - 5:00 PM GCL

Course Schedule

Data Engineering on Google Cloud / 2400 / Days: 4

Get hands-on experience with designing and building data processing systems on Google Cloud. This course uses lectures, demos, and hands-on labs to show you how to design data processing systems, build end-to-end data pipelines, analyze data, and implement machine learning. This course covers structured, unstructured, and streaming data.

04/13 · 04/16/21 **OLL** 9:00 AM - 5:00 PM GCL

Developing Applications with Google Cloud / 1900 / Days: 3

Learn how to design, develop, and deploy applications that seamlessly integrate components from the Google Cloud ecosystem. This course uses lectures, demos, and hands-on labs to show you how to use Google Cloud services and pre-trained machine learning APIs to build secure, scalable, and intelligent cloud-native applications.

06/02 · 06/04/21 **OLL** 9:00 AM - 5:00 PM GCL

From Data to Insights with Google Cloud Platform / 1900 / Days: 3

Want to know how to query and process petabytes of data in seconds? Curious about data analysis that scales automatically as your data grows? Welcome to the Data Insights course! This four-course accelerated online specialization teaches course participants how to derive insights through data analysis and visualization using the Google Cloud Platform. The courses feature interactive scenarios and hands-on labs where participants explore, mine, load, visualize, and extract insights from diverse Google BigQuery datasets. The courses also cover data loading, querying, schema modeling, optimizing performance, query pricing, and data visualization. This specialization is intended for the following participants: Data Analysts, Business Analysts, Business Intelligence professionals, Cloud Data Engineers who will be partnering with Data Analysts to build scalable data solutions on Google Cloud Platform. To get the most out of this specialization, we recommend participants have some proficiency with ANSI SQL.

05/17 · 05/19/21 **OLL** 9:00 AM - 5:00 PM GCL

Getting Started with Google Kubernetes Engine / 675 / Days: 1

Learn to containerize workloads in Docker containers, deploy them to Kubernetes clusters provided by Google Kubernetes Engine, and scale those workloads to handle increased traffic. Students will also learn how to continuously deploy new code in a Kubernetes cluster to provide application updates.

04/27 · 04/27/21 **OLL** 9:00 AM - 5:00 PM GCL

Google Cloud Fundamentals - Core Infrastructure / 675 / Days: 1

This course uses lectures, demos, and hands-on labs to give you an overview of Google Cloud products and services so that you can learn the value of Google Cloud and how to incorporate cloud-based solutions into your business strategies.

03/09 · 03/09/21 **OLL** 9:00 AM - 5:00 PM GCL

05/11 · 05/11/21 **OLL** 9:00 AM - 5:00 PM GCL

Google Cloud Fundamentals for AWS Professionals / 950 / Days: 1

This 1-day instructor led course introduces AWS professionals to the core capabilities of Google Cloud in the four technology pillars: networking, compute, storage, and database. It is designed for Azure system administrators, Solution Architects and SysOps Administrators familiar with AWS features and setup; and want to gain experience configuring Google Cloud products immediately. With presentations, demos, and hands-on labs, participants get details of similarities, differences, and initial how-tos quickly.

03/08 · 03/08/21 **OLL** 9:00 AM - 5:00 PM GCL

05/10 · 05/10/21 **OLL** 9:00 AM - 5:00 PM GCL

Google Cloud Fundamentals for Azure Professionals / 675 / Days: 1

This 1-day instructor led course introduces Azure professionals to the core capabilities of Google Cloud in the four technology pillars: networking, compute, storage, and database. It is designed for Azure system administrators, Solution Architects and SysOps Administrators familiar with Azure features and setup; and want to gain experience configuring Google Cloud products immediately. With presentations, demos, and hands-on labs, participants get details of similarities, differences, and initial how-tos quickly.

03/29 · 03/29/21 **OLL** 9:00 AM - 5:00 PM GCL

Networking in Google Cloud / 1400 / Days: 2

Learn about the broad variety of networking options on Google Cloud. This course uses lectures, demos, and hands-on labs to help you explore and deploy Google Cloud networking technologies, including Virtual Private Cloud (VPC) networks, subnets, and firewalls; interconnection among networks; load balancing; Cloud DNS; Cloud CDN; and Cloud NAT. You'll also learn about common network design patterns and automated deployment using Cloud Deployment Manager or Terraform.

03/15 · 03/16/21 **OLL** 9:00 AM - 5:00 PM GCL

Security in Google Cloud / 1900 / Days: 3

This course gives participants broad study of security controls and techniques on Google Cloud Platform. Through lectures, demonstrations, and hands-on labs, participants explore and deploy the components of a secure Google Cloud solution. Participants also learn mitigation techniques for attacks at many points in a Google Cloud-based infrastructure, including Distributed Denial-of-Service attacks, phishing attacks, and threats involving content classification and use.

03/17 · 03/19/21 **OLL** 9:00 AM - 5:00 PM GCL

IBM - Miscellaneous

WM646 IBM Integration Bus V10 System Administration / 3875 / Days: 5

In this course, students learn how to administer IBM Integration Bus on distributed operating systems, such as Windows and AIX, by using the IBM Integration Bus administrative interfaces.

03/08 · 03/12/21 **OLL** 8:30 AM - 4:30 PM GCL

WM646 IBM Integration Bus V10 System Administration / 3875 / Days: 5

In this course, students learn how to administer IBM Integration Bus on distributed operating systems, such as Windows and AIX, by using the IBM Integration Bus administrative interfaces.

05/03 · 05/07/21 **OLL** 8:30 AM - 4:30 PM GCL

IBM Analytics

B6158 IBM Cognos Analytics - Author Reports Fundamentals (v11.0.x) / 2385 / Days: 3

This course provides professional report authors an opportunity to learn report building techniques using relational data models. Demonstrations and exercises will illustrate and reinforce key concepts during this learning opportunity.

03/15 · 03/17/21 **OLL** 8:30 AM - 4:30 PM GCL

04/26 · 04/28/21 **OLL** 8:30 AM - 4:30 PM GCL

05/26 · 05/28/21 **OLL** 8:30 AM - 4:30 PM GCL

B6252 IBM Cognos Framework Manager: Design Metadata Models v11.1.x / 3200 / Days: 4

This offering provides participants with introductory to advanced knowledge of metadata modeling concepts, and how to model metadata for predictable reporting and analysis results using IBM Cognos Framework Manager. Participants will learn the full scope of the metadata modeling process, from initial project creation, to publishing of metadata to the web, enabling end users to easily author reports and analyze data.

03/15 · 03/18/21 **OLL** 8:30 AM - 4:30 PM GCL

04/26 · 04/29/21 **OLL** 8:30 AM - 4:30 PM GCL

05/25 · 05/28/21 **OLL** 8:30 AM - 4:30 PM GCL

B6258 IBM® Cognos Analytics - Author Reports Fundamentals V11.1.x / 2385 / Days: 3

This course provides authors with an introduction to build reports using Cognos Analytics. Techniques to enhance, customize, and manage reports will be explored. Activities will illustrate and reinforce key concepts during this learning opportunity.

03/08 · 03/10/21 **OLL** 8:30 AM - 4:30 PM GCL

03/22 · 03/24/21 **OLL** 8:30 AM - 4:30 PM GCL

04/19 · 04/21/21 **OLL** 8:30 AM - 4:30 PM GCL

05/17 · 05/19/21 **OLL** 8:30 AM - 4:30 PM GCL

Course Schedule

B6259 IBM® Cognos Analytics - Author Reports Advanced V11.1.x / 1650 / Days: 2

This course teaches experienced authors advanced report building techniques to enhance, customize, manage, and distribute reports. Additionally, the student will learn how to create highly interactive and engaging reports that can be run offline by creating Active Reports.

03/25	03/26/21	OLL	8:30 AM - 4:30 PM	GCL
04/22	04/23/21	OLL	8:30 AM - 4:30 PM	GCL
05/20	05/21/21	OLL	8:30 AM - 4:30 PM	GCL

CL207 IBM® Db2 11.1 Administration Workshop for Linux / 3100 / Days: 4

This course teaches database administrators to perform basic database administrative tasks using Db2 11.1. These tasks include creating database objects like tables, indexes and views, and loading data into the database with Db2 utilities like LOAD and INGEST. Various diagnostic methods will be presented, including using db2pd command options, and monitoring with SQL statements that reference Db2 monitor functions. Students will learn how to implement automatic archival for database logs and how to recover a database to a specific point in time using the archived logs. The course covers using EXPLAIN tools to review the access plans for SQL statements and adding indexes to improve SQL performance. We will cover the locking performed by Db2 and the effect the application isolation level has on locking and lock wait conditions. Students will learn how to implement database security, including adding a security administrator, SECADM user, and implement database roles to simplify security management. We will also describe implementing Db2 native encryption for a database.

03/22	03/25/21	OLL	8:30 AM - 4:30 PM	GCL
04/26	04/29/21	OLL	8:30 AM - 4:30 PM	GCL
05/25	05/28/21	OLL	8:30 AM - 4:30 PM	GCL

CL464 Db2 11.1 Advanced Database Administration / 1650 / Days: 2

This course is designed to teach you how to: Perform advanced monitoring using the Db2 administrative views and routines in SQL queries. Manage the disk space assigned in Database Managed Storage (DMS) and Automatic Storage table spaces, including the activities of the rebalancer. Use SQL queries and Db2 commands to check the high water mark on table spaces and to monitor the rebalance operation.

Utilize the REBUILD option of RESTORE, which can build a database copy with a subset of the tablespaces using database or tablespace backup images. Plan and execute the TRANSPORT option of RESTORE to copy schemas of objects between two Db2 databases.

Create incremental database or tablespace level backups to reduce backup processing and backup image storage requirements.

Implement automatic storage management for table spaces and storage groups or enable automatic resize options for DMS managed table spaces to reduce administration requirements and complexity.

Describe the various types of database memory including buffer pools, sort memory, lock memory and utility processing memory.

Adjust database or Db2 instance configuration options to improve application performance or processing efficiency.

Implement Db2 Self Tuning Memory management for specific database memory areas.

03/29	03/30/21	OLL	8:30 AM - 4:30 PM	GCL
05/10	05/11/21	OLL	8:30 AM - 4:30 PM	GCL

KM204 IBM InfoSphere DataStage Essentials (v11.5) / 3300 / Days: 4

This course enables the project administrators & developers to acquire the skills necessary to develop parallel jobs in DataStage. Students will learn to create parallel jobs that access sequential & relational data, and combine and transform the data.

03/22	03/25/21	OLL	8:30 AM - 4:30 PM	GCL
04/26	04/29/21	OLL	8:30 AM - 4:30 PM	GCL
05/25	05/28/21	OLL	8:30 AM - 4:30 PM	GCL

KM404 IBM InfoSphere Advanced DataStage - Parallel Framework (v11.5) / 2475 / Days: 3

In this course, students will develop a deeper understanding of the DataStage architecture, including a deeper understanding of the DataStage development and runtime environments.

03/08	03/10/21	OLL	8:30 AM - 4:30 PM	GCL
05/05	05/07/21	OLL	8:30 AM - 4:30 PM	GCL

KM423 IBM InfoSphere DataStage v11.5 - Advanced Data Processing / 1650 / Days: 2

This course is designed to introduce you to advanced parallel job data processing techniques in DataStage v11.5. In this course you will develop data techniques for processing different types of complex data resources including relational data, unstructured data (Excel spreadsheets), and XML data. In addition, you will learn advanced techniques for processing data, including techniques for masking data and techniques for validating data using data rules. Finally, you will learn techniques for updating data in a star schema data warehouse using the DataStage SCD (Slowly Changing Dimensions) stage. Even if you are not working with all of these specific types of data, you will benefit from this course by learning advanced DataStage job design techniques, techniques that go beyond those utilized in the DataStage Essentials course.

03/11	03/12/21	OLL	8:30 AM - 4:30 PM	GCL
05/03	05/04/21	OLL	8:30 AM - 4:30 PM	GCL

U5TR572 - IBM Maximo Asset Management Fundamentals v7.6.x / 3000 / Days: 4

This course helps clients to make informed business decisions with the design and planning of their implementation. Consultants gain a foundation on which to build their product knowledge and skill set. The foundation also helps in working with clients to obtain optimal value from the product. It provides the fundamental concepts and setup considerations of the various business areas that Maximo supports and, as a bonus section, the new Work Center functionality. This course consists of lectures, demonstrations, and labs that cover applications, processes and interrelationships within Maximo.

03/15	03/18/21	OLL	8:30 AM - 4:30 PM	GCL
04/19	04/22/21	OLL	8:30 AM - 4:30 PM	GCL
05/17	05/20/21	OLL	8:30 AM - 4:30 PM	GCL

U5TR712 - IBM Maximo Asset Management - System Administration and Development v7.6x / 3750 / Days: 5

This course is designed for anyone planning to use Maximo Asset Management and Tivoli's process automation engine with one of the IBM System Management (ISM) products. It is a course that introduces you to the features and functions of both products.

03/22	03/26/21	OLL	8:30 AM - 4:30 PM	GCL
04/26	04/30/21	OLL	8:30 AM - 4:30 PM	GCL
05/24	05/28/21	OLL	8:30 AM - 4:30 PM	GCL

Course Schedule

IBM Cloud

F2810G IBM FileNet P8 Platform Administration (V5.5.x) / 3975 / Days: 5

This course teaches you the configuration and administration of an IBM FileNet P8 Platform 5.5.x system. It introduces you to the key concepts of IBM FileNet P8 Platform architecture and organizing the content across the enterprise. You will learn how to

03/22	03/26/21	OLL	8:30 AM - 4:30 PM	GCL
04/26	04/30/21	OLL	8:30 AM - 4:30 PM	GCL
05/24	05/28/21	OLL	8:30 AM - 4:30 PM	GCL

WA590 IBM WebSphere Application Server V9 Administration / 2400 / Days: 3

In this course, you learn how to configure and maintain IBM WebSphere Application Server V9 in a single-server environment.

03/22	03/24/21	OLL	8:30 AM - 4:30 PM	GCL
04/26	04/28/21	OLL	8:30 AM - 4:30 PM	GCL
05/25	05/27/21	OLL	8:30 AM - 4:30 PM	GCL

WB282G IBM Developing Workflow Solutions using IBM Business Automation Workflow V19.0.0.1 / 4125 / Days: 5

This course integrates training in business process management (BPM) methods and implementation with IBM Business Automation Workflow V19. You learn core process modeling and implementation skills, the project development approach, process model implement

03/08	03/12/21	OLL	8:30 AM - 4:30 PM	GCL
04/26	04/30/21	OLL	8:30 AM - 4:30 PM	GCL

WD514G IBM Create, Secure, and Publish APIs with IBM API Connect v2018 / 3300 / Days: 4

This course teaches you how to create, publish, and secure APIs with IBM API Connect V2018. You build Node.js API applications with the LoopBack framework. You define API interfaces according to the OpenAPI specification. You assemble message processing p

03/15	03/18/21	OLL	8:30 AM - 4:30 PM	GCL
04/26	04/29/21	OLL	8:30 AM - 4:30 PM	GCL

WM154 IBM® MQ V9 System Administration (using Linux for labs) / 3200 / Days: 4

This course provides technical professionals with the skills that are needed to administer IBM® MQ queue managers on distributed operating systems and in the Cloud. In addition to the instructor-led lectures, you participate in hands-on lab exercises that are designed to reinforce lecture content. The lab exercises use IBM® MQ V9.0, giving you practical experience with tasks such as handling queue recovery, implementing security, and problem determination.

Note: This course does not cover any of the features of MQ for z/OS or MQ for IBM® i.

03/15	03/18/21	OLL	8:30 AM - 4:30 PM	GCL
05/11	05/14/21	OLL	8:30 AM - 4:30 PM	GCL

WM666 IBM Integration Bus V10 Application Development I / 3875 / Days: 5

This course teaches you how to use IBM Integration Bus to develop, deploy, and support message flow applications. Students will learn how to construct applications to transport and transform data.

03/15	03/19/21	OLL	8:30 AM - 4:30 PM	GCL
05/10	05/14/21	OLL	8:30 AM - 4:30 PM	GCL

WM668G IBM App Connect Enterprise V11 Application Development / 3875 / Days: 5

IBM App Connect Enterprise provides connectivity and universal data transformation in heterogeneous IT environments. It enables businesses of any size to eliminate point-to-point connections and batch processing, regardless of operating system, protocol,

03/15	03/19/21	OLL	8:30 AM - 4:30 PM	GCL
05/10	05/14/21	OLL	8:30 AM - 4:30 PM	GCL

WM676 IBM Integration Bus V10 Application Development II / 3200 / Days: 4

This course focuses on using IBM Integration Bus to develop, deploy, and support platform-independent message flow applications and integration services.

06/01	06/04/21	OLL	8:30 AM - 4:30 PM	GCL
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IBM Commerce

6F87 IBM Sterling B2B Integrator - Fundamentals / 3975 / Days: 5

This 5-day instructor-led course provides students with a detailed examination of Sterling B2B Integrator, which provides end-to-end enterprise integration server for dynamic real-time and near-real time business collaboration and commerce automation.

03/22	03/26/21	OLL	8:30 AM - 4:30 PM	GCL
04/12	04/16/21	OLL	8:30 AM - 4:30 PM	GCL

IBM Security

BQ103 IBM® QRadar SIEM Foundations / 2475 / Days: 3

In this 3-day instructor-led course, you learn how to perform the following tasks:

- Describe how QRadar SIEM collects data to detect suspicious activities
- Describe the QRadar SIEM component architecture and data flows
- Navigate the user interface

- Investigate suspected attacks and policy breaches
- Search, filter, group, and analyze security data
- Investigate the vulnerabilities and services of assets
- Use network hierarchies

- Locate custom rules and inspect actions and responses of rules
- Analyze offenses created by QRadar SIEM
- Use index management

- Navigate and customize the QRadar SIEM dashboard
- Use QRadar SIEM to create customized reports
- Use charts and filters
- Use AQL for advanced searches
- Analyze a real world scenario

03/22	03/24/21	OLL	8:30 AM - 4:30 PM	GCL
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04/19	04/21/21	OLL	8:30 AM - 4:30 PM	GCL
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05/24	05/26/21	OLL	8:30 AM - 4:30 PM	GCL
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BQ203 IBM® QRadar SIEM Advanced Topics / 1650 / Days: 2

IBM® Security QRadar® enables you to minimize the time gap between when a suspicious activity occurs and when you detect it. Attacks and policy violations leave their footprints in log events and network flows of your IT systems. To connect the dots, QRadar SIEM correlates these scattered events and flows into offenses that alert you to suspicious activities. Using the skills taught in this course, you will be able to configure processing of uncommon events, work with reference data, and develop custom rules, custom actions, and custom anomaly detection rules.

03/25	03/26/21	OLL	8:30 AM - 4:30 PM	GCL
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04/22	04/23/21	OLL	8:30 AM - 4:30 PM	GCL
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05/27	05/28/21	OLL	8:30 AM - 4:30 PM	GCL
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IBM Systems

AN12 IBM Power Systems for AIX II - AIX Implementation and Administration / 4150 / Days: 5

Learn to install, customize, and administer the AIX operating system in a POWER (System p) partitioned environment. This course is based on AIX 7.1 running on a Power7 system managed by HMC version 7.

03/22	03/26/21	OLL	8:30 AM - 4:30 PM	GCL
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04/26	04/30/21	OLL	8:30 AM - 4:30 PM	GCL
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05/24	05/28/21	OLL	8:30 AM - 4:30 PM	GCL
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Course Schedule

AS24 IBM System Operator Workshop for IBM i / 3600 / Days: 4

This course enables a new system operator to develop basic to intermediate level skills needed for day-to-day operations of the Power System with IBM i

03/23	03/26/21	OLL	8:30 AM - 4:30 PM	GCL
04/26	04/29/21	OLL	8:30 AM - 4:30 PM	GCL
05/24	05/27/21	OLL	8:30 AM - 4:30 PM	GCL

H005 IBM Platform Elastic Storage (GPFS) System Administration for Linux Training / 2475 / Days: 3

Elastic Storage (formerly GPFS) System Administration is intended for IT professionals tasked with administering a GPFS system. This course includes information on installing, configuring and monitoring a GPFS cluster.

03/22	03/24/21	OLL	8:30 AM - 4:30 PM	GCL
04/21	04/23/21	OLL	8:30 AM - 4:30 PM	GCL
05/26	05/28/21	OLL	8:30 AM - 4:30 PM	GCL

H006 IBM® Spectrum Scale Advanced Administration for Linux / 2695 / Days: 3

This course is intended for IT professionals tasked with administering a Spectrum Scale system. It includes information on installing, configuring and monitoring a Spectrum Scale cluster.

03/10	03/12/21	OLL	8:30 AM - 4:30 PM	GCL
04/28	04/30/21	OLL	8:30 AM - 4:30 PM	GCL
06/02	06/04/21	OLL	8:30 AM - 4:30 PM	GCL

OL19 IBM i System Administration / 3975 / Days: 5

Learn how to plan for, implement, and manage the ongoing operations of an IBM i.

03/15	03/19/21	OLL	8:30 AM - 4:30 PM	GCL
05/10	05/14/21	OLL	8:30 AM - 4:30 PM	GCL

TS618G IBM Spectrum Protect V8.1.9 - Implementation and Administration / 3875 / Days: 5

IBM Spectrum Protect 8.1.9 is a data backup and recovery solution designed to help you manage your data retention, reduce the cost of storage, and provide appropriate recovery point objectives to meet any service level agreement. IBM Spectrum Protect offers

03/22	03/26/21	OLL	8:30 AM - 4:30 PM	GCL
04/19	04/23/21	OLL	8:30 AM - 4:30 PM	GCL
05/17	05/21/21	OLL	8:30 AM - 4:30 PM	GCL

TS627G IBM Spectrum Protect 8.1.7 Advanced Administration, Tuning, and Troubleshooting / 4125 / Days: 5

IBM® Spectrum Protect, formerly known as IBM® Tivoli Storage Manager, is a data backup and recovery solution designed to help you manage your data retention, reduce the cost of storage, and provide appropriate recovery point objectives to meet any service level agreement. IBM® Spectrum Protect offers improved efficiency and flexibility through the use of object-based data management, policy driven retention, and an easy to use interface, the Operations Center.

In this advanced-level course, you streamline your daily operations by implementing the latest features, such as inline data deduplication using storage containers, secure communications, and node replication. You use the Operations Center and administrative command line to manage multiple IBM Spectrum Protect servers and nodes. The hands-on exercises are performed on two Windows 2012 R2 virtual machines. This course is the second in a two-course series. It is for storage administrators familiar with the daily management of IBM Spectrum Protect, and focuses on the latest features, such as container pool storage. Basic concepts and installation are not covered in this course. TS617G, the first course in the series, IBM Spectrum Protect 8.1.6 Implementation and Administration, covers basic administration and installation.

03/15	03/19/21	OLL	8:30 AM - 4:30 PM	GCL
04/26	04/30/21	OLL	8:30 AM - 4:30 PM	GCL
05/24	05/28/21	OLL	8:30 AM - 4:30 PM	GCL

Information Security

Blockchain - An Overview for Business Professionals / 399 / Days: 1

This instructor-led 1 day Blockchain Architecture training is for technical leaders who need to make decisions about architecture, environment, and development platforms.

03/19	03/19/21	OLL	8:00 AM - 4:00 PM	GCL
04/12	04/12/21	OLL	8:00 AM - 4:00 PM	GCL
05/21	05/21/21	OLL	8:00 AM - 4:00 PM	GCL

Blockchain Architecture Training / 1895 / Days: 3

This instructor-led 3 day Blockchain Architecture training is for technical leaders who need to make decisions about architecture, environment, and development platforms.

03/22	03/24/21	OLL	8:00 AM - 4:00 PM	GCL
04/21	04/23/21	OLL	8:00 AM - 4:00 PM	GCL
05/26	05/28/21	OLL	8:00 AM - 4:00 PM	GCL

Blockchain for Healthcare Professionals / 1895 / Days: 3

This course covers the intersection of healthcare and Blockchain. Training will include an overview of Blockchain, and uses for Blockchain in the healthcare industry, from medical records, to medical devices, insurance and more.

04/19	04/21/21	OLL	8:00 AM - 4:00 PM	GCL
05/24	05/26/21	OLL	8:00 AM - 4:00 PM	GCL

Blockchain Security Training / 1895 / Days: 3

This course covers all known aspects of Blockchain security that exist in the Blockchain environment today and provides a detailed overview of all Blockchain security issues, including threats, risk mitigation, node security integrity, confidentiality, best security practices, advanced Blockchain security and more.

03/16	03/18/21	OLL	8:00 AM - 4:00 PM	GCL
05/10	05/12/21	OLL	8:00 AM - 4:00 PM	GCL

Certified Information Privacy Professional (CIPP/US) / 2595 / Days: 2

Principles of Privacy in the U.S. Private Sector covers U.S. privacy laws and regulations at federal and state levels, including breach notification and limits on various private sectors. You'll leave with an understanding of the legal requirements for the responsible handling and transfer of personal data within industry and workplaces, including government access to private-sector data.

The training is based on the body of knowledge for the IAPP's ANSI-accredited Certified Information Privacy Professional/ U.S. (CIPP/US) certification program.

03/29	03/30/21	OLL	8:00 AM - 4:00 PM	GCL
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Certified Information Security Manager® (CISM) / 1995 / Days: 3

This course is designed to help candidates prepare for sitting the ISACA CISM certification examination. By taking this course and obtaining CISM certification, your experience and skills in supporting the information security needs of your organization will be validated. Securing the organization's information is a critical business objective in today's business environment. The information that an organization depends on to be successful can be at risk from numerous sources. By effectively managing information security, you can address these risks and ensure the organization remains healthy and competitive in the marketplace.

04/12	04/14/21	OLL	10:00 AM - 6:00 PM	GCL
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Certified Information Systems Security Professional (CISSP) / 2995 / Days: 5

In this course, students will expand upon their knowledge by addressing the essential elements of the 8 domains that comprise a Common Body of Knowledge (CBK)® for information systems security professionals.

03/22	03/26/21	OLL	8:00 AM - 4:00 PM	GCL
04/05	04/09/21	OLL	8:00 AM - 4:00 PM	GCL
04/26	04/30/21	OLL	10:00 AM - 6:00 PM	GCL

Course Schedule

Certified Information Systems Security Professional (CISSP) / 2995 / Days: 5

In this course, students will expand upon their knowledge by addressing the essential elements of the 8 domains that comprise a Common Body of Knowledge (CBK)® for information systems security professionals.

05/17 · 05/21/21 **OLL** 8:00 AM - 4:00 PM GCL

Certified IT Asset Disposal (CITAD) / 2000 / Days: 1

The IAITAM Certified IT Asset Disposition (CITAD) course prepares individuals to manage the IT asset disposal process within an organization. Best practices in IT Asset Disposition (ITAD) are broken down from policy management, data security to chain of custody transitioning. Attendees whose job responsibilities include ITAD will take away the knowledge of how to avoid risk of data loss and public exposure that surround a breakdown in ITAD process management. ITAD best practices, financial return, data security global implications and the importance of vendor management are just a few of the topics incorporated in the CITAD course. This course exposes the attendee to numerous concepts for ITAM that are relevant for both direct application and as a means of discussion for those persons who will implement, manage and direct ITAM initiatives for their organizations. This course includes the exam for CITAD certification.

04/08 · 04/08/21 **OLL** 8:00 AM - 3:00 PM GCL

CertNexus Certified CyberSec First Responder (CFR) v1.3 / 2495 / Days: 5

This course covers network defense and incident response methods, tactics, and procedures that are in alignment with industry frameworks such as NIST 800-61r2 (Computer Security Incident Handling Guide), US-CERT's National Cyber Incident Response Plan (NCIRP), and Presidential Policy Directive (PPD)-41 on Cyber Incident Coordination. It is ideal for candidates who have been tasked with the responsibility of monitoring and detecting security incidents in information systems and networks, and for executing standardized responses to such incidents. The course introduces tools, tactics, and procedures to manage cybersecurity risks, identify various types of common threats, evaluate the organization's security, collect and analyze cybersecurity intelligence, and remediate and report incidents as they occur. This course provides a comprehensive methodology for individuals responsible for defending the cybersecurity of their organization. This course includes the certification exam voucher.

04/26 · 04/30/21 **OLL** 8:00 AM - 4:00 PM GCL

CertNexus Certified Internet of Things Practitioner (CIoTP) / 1497 / Days: 3

<div>In this course, you will learn general strategies for planning, designing, developing, implementing, and maintaining an IoT system through various case studies and by assembling and configuring an IoT device to work in a sensor network. You will create an IoT device based on an ESP8266 microcontroller, implementing various common IoT features, such as analog and digital sensors, a web-based interface, MQTT messaging, and data encryption.</div>

<div> </div>
<div>Course includes an exam voucher for the Certified Internet of Things Practitioner (CIoTP) exam (exam ITP-110).</div>

03/29 · 03/31/21 **OLL** 8:00 AM - 4:00 PM GCL

CertNexus Certified Internet of Things Security Practitioner (CIoTSP) v1.0 / 1497 / Days: 3

This course is designed for practitioners who are seeking to demonstrate a vendor-neutral, cross-industry skill set that will enable them to design, implement, operate, and/or manage a secure IoT ecosystem.

04/05 · 04/07/21 **OLL** 8:00 AM - 4:00 PM GCL

Developing on Hyperledger Fabric 1.4 / 1895 / Days: 2

This training course has been created to walk you through Chaincode Development, Testing, and Deployment for a Hyperledger Fabric Network catering specifically toward Golang written Chaincode (Fabric's original Chaincode Language). Additionally as an Application Developer you will learn how to write, and prepare Client Applications using the most mature Standard Development Kit in Hyperledger Fabric, NodeJS.

03/11 · 03/12/21 **OLL** 8:00 AM - 4:00 PM GCL

05/06 · 05/07/21 **OLL** 8:00 AM - 4:00 PM GCL

EC-Council Certified Ethical Hacker (CEH) v.11 / 3395 / Days: 5

The Certified Ethical Hacker (CEH) credential is the most trusted ethical hacking certification and accomplishment recommended by employers globally. It is the most desired information security certification and represents one of the fastest-growing cyber credentials required by critical infrastructure and essential service providers. Since the introduction of CEH in 2003, it is recognized as a standard within the information security community. CEH v11 continues to introduce the latest hacking techniques and the most advanced hacking tools and exploits used by hackers and information security professionals today. The Five Phases of Ethical Hacking and the original core mission of CEH remain valid and relevant today:
“To beat a hacker, you need to think like a hacker.

03/29 · 04/02/21 **OLL** 8:00 AM - 4:00 PM GCL

04/19 · 04/23/21 **OLL** 10:00 AM - 6:00 PM GCL

04/26 · 04/30/21 **OLL** 8:00 AM - 4:00 PM GCL

05/24 · 05/28/21 **OLL** 10:00 AM - 6:00 PM GCL

EC-Council Certified Network Defender (C|ND) v.2 / 3495 / Days: 5

Certified Network Defender (CND) is a vendor-neutral, hands-on, instructor-led comprehensive network security certification training program. It is a skills-based, lab intensive program based on the security education framework and work role task analysis presented by the National Infocomm Competency Framework (NICF) as well as a job-task analysis and cybersecurity education framework by the National Initiative of Cybersecurity Education (NICE). The course has also been mapped to global job roles and to the Department of Defense (DoD) job roles for system/network administrators.

The program prepares network administrators how to identify what parts of an organization need to be reviewed and tested for security vulnerabilities and how to reduce, prevent, and mitigate risks in the network. CND covers the protect, detect, respond and predict approach to network security.

05/17 · 05/21/21 **OLL** 8:00 AM - 4:00 PM GCL

EC-Council Computer Hacking Forensics Investigator (CHFI) v9.0 / 3495 / Days: 5

This course will provide participants the necessary skills to identify an intruders footprints and to properly gather the necessary evidence to prosecute in the court of law.

03/15 · 03/19/21 **OLL** 8:00 AM - 4:00 PM GCL

Ethereum Training - Blockchain Development Bootcamp / 1895 / Days: 3

This 3 day instructor-led course is designed for programmers and developers who want to take a comprehensive deep dive in writing smart contracts and building applications that interact with them. This course provides detailed overviews of Ethereum, smart contracts, and the development language, Solidity. The student will be exposed to Ethereum's adaptable feature set which allows the developer to design decentralized applications for countless applications. Students will also participate in hands-on programming lab sessions to learn, develop, and advance their skills in Ethereum development.

The Ethereum Development Training Course is designed for those seeking an in-depth understanding and development experience of the Ethereum Blockchain platform. Students will participate in approximately 50% programming lab time providing practical experience, enhancing their knowledge and existing skill set.

03/29 · 03/31/21 **OLL** 8:00 AM - 4:00 PM GCL

04/28 · 04/30/21 **OLL** 8:00 AM - 4:00 PM GCL

06/02 · 06/04/21 **OLL** 8:00 AM - 4:00 PM GCL

Course Schedule

Hyperledger Fabric Engineer (Bootcamp) / 3100 / Days: 5

There is no course like this available on the market; it will start from the beginning of standing up a Hyperledger Fabric v1.4 Network. This course will accommodate architects with very little-to-no experience on Fabric, and give them the knowledge necessary for perform the role of a Fabric Architect, Administrator and Developer.

This course is a combination of the following two courses:

Hyperledger Fabric v1.4: Architecting, Designing and Deploying a Network (3 days)

Hyperledger Training: Developing on Hyperledger Fabric (2 days)

03/08 · 03/12/21 **OLL** 8:00 AM - 4:00 PM GCL

05/03 · 05/07/21 **OLL** 8:00 AM - 4:00 PM GCL

Hyperledger Fabric v1.4 - Architecting, Designing and Deploying a Network / 2495 / Days: 3

This course is designed for Architects, and System Administrators interested in gathering a deeper understanding on how Hyperledger Fabric Networks are Architected and operated throughout. You will learn about the integral base files in which Fabric are built upon. You will learn about how identity, and permissions are administered throughout Membership Only networks. Additionally, you will gather the experience necessary to enter into and manage nodes/peer needs (i.e. chaincode installation, securing communication, etc).

03/08 · 03/10/21 **OLL** 8:00 AM - 4:00 PM GCL

05/03 · 05/05/21 **OLL** 8:00 AM - 4:00 PM GCL

IoT and Blockchain Training / 599 / Days: 1

This course provides an overview of IoT and Blockchain, and how Blockchain holds the potential to securely unlock business and operational value of IoT to support common tasks, such as sensing, processing, storing information, and communicating.

04/16 · 04/16/21 **OLL** 8:00 AM - 4:00 PM GCL

IT Management

Certified Hardware Asset Management Professional (CHAMP) / 2000 / Days: 1

Designed to address the numerous issues plaguing professionals in managing hardware assets, the IAITAM Certified Hardware Asset Management Professional (CHAMP) Course follows the lifecycle of IT hardware assets beyond the scope of the cradle to grave analogy and discusses the business practices that can best be used to manage those assets efficiently and cost-effectively. Emphasis is placed on identifying the policies that enhance lifecycle management. In general, policies are only effective if developed by a cross-section of the impacted departments, are reviewed frequently to remain current and are consistently communicated and enforced. The course is followed by a certification test for those that wish to achieve CHAMP certification.

03/16 · 03/16/21 **OLL** 8:00 AM - 3:00 PM GCL

05/18 · 05/18/21 **OLL** 8:00 AM - 3:00 PM GCL

Certified Mobile Asset Management (CMAM) / 2000 / Days: 1

The IAITAM Certified Mobile Asset Manager (CMAM) course prepares individuals and organizations responsible for the management of mobile devices. Proliferation of mobile devices within the enterprise, whether corporate-owned or BYOD-based, has brought a complexity to ITAM never before seen in IT environments. The course will prepare individuals with the knowledge to manage personnel, policies and processes, the key elements in organizational IT management. This course encompasses both organizational owned assets as well as BYOD (employee-owned). The CMAM course has the IAITAM Best Practice Library as its foundation and encompasses financial viability, risk mitigation, policy enforcement and lifecycle management of mobile assets.

03/23 · 03/23/21 **OLL** 8:00 AM - 3:00 PM GCL

05/25 · 05/25/21 **OLL** 8:00 AM - 3:00 PM GCL

Certified Software Asset Manager (CSAM) / 2000 / Days: 1

The IAITAM Certified Software Asset Manager (CSAM) Course is a foundational education program that ensures students are able to manage software assets. Students also learn about the ever-changing variables throughout our industry. From software piracy and compliance issues to legislation and organizational challenges, it is necessary to evaluate both the internal and external influences that bring about change in how organizations manage their IT assets. A successful Software Asset Manager must look at the overall goals of the organization and determine where Software Asset Management will be a strategic influence in achieving those goals. This course also includes the exam for CSAM certification.

03/18 · 03/18/21 **OLL** 8:00 AM - 3:00 PM GCL

04/06 · 04/06/21 **OLL** 8:00 AM - 3:00 PM GCL

05/20 · 05/20/21 **OLL** 8:00 AM - 3:00 PM GCL

CRISC Certified in Risk and Information Systems Control / 2037 / Days: 3

The CRISC course is designed for those who have experience with risk identification, assessment, and evaluation; risk response; risk monitoring; information systems control design and implementation; and information systems control monitoring and maintenance.

04/14 · 04/16/21 **OLL** 8:00 AM - 4:00 PM GCL

IT Management and Leadership Executive (ITMLE©) Certification / 1995 / Days: 3

The IT Management & Leadership Executive (ITMLE©) Certification Bootcamp is designed for current managers of 4+ years or previously certified ITMLP© individuals. Topics are critical for IT managers/executives for career growth

04/20 · 04/22/21 **OLL** 8:00 AM - 4:00 PM GCL

IT Management and Leadership Professional (ITMLP©) Certification / 1995 / Days: 3

The IT Management & Leadership Professional Bootcamp (ITMLP©) is the first step for full IT Executive Certification (ITMLE©). This Bootcamp covers IT topics vital to success for new/would-be IT managers.

05/04 · 05/06/21 **OLL** 8:00 AM - 4:00 PM GCL

ITIL

ITIL® 4 Awareness / 795 / Days: 1

ITIL® is the world's leading best practice framework for implementing IT service management. Organizations use ITIL to plan, implement, support, and improve services and create value for their customers. In this course, you will learn the foundational knowledge and skills for adopting and adapting best practices for IT service management (ITSM) in your organization.

03/09 · 03/09/21 **OLL** 8:00 AM - 4:00 PM GCL

ITIL® 4 Foundation / 1895 / Days: 2

ITIL® is the world's leading best practice framework for implementing IT Service Management. ITIL version 4 introduces IT Service Management through the lens of a Service Value System (SVS), which provides a holistic end-to-end view of how to successfully contribute to business value, and also how to leverage concepts from models such as Lean IT, Agile, DevOps and Organizational Change Management. This foundational course immerses you in the guiding principles, dimensions, and practices of ITIL® 4. New Horizons is committed to your success beyond the classroom. Your enrollment in this class includes an ITIL 4 certification exam voucher and the official AXELOS ITIL Foundation Guidance e-book. The e-book reinforces what you learned in class and can serve as a reference guide for you and your organization as you begin your ITIL 4 adoption. The ITIL 4 Foundation certification is required before you can get any of the Managing Professional or Strategic Leader certifications. Extra resources with this class also include Sample Papers with Practice Exam questions and a Study Guide.

03/18 · 03/19/21 **OLL** 8:00 AM - 4:00 PM GCL

03/25 · 03/26/21 **OLL** 10:00 AM - 6:00 PM GCL

04/08 · 04/09/21 **OLL** 8:00 AM - 4:00 PM GCL

04/22 · 04/23/21 **OLL** 8:00 AM - 4:00 PM GCL

04/29 · 04/30/21 **OLL** 10:00 AM - 6:00 PM GCL

05/13 · 05/14/21 **OLL** 8:00 AM - 4:00 PM GCL

06/03 · 06/04/21 **OLL** 8:00 AM - 4:00 PM GCL

ITIL® 4 Managing Professional Transition (MPT) / 3975 / Days: 5

The ITIL 4 Managing Professional Transition module is designed to allow ITIL Experts or ITIL v3 candidates who have already invested to easily transition across to ITIL 4. They can gain the designation of ITIL 4 Managing Professional via one course and one exam. The associated certification exam voucher is included with this course.

03/29 · 04/02/21 **OLL** 8:00 AM - 4:00 PM GCL

Course Schedule

ITIL® 4 Specialist High Velocity IT (HVIT) / 2385 / Days: 3

ITIL 4 is a framework for quality IT service management (ITSM) through proven best practice, providing practical and flexible guidance to support your organization on its journey to digital transformation while empowering your IT teams to continue to play a crucial role in the wider business strategy. This course highlights the ways in which digital organizations and digital operating models function in high-velocity environments, including the use of working practices such as Agile and Lean, and technical practices and technologies such as Cloud, Automation, and Automatic Testing. If you are interested in this next step on the ITIL journey, please note that you must hold the ITIL 4 Foundation certification. The associated certification exam voucher is included with this course.

06/02 · 06/04/21 **OLL** 10:00 AM - 6:00 PM GCL

ITIL® 4 Strategist Direct Plan and Improve (DPI) / 2385 / Days: 3

This unique and central course covers requirements in both the ITIL Managing Professional and ITIL Strategic Leader designations. As such, this course is a must-have in any ITIL 4 professional development plan. You will gain the practical skills needed to establish a "learning and improving" organization that possess a strong and targeted strategic direction. The associated certification exam voucher is included with this course.

03/22 · 03/24/21 **OLL** 10:00 AM - 6:00 PM GCL

Leadership and Professional Development

Accomplishing the Results You Want / 2250 / Days: 3

In this course, students will learn how to strengthen your leadership voice and foster employee buy-in to exceed expectations and achieve the most positive outcome.

03/29 · 03/31/21 **OLL** 8:00 AM - 4:00 PM GCL

Becoming a Transformational Leader / 1500 / Days: 2

This course will help students develop authentic leadership qualities that motivate and drive others to reach their full potential, and become the transformational leaders of the future.

03/25 · 03/26/21 **OLL** 10:00 AM - 6:00 PM GCL

Building Successful Work Relationships / 2250 / Days: 3

In this course, students will learn how to build cooperative trust-based relationships that enable them to work productively with other professionals, clearly communicating and respectfully harnessing their distinctive contributions.

04/05 · 04/07/21 **OLL** 8:00 AM - 4:00 PM GCL

Business Acumen For Leaders / 1500 / Days: 2

Students will learn to understand the mechanics of the organization – reading and interpreting financials, making sound business decisions, and setting a course – while also developing the skills to guide and direct your workforce.

03/18 · 03/19/21 **OLL** 8:00 AM - 4:00 PM GCL

Critical Facilitation Skills for Leaders / 1500 / Days: 2

Students will learn how to develop and apply facilitation techniques to support their team at every stage of the team life cycle. Students will enhance their interpersonal competencies and observational abilities to deal with disruptions and more.

04/12 · 04/13/21 **OLL** 8:00 AM - 4:00 PM GCL

Developing Successful Interpersonal Skills / 2250 / Days: 3

This course will prepare students for the collaborative situations inherent in every facet of business, whether working with colleagues, partners, vendors, or clients.

06/02 · 06/04/21 **OLL** 8:00 AM - 4:00 PM GCL

Discovering Your Leadership Voice / 1500 / Days: 2

Leaders inspire followership in others. Whether speaking conversationally or presenting before a group, a powerful leadership message delivered with impact and focused on the needs of the audience, can motivate and energize others.

04/20 · 04/21/21 **OLL** 10:00 AM - 6:00 PM GCL

Effective Leadership through Coaching / 2250 / Days: 3

The most successful leaders recognize that their success depends upon the success of those they lead. Enabling others to grow and fulfil their potential by coaching them to discover and apply their talents and strengths is a core competency of leadership

03/29 · 03/31/21 **OLL** 8:00 AM - 4:00 PM GCL

Evolving into the Manager Role / 2250 / Days: 3

In this course, students will learn how to confidently acquire and build these skills through relevant discussions, team and individual activities.

03/22 · 03/24/21 **OLL** 8:00 AM - 4:00 PM GCL

Expanding Your Emotional Intelligence / 2250 / Days: 3

Incorporating powerful tools and classroom activities, students will practice and hone their skills, mastering the strategies learned to effectively communicate, connect with, and support others through healthy and productive interactions.

03/10 · 03/12/21 **OLL** 8:00 AM - 4:00 PM GCL

Extending Your Sphere of Influence / 1500 / Days: 2

In this course, you will learn to become proficient in the art of persuasion, selecting and utilizing appropriate styles and strategies to have the most influential effect, as well as understanding how to protect yourself from being manipulated by others.

04/22 · 04/23/21 **OLL** 10:00 AM - 6:00 PM GCL

Leadership Excellence for Senior Management / 2250 / Days: 3

To maximize performance and foster a healthy environment, senior managers must also motivate others, nurturing and utilizing the distinctive skills of each team member.

04/05 · 04/07/21 **OLL** 8:00 AM - 4:00 PM GCL

Making the Right Decisions Under Pressure / 1500 / Days: 2

In this course, students will learn to evaluate options, generate possible solutions, and decide on logical strategies.

05/03 · 05/04/21 **OLL** 8:00 AM - 4:00 PM GCL

Managing Remote and Virtual Teams / 1500 / Days: 2

Managing remote teams is now a common occurrence. Working virtually offers unique advantages and challenges. But how do you best leverage these benefits while overcoming impediments? This course will teach you to adjust your management style to successfully improve communication, foster connections, increase productivity, and develop highly successful remote and virtual teams.

03/25 · 03/26/21 **OLL** 10:00 AM - 6:00 PM GCL

05/06 · 05/07/21 **OLL** 8:00 AM - 4:00 PM GCL

Mastering Positive Assertiveness / 1500 / Days: 2

In this course, students will discover the best techniques to be properly assertive, and what are the ideal approaches in differing situations.

03/29 · 03/30/21 **OLL** 8:00 AM - 4:00 PM GCL

05/13 · 05/14/21 **OLL** 8:00 AM - 4:00 PM GCL

Prioritizing Your Time Effectively / 1500 / Days: 2

In this course, students will learn to improve their focus, prioritize tasks, identify and avoid obstacles to staying on track, and develop strategies to get the most out of their time.

04/12 · 04/13/21 **OLL** 10:00 AM - 6:00 PM GCL

Strategic Negotiation Skills / 1500 / Days: 2

Students will learn the essential strategies and techniques needed to guide negotiations from opening discussions through to a positive result. Students will leave with practical solutions to negotiating effectively.

05/17 · 05/18/21 **OLL** 8:00 AM - 4:00 PM GCL

Course Schedule

The Art of Effective Presentations / 2250 / Days: 3

In this course, students will learn strategies to master your speaking skills, confidently standing before a group and delivering their message.

04/19 · 04/21/21 **OLL** 8:00 AM - 4:00 PM GCL

Thinking with Critical Insight / 1500 / Days: 2

Students will learn to explore challenges, defy incorrect assumptions, and look at things with new and differing perspectives, incorporating these insights into your thought processes, and enabling them to find solutions to even the most difficult tasks.

04/15 · 04/16/21 **OLL** 8:00 AM - 4:00 PM GCL

Transitioning into Leadership for an IT Manager / 2250 / Days: 3

From developing an inspiring vision and empowering members to reach it. To meeting deadlines and evaluating results. This course you will teach students the skills and behaviors needed to successfully transition into an IT manager role.

03/10 · 03/12/21 **OLL** 8:00 AM - 4:00 PM GCL

Writing for the Business Professional / 1500 / Days: 2

In this course, you will learn the essential skills needed to organize your thoughts and select the best words and phrases to clearly convey them in writing.

03/15 · 03/16/21 **OLL** 8:00 AM - 4:00 PM GCL

05/03 · 05/04/21 **OLL** 8:00 AM - 4:00 PM GCL

Microsoft 365

MS-203T00 Microsoft 365 Messaging / 2975 / Days: 5

This course examines the key elements of Microsoft 365 messaging administration, including message transport and mail flow, messaging security, hygiene, and compliance, messaging infrastructure, and hybrid messaging. This course is designed for IT Professionals who deploy and manage the messaging infrastructure for Microsoft 365 in their organization.

03/29 · 04/02/21 **OLL** 10:00 AM - 6:00 PM GCL

05/24 · 05/28/21 **OLL** 8:00 AM - 4:00 PM GCL

MS-500T00 Microsoft 365 Security Administrator / 2380 / Days: 4

In this course you will learn how to secure user access to your organization's resources. The course covers user password protection, multi-factor authentication, how to enable Azure Identity Protection, how to setup and use Azure AD Connect, and introduces you to conditional access in Microsoft 365. You will learn about threat protection technologies that help protect your Microsoft 365 environment. Specifically, you will learn about threat vectors and Microsoft's security solutions to mitigate threats. You will learn about Secure Score, Exchange Online protection, Azure Advanced Threat Protection, Windows Defender Advanced Threat Protection, and threat management. In the course you will learn about information protection technologies that help secure your Microsoft 365 environment. The course discusses information rights managed content, message encryption, as well as labels, policies and rules that support data loss prevention and information protection. Lastly, you will learn about archiving and retention in Microsoft 365 as well as data governance and how to conduct content searches and investigations. This course covers data retention policies and tags, in-place records management for SharePoint, email retention, and how to conduct content searches that support eDiscovery investigations.

03/22 · 03/25/21 **OLL** 8:00 AM - 4:00 PM GCL

04/19 · 04/22/21 **OLL** 8:00 AM - 4:00 PM GCL

05/17 · 05/20/21 **OLL** 10:00 AM - 6:00 PM GCL

MS-600T00 Building Applications and Solutions with Microsoft 365 Core Services / 2975 / Days: 5

This course covers five central elements of Microsoft 365 platform – implementing Microsoft Identity, working with Microsoft Graph, extending and customizing SharePoint, extending Teams, and extending Office. In this course, students will learn how to implement Microsoft Identity and work with Microsoft Graph. Students will also gain the knowledge on UI elements (including Adaptive Cards and UI Fabric), Integration Points (including Microsoft Teams, Office Add-ins, SharePoint Framework, Actionable Messages), and determining workload platform targets. In implementing Microsoft Identity, students will learn to implement Microsoft identity including registering an application, implanting authentication, configuring permissions to consume an API, and creating a service to access Microsoft Graph. In working with Microsoft Graph, students will learn how to access user data, explore query parameters, manage a group lifecycle, access files, and optimize network traffic using Microsoft Graph. In extending and customizing SharePoint, students will learn about SharePoint Framework web parts, extensions, and how to package and deploy a SPFx solution. In extending Teams, students will look at the components of a Teams App, work with webhooks, tabs, and conversational bots. In extending Office, students work with Office Add-ins, task pane add-ins, JavaScript APIs, Office UI Fabric, and actionable messages with adaptive cards.

03/29 · 04/02/21 **OLL** 8:00 AM - 4:00 PM GCL

05/24 · 05/28/21 **OLL** 10:00 AM - 6:00 PM GCL

MS-900T01 Microsoft 365 Fundamentals / 595 / Days: 1

This course provides foundational knowledge on the considerations and benefits of adopting cloud services and the Software as a Service (SaaS) cloud model, with a specific focus on Microsoft 365 cloud service offerings. You will begin by learning about cloud fundamentals, including an overview of cloud computing and specifically Microsoft cloud services. You will be introduced to Microsoft Azure, and you will examine the differences between Microsoft 365 and Office 365. You will then perform an in-depth review of Microsoft 365, including a comparison of Microsoft on-premises services versus Microsoft 365 cloud services, a review of enterprise mobility in Microsoft 365, and an analysis of how Microsoft 365 services provide collaboration. The course then analyzes how security, compliance, privacy, and trust are handled in Microsoft 365, and it concludes with a review of Microsoft 365 subscriptions, licenses, billing, and support.

03/15 · 03/15/21 **OLL** 10:00 AM - 6:00 PM GCL

05/25 · 05/25/21 **OLL** 8:00 AM - 4:00 PM GCL

Microsoft Access

Access 2016 - Part 1 / 590 / Days: 2

In this course, students will use Access 2016 to manage their data, including creating a new database; constructing tables; designing forms and reports; and creating queries to join, filter, and sort data.

04/13 · 04/14/21 **OLL** 10:00 AM - 6:00 PM GCL

05/25 · 05/26/21 **OLL** 8:00 AM - 4:00 PM GCL

06/03 · 06/04/21 **OLL** 8:00 AM - 4:00 PM GCL

Access 2016 - Part 2 / 590 / Days: 2

You've covered many of the basic functions of Microsoft® Office Access® 2016, and now you're ready to learn advanced Access features such as database management, advanced form design, packaging a database, encrypting a database, preparing a database for multi-user access, and more. Knowledge of these features separate database professionals from the casual database users or occasional designers.

05/13 · 05/14/21 **OLL** 10:00 AM - 6:00 PM GCL

Access 2019 - Part 1 / 590 / Days: 2

Data is everywhere. Most job roles today involve some form of data management. Virtually everyone is affected in some way by the need to manage data. A relational database application such as Microsoft® Office Access® can help you and your organization with this task.

03/24 · 03/25/21 **OLL** 8:00 AM - 4:00 PM GCL

05/05 · 05/06/21 **OLL** 10:00 AM - 6:00 PM GCL

Course Schedule

Access 2019 - Part 2 / 590 / Days: 2

Your training and experience using Microsoft®; Office Access®; has given you basic database management skills, such as creating tables, designing forms and reports, and building queries. In this course, you will expand your knowledge of relational database design; promote quality input from users; improve database efficiency and promote data integrity; and implement advanced features in tables, queries, forms, and reports. Extending your knowledge of Access will result in a robust, functional database for your users.

04/08 · 04/09/21 **OLL** 8:00 AM - 4:00 PM GCL

06/03 · 06/04/21 **OLL** 10:00 AM - 6:00 PM GCL

Microsoft Access for Office 365 (Desktop or Online) - Part 1 / 590 / Days: 2

In this introductory course, you will discover the capabilities of Microsoft®; Access®; a relational database application that can help you and your organization manage your complex data.

03/15 · 03/16/21 **OLL** 10:00 AM - 6:00 PM GCL

05/06 · 05/07/21 **OLL** 8:00 AM - 4:00 PM GCL

Microsoft Access for Office 365 (Desktop or Online) - Part 2 / 590 / Days: 2

In this course, you will expand your knowledge of relational database design; promote quality input from users; improve database efficiency and promote data integrity; and implement advanced features in tables, queries, forms, and reports. Extending your knowledge of Access will result in a robust, functional database for your users.

This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Access Expert (Office 365 and Office 2019); Exam MO-500 certification.

03/24 · 03/25/21 **OLL** 8:00 AM - 4:00 PM GCL

Microsoft Azure

20487 Developing Windows Azure and Web Services / 2975 / Days: 5

In this course, students will learn how to design and develop services that access local and remote data from various data sources and how to develop and deploy services to hybrid environments, including on-premises servers and Windows Azure.

03/22 · 03/26/21 **OLL** 10:00 AM - 6:00 PM GCL

AI-900T00 - Microsoft Azure AI Fundamentals / 595 / Days: 1

This course introduces fundamentals concepts related to artificial intelligence (AI), and the services in Microsoft Azure that can be used to create AI solutions. The course is not designed to teach students to become professional data scientists or software developers, but rather to build awareness of common AI workloads and the ability to identify Azure services to support them. The course is designed as a blended learning experience that combines instructor-led training with online materials on the Microsoft Learn platform (<https://azure.com/learn>). The hands-on exercises in the course are based on Learn modules, and students are encouraged to use the content on Learn as reference materials to reinforce what they learn in the class and to explore topics in more depth.

03/08 · 03/08/21 **OLL** 8:00 AM - 4:00 PM GCL

04/28 · 04/28/21 **OLL** 10:00 AM - 6:00 PM GCL

AZ-104T00 - Microsoft Azure Administrator / 2380 / Days: 4

This course teaches IT Professionals how to manage their Azure subscriptions, secure identities, administer the infrastructure, configure virtual networking, connect Azure and on-premises sites, manage network traffic, implement storage solutions, create and scale virtual machines, implement web apps and containers, back up and share data, and monitor your solution.

03/16 · 03/19/21 **OLL** 8:00 AM - 4:00 PM GCL

03/29 · 04/01/21 **OLL** 8:00 AM - 4:00 PM GCL

04/06 · 04/09/21 **OLL** 8:00 AM - 4:00 PM GCL

04/12 · 04/15/21 **OLL** 10:00 AM - 6:00 PM GCL

04/27 · 04/30/21 **OLL** 8:00 AM - 4:00 PM GCL

05/03 · 05/06/21 **OLL** 8:00 AM - 4:00 PM GCL

05/11 · 05/14/21 **OLL** 10:00 AM - 6:00 PM GCL

05/24 · 05/27/21 **OLL** 8:00 AM - 4:00 PM GCL

06/01 · 06/04/21 **OLL** 8:00 AM - 4:00 PM GCL

AZ-204T00: Developing Solutions for Microsoft Azure / 2975 / Days: 5

This course teaches developers how to create end-to-end solutions in Microsoft Azure. Students will learn how to implement Azure compute solutions, create Azure Functions, implement and manage web apps, develop solutions utilizing Azure storage, implement authentication and authorization, and secure their solutions by using KeyVault and Managed Identities. Students will also learn how to connect to and consume Azure services and third-party services, and include event- and message-based models in their solutions. The course also covers monitoring, troubleshooting, and optimizing Azure solutions.

03/08 · 03/12/21 **OLL** 10:00 AM - 6:00 PM GCL

04/12 · 04/16/21 **OLL** 8:00 AM - 4:00 PM GCL

05/17 · 05/21/21 **OLL** 8:00 AM - 4:00 PM GCL

AZ-220T00 Microsoft Azure IoT Developer / 2380 / Days: 4

This course empowers you with the knowledge and skills required to successfully create and maintain the cloud and edge portions of an Azure IoT solution. You will learn the core Azure IoT services, such as IoT Hub, Device Provisioning Services, Azure Stream Analytics, Time Series Insights, and much more. With a focus on Azure PaaS services, this course expands into IoT Edge, device management, monitoring and troubleshooting, security concerns, and Azure IoT Central.

03/22 · 03/25/21 **OLL** 10:00 AM - 6:00 PM GCL

AZ-400T00 Designing and Implementing Microsoft DevOps Solutions / 4165 / Days: 5

This course provides the knowledge and skills to design and implement DevOps processes and practices. Students will learn how to plan for DevOps, use source control, scale Git for an enterprise, consolidate artifacts, design a dependency management strategy, manage secrets, implement continuous integration, implement a container build strategy, design a release strategy, set up a release management workflow, implement a deployment pattern, and optimize feedback mechanisms.

03/29 · 04/02/21 **OLL** 10:00 AM - 6:00 PM GCL

04/26 · 04/30/21 **OLL** 8:00 AM - 4:00 PM GCL

05/24 · 05/28/21 **OLL** 8:00 AM - 4:00 PM GCL

AZ-500T00 Microsoft Azure Security Technologies / 2380 / Days: 4

In this course students will gain the knowledge and skills needed to implement security controls, maintain the security posture, and identify and remediate vulnerabilities by using a variety of security tools. The course covers scripting and automation, virtualization, and cloud N-tier architecture.

03/08 · 03/11/21 **OLL** 8:00 AM - 4:00 PM GCL

03/22 · 03/25/21 **OLL** 10:00 AM - 6:00 PM GCL

03/22 · 03/25/21 **OLL** 10:00 AM - 6:00 PM GCL

04/12 · 04/15/21 **OLL** 8:00 AM - 4:00 PM GCL

05/03 · 05/06/21 **OLL** 8:00 AM - 4:00 PM GCL

AZ-900T00 Microsoft Azure Fundamentals / 1190 / Days: 2

This two-day course will provide foundational level knowledge on core Azure concepts; core Azure services; core solutions and management tools; general security and network security; governance, privacy, and compliance features; Azure cost management and service level agreements. Note: This course provides an Azure pass and time for students to participate in hands-on labs. If you do not need hands-on experience, consider the AZ-900T01: Microsoft Azure Fundamentals (1 day) course. The content for both courses align to the AZ-900 exam objective domain.

03/08 · 03/09/21 **OLL** 8:00 AM - 4:00 PM GCL

04/05 · 04/06/21 **OLL** 10:00 AM - 6:00 PM GCL

05/10 · 05/11/21 **OLL** 8:00 AM - 4:00 PM GCL

Course Schedule

DP-050T00 Migrate SQL workloads to Azure / 1190 / Days: 2

In this course, the students will explore the objectives of data platform modernization and how it is suitable for given business requirements. They will also explore each stage of the data platform modernization process and define what tasks are involved at each stage, such as the assessment and planning phase. Students will also learn the available migration tools and how they are suitable for each stage of the data migration process. The student will learn how to migrate to the three target platforms for SQL based workloads; Azure Virtual Machines, Azure SQL Databases and Azure SQL Database Managed Instances. The student will learn the benefits and limitations of each target platform and how they can be used to fulfil both business and technical requirements for modern SQL workloads. The student will explore the changes that may need to be made to existing SQL based applications, so that they can make best use of modern data platforms in Azure.

05/04 · 05/05/21 **OLL** 10:00 AM - 6:00 PM GCL

DP-060T00 Migrate NoSQL workloads to Azure Cosmos DB / 595 / Days: 1

This course will teach the students what is Cosmos DB and how you can migrate MongoDB and Cassandra workloads to Cosmos DB.

05/06 · 05/06/21 **OLL** 10:00 AM - 6:00 PM GCL

DP-070T00 Migrate Open Source Data Workloads to Azure / 595 / Days: 1

This course will enable the students to understand Azure SQL Database, and educate the students on what is required to migrate MySQL and PostgreSQL workloads to Azure SQL Database.

05/07 · 05/07/21 **OLL** 10:00 AM - 6:00 PM GCL

DP-100T01 Designing and Implementing a Data Science Solution on Azure / 1785 / Days: 3

Gain the necessary knowledge about how to use Azure services to develop, train, and deploy, machine learning solutions. The course starts with an overview of Azure services that support data science. From there, it focuses on using Azure's premier data science service, Azure Machine Learning service, to automate the data science pipeline. This course is focused on Azure and does not teach the student how to do data science. It is assumed students already know that.

03/15 · 03/17/21 **OLL** 10:00 AM - 6:00 PM GCL

05/12 · 05/14/21 **OLL** 8:00 AM - 4:00 PM GCL

DP-200T01 Implementing an Azure Data Solution / 1785 / Days: 3

In this course, students will implement various data platform technologies into solutions that are in line with business and technical requirements including on-premises, cloud, and hybrid data scenarios incorporating both relational and No-SQL data. They will also learn how to process data using a range of technologies and languages for both streaming and batch data.

Students will also explore how to implement data security including authentication, authorization, data policies and standards. They will also define and implement data solution monitoring for both the data storage and data processing activities. Finally, they will manage and troubleshoot Azure data solutions which includes the optimization and disaster recovery of big data, batch processing and streaming data solutions.

04/19 · 04/21/21 **OLL** 8:00 AM - 4:00 PM GCL

DP-201T01 - Designing an Azure Data Solution / 1190 / Days: 2

In this course, students will design various data platform technologies into solutions that are in line with business and technical requirements. This can include on-premises, cloud, and hybrid data scenarios which incorporate relational, No-SQL or Data Warehouse data. Students will also learn how to design process architectures using a range of technologies for both streaming and batch data.

Students will also explore how to design data security including data access, data policies and standards. They will also design Azure data solutions which includes the optimization, availability and disaster recovery of big data, batch processing and streaming data solutions.

04/22 · 04/23/21 **OLL** 8:00 AM - 4:00 PM GCL

DP-300T00 - Administering Relational Databases on Microsoft Azure / 2380 / Days: 4

This course provides students with the knowledge and skills to administer a SQL Server database infrastructure for cloud, on-premises and hybrid relational databases and who work with the Microsoft PaaS relational database offerings. Additionally, it will be of use to individuals who develop applications that deliver content from SQL-based relational databases.

04/05 · 04/08/21 **OLL** 10:00 AM - 6:00 PM GCL

DP-900T00 Microsoft Azure Data Fundamentals / 595 / Days: 1

In this course, students will learn the fundamentals of database concepts in a cloud environment, get basic skilling in cloud data services, and build their foundational knowledge of cloud data services within Microsoft Azure. Students will identify and describe core data concepts such as relational, non-relational, big data, and analytics, and explore how this technology is implemented with Microsoft Azure. They will explore the roles, tasks, and responsibilities in the world of data. The students will explore relational data offerings, provisioning and deploying relational databases, and querying relational data through cloud data solutions with Microsoft Azure. They will explore non-relational data offerings, provisioning and deploying non-relational databases, and non-relational data stores with Microsoft Azure. Students will explore the processing options available for building data analytics solutions in Azure. They will explore Azure Synapse Analytics, Azure Databricks, and Azure HDInsight. Students will learn what Power BI is, including its building blocks and how they work together.

04/14 · 04/14/21 **OLL** 8:00 AM - 4:00 PM GCL

05/19 · 05/19/21 **OLL** 8:00 AM - 4:00 PM GCL

Microsoft Cloud and Big Data

Microsoft Power BI: Data Analysis Practitioner (Second Edition) / 790 / Days: 2

As technology progresses and becomes more interwoven with our businesses and lives, more data is collected about business and personal activities. This era of "big data" is a direct result of the popularity and growth of cloud computing, which provides an abundance of computational power and storage, allowing organizations of all sorts to capture and store data. Leveraging that data effectively can provide timely insights and competitive advantages. Creating data-backed visualizations is key for data scientists, or any professional, to explore, analyze, and report insights and trends from data. Microsoft's Power BI software is designed for this purpose. Power BI was built to connect to a wide range of data sources, and it enables users to quickly create visualizations of connected data to gain insights, show trends, and create reports. Power BI's data connection capabilities and visualization features go far beyond those that can be found in spreadsheets, enabling users to create compelling and interactive worksheets, dashboards, and stories that bring data to life and turn data into thoughtful action.

04/05 · 04/06/21 **OLL** 10:00 AM - 6:00 PM GCL

05/27 · 05/28/21 **OLL** 8:00 AM - 4:00 PM GCL

Microsoft Dynamics

MB-210T01 Dynamics 365 for Customer Engagement for Sales / 1190 / Days: 1

Microsoft Dynamics 365 for Sales is an end-to-end application to manage the handling of customers and potential customers; tracking data against sales goals, automating your best practices, learning from your data and more.

05/24 · 05/25/21 **OLL** 8:00 AM - 4:00 PM GCL

Course Schedule

MB-230T01 Dynamics 365 for Customer Engagement for Customer Service / 595 / Days: 1

Microsoft Dynamics 365 for Customer Service offers any organization an opportunity for customer success. Using tools such as automatic case creation and queue management frees up time to dedicate where a greater impact can be made, directly with customers. Our team of globally recognized experts take students step by step, from creating cases, to interacting with customers, to resolving those cases. Once those cases are resolved, students will learn from data analysis the key details to help resolve similar cases faster or avoid new issues altogether.

06/01 · 06/01/21 **OLL** 8:00 AM - 4:00 PM GCL

MB-500T00 Dynamics 365 - Finance and Operations Apps Developer / 2975 / Days: 5

This course empowers you as a Microsoft Dynamics 365 Finance and Operations Apps Developer, enabling you to implement and extend applications to meet the requirements of your business. You will learn the skills you need to develop fully realized solutions by using standardized application coding patterns, extensible features, and external integrations.

05/03 · 05/07/21 **OLL** 8:00 AM - 4:00 PM GCL

MB-600T00 Microsoft Dynamics 365 + Power Platform Solution Architect / 2385 / Days: 3

The Solution Architect is responsible for the successful design, implementation, deployment and adoption of an overall solution. The Solution Architect ensures that the solution meets the customer's needs now and in the future. In this course, students will learn about decisions a Solution Architect makes during an implementation, covering security, integrations, Power Apps architecture, Power Automate architecture, and more. This course is designed to give you an introduction to the Solution Architect role.

03/29 · 03/31/21 **OLL** 8:00 AM - 4:00 PM GCL

MB-700T00-A: Microsoft Dynamics 365: Finance and Operations Apps Solution Architect / 2385 / Days: 3

This course is developed for those aspired to be and new to the solution architect role. This course provides the technical information focusing on application architecture and technical skills to start their journey into this role. This course will not cover the industrial skills and delivery skills required for this role.

04/05 · 04/07/21 **OLL** 8:00 AM - 4:00 PM GCL

MB-901T00 Microsoft Dynamics 365 Fundamentals / 1590 / Days: 2

This course provides learners with a broad overview of Dynamics 365 applications. We will introduce you each of the applications, articulate their business value, and discuss and demo core functionality. We will cover Dynamics 365 security, reporting, and familiarize you with data and product integrations available.

05/17 · 05/18/21 **OLL** 10:00 AM - 6:00 PM GCL

PL-100T00 Microsoft Power Platform App Maker / 1785 / Days: 3

The App Maker builds solutions to simplify, automate, and transform tasks and processes for themselves and their team where they have deep expertise in the solution business domain. They have basic data modeling, user experience design, requirements analysis, and process analysis skills. The App Maker creates and enforces business processes, structures digital collection of information, improves efficiency of repeatable tasks, and automates business processes. The App Maker uses the Maker tools of Power Platform to solve business problems. They may use advanced features of Microsoft apps and third-party productivity tools. The App Maker is aware of the capabilities and limitations of available tools and understands how to apply them. The App Maker is self-directed, and solution focused. They may not have formal IT training but are comfortable using technology to solve business problems with a personal growth mindset. They understand the operational need and have a vision of the desired outcome. They approach problems with phased and iterative strategies.

05/17 · 05/19/21 **OLL** 8:00 AM - 4:00 PM GCL

PL-200T00 Microsoft Power Platform Functional Consultant / 2975 / Days: 5

Power Platform solutions course will help you learn how to simplify, automate, and empower business processes for organizations in the role of a Functional Consultant. A Power Platform Functional Consultant is responsible for performing discovery, capturing requirements, engaging subject matter experts and stakeholders, translating requirements, and configuring Power Platform solutions and apps. This course covers Power Apps, Power Automate, Power Virtual Agents, and Power BI concepts to teach students how to build an integrated solution for an organization based on business requirements.

04/12 · 04/16/21 **OLL** 10:00 AM - 6:00 PM GCL

PL-900T00 Microsoft Power Platform Fundamentals / 1190 / Days: 2

This course is designed to serve as a valuable introduction to Power Platform. You will gain hands-on experience creating a simple PowerApp, connecting data with CDS, building a Power BI Dashboard, and automating a process with Microsoft Flow.

03/30 · 03/31/21 **OLL** 8:00 AM - 4:00 PM GCL

04/29 · 04/30/21 **OLL** 8:00 AM - 4:00 PM GCL

06/03 · 06/04/21 **OLL** 8:00 AM - 4:00 PM GCL

Microsoft Excel

10994 Data Analysis Fundamentals using Excel / 1190 / Days: 2

The main purpose of the course is to give students the ability to add analysis capabilities to Excel spreadsheets and to provide students with a foundation to learn about more advanced data analytics with Excel or Power BI.

04/08 · 04/09/21 **OLL** 10:00 AM - 6:00 PM GCL

06/03 · 06/04/21 **OLL** 8:00 AM - 4:00 PM GCL

20779 Analyzing Data with Excel / 1785 / Days: 3

The main purpose of the course is to give students the ability to add BI techniques to Excel data analysis. The course goes beyond the capabilities of tables and charts and uses Pivot Charts, the Excel Data Model, and Power BI.

04/28 · 04/30/21 **OLL** 8:00 AM - 4:00 PM GCL

DA-100T00 - Analyzing Data with Microsoft Power BI / 2380 / Days: 4

This course will discuss the various methods and best practices that are in line with business and technical requirements for modeling, visualizing, and analyzing data with Power BI. The course will also show how to access and process data from a range of data sources including both relational and non-relational data. This course will also explore how to implement proper security standards and policies across the Power BI spectrum including datasets and groups. The course will also discuss how to manage and deploy reports and dashboards for sharing and content distribution. Finally, this course will show how to build paginated reports within the Power BI service and publish them to a workspace for inclusion within Power BI.

03/15 · 03/18/21 **OLL** 8:00 AM - 4:00 PM GCL

04/05 · 04/08/21 **OLL** 10:00 AM - 6:00 PM GCL

04/19 · 04/22/21 **OLL** 8:00 AM - 4:00 PM GCL

05/03 · 05/06/21 **OLL** 8:00 AM - 4:00 PM GCL

05/17 · 05/20/21 **OLL** 10:00 AM - 6:00 PM GCL

06/01 · 06/04/21 **OLL** 8:00 AM - 4:00 PM GCL

Excel 2016 - Part 1 / 295 / Days: 1

<p>Are you looking to become a proficient Excel user? Professional Excel training from New Horizons can get you on the path to mastering this popular data spreadsheet software.</p>

<p>Through completing the introductory Excel 2016 training course, you'll develop foundational data manipulation knowledge and skills that you can build upon through additional training and use. With the Excel 2016 - Part 1 course under your belt, you'll feel confident using one of the world's most powerful applications.</p>

03/08 · 03/08/21 **OLL** 8:00 AM - 4:00 PM GCL

03/15 · 03/15/21 **OLL** 8:00 AM - 4:00 PM GCL

03/22 · 03/22/21 **OLL** 10:00 AM - 6:00 PM GCL

03/29 · 03/29/21 **OLL** 8:00 AM - 4:00 PM GCL

04/05 · 04/05/21 **OLL** 8:00 AM - 4:00 PM GCL

04/12 · 04/12/21 **OLL** 10:00 AM - 6:00 PM GCL

04/19 · 04/19/21 **OLL** 8:00 AM - 4:00 PM GCL

04/26 · 04/26/21 **OLL** 8:00 AM - 4:00 PM GCL

05/03 · 05/03/21 **OLL** 8:00 AM - 4:00 PM GCL

05/10 · 05/10/21 **OLL** 8:00 AM - 4:00 PM GCL

05/17 · 05/17/21 **OLL** 10:00 AM - 6:00 PM GCL

Course Schedule

Excel 2016 - Part 1 / 295 / Days: 1

<p>Are you looking to become a proficient Excel user? Professional Excel training from New Horizons can get you on the path to mastering this popular data spreadsheet software.</p>

<p>Through completing the introductory Excel 2016 training course, you'll develop foundational data manipulation knowledge and skills that you can build upon through additional training and use. With the Excel 2016 - Part 1 course under your belt, you'll feel confident using one of the world's most powerful applications.</p>

05/24	05/24/21	OLL	8:00 AM - 4:00 PM	GCL
05/28	05/28/21	OLL	8:00 AM - 4:00 PM	GCL
06/01	06/01/21	OLL	8:00 AM - 4:00 PM	GCL

Excel 2016 - Part 2 / 295 / Days: 1

<p>You've mastered the basics of Excel. In Excel 2016 - Part 2 training, you'll build upon your data manipulation skills and unlock more capabilities within the platform. </p>

<p>Deepen your understanding of Excel by learning how to create advanced workbooks and worksheets. With Part 2 training from New Horizons under your belt, you'll be ready to create custom formulas, apply built-in Excel functions and manipulate data to extract the insights you need.</p>

03/10	03/10/21	OLL	8:00 AM - 4:00 PM	GCL
03/16	03/16/21	OLL	8:00 AM - 4:00 PM	GCL
03/23	03/23/21	OLL	10:00 AM - 6:00 PM	GCL
03/30	03/30/21	OLL	8:00 AM - 4:00 PM	GCL
04/06	04/06/21	OLL	8:00 AM - 4:00 PM	GCL
04/13	04/13/21	OLL	10:00 AM - 6:00 PM	GCL
04/20	04/20/21	OLL	8:00 AM - 4:00 PM	GCL
04/27	04/27/21	OLL	8:00 AM - 4:00 PM	GCL
05/04	05/04/21	OLL	8:00 AM - 4:00 PM	GCL
05/11	05/11/21	OLL	8:00 AM - 4:00 PM	GCL
05/18	05/18/21	OLL	10:00 AM - 6:00 PM	GCL
05/21	05/21/21	OLL	8:00 AM - 4:00 PM	GCL
05/25	05/25/21	OLL	8:00 AM - 4:00 PM	GCL
06/01	06/01/21	OLL	8:00 AM - 4:00 PM	GCL

Excel 2016 - Part 3 / 295 / Days: 1

<p>Excel is a powerhouse spreadsheet software used by companies small and large. Master this popular platform by completing the Excel 2016 - Part 3 course from New Horizons.</p>

<p>This advanced Excel course builds off learnings from Excel 2016 - Parts 1 & 2 and prepares you to complete difficult Excel tasks such as LOOKUPS, macros and more. The course also covers Microsoft Office Specialist exam objectives to help you prep for the certification exam.</p>

03/10	03/10/21	OLL	8:00 AM - 4:00 PM	GCL
03/24	03/24/21	OLL	10:00 AM - 6:00 PM	GCL
04/07	04/07/21	OLL	8:00 AM - 4:00 PM	GCL
04/21	04/21/21	OLL	8:00 AM - 4:00 PM	GCL
05/05	05/05/21	OLL	8:00 AM - 4:00 PM	GCL
05/19	05/19/21	OLL	10:00 AM - 6:00 PM	GCL
06/02	06/02/21	OLL	8:00 AM - 4:00 PM	GCL

Excel 2016/2019 - Data Analysis with PivotTables / 295 / Days: 1

Being able to harness the power of PivotTable features & create PivotCharts will help students gain an edge. Not only will students be able to summarize data to analyze, but they can organize the data in a way that can be meaningfully presented to others.

04/19	04/19/21	OLL	8:00 AM - 4:00 PM	GCL
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Excel 2016/2019 - Data Analysis with Power Pivot / 295 / Days: 1

Excel provides Power Pivot to help students organize, manipulate, and report on their data in the best way possible. In this course, students gain a solid understanding of Power Pivot to maximize their effectiveness when analyzing data.

03/10	03/10/21	OLL	10:00 AM - 6:00 PM	GCL
04/02	04/02/21	OLL	8:00 AM - 4:00 PM	GCL
05/11	05/11/21	OLL	8:00 AM - 4:00 PM	GCL
06/01	06/01/21	OLL	10:00 AM - 6:00 PM	GCL

Excel 2019 - Part 1 / 295 / Days: 1

This course aims to provide you with a foundation for Excel knowledge and skills, which you can build upon to eventually become an expert in data manipulation. Excel can help you organize, calculate, analyze, revise, update, and present your data in ways that will help the decision makers in your organization steer you in the right direction. It will also make these tasks much easier for you to accomplish, and in much less time, than if you used traditional pen-and-paper methods or non-specialized software.

03/09	03/09/21	OLL	10:00 AM - 6:00 PM	GCL
03/16	03/16/21	OLL	8:00 AM - 4:00 PM	GCL
03/23	03/23/21	OLL	8:00 AM - 4:00 PM	GCL
03/30	03/30/21	OLL	10:00 AM - 6:00 PM	GCL

Excel 2019 - Part 1 / 295 / Days: 1

This course aims to provide you with a foundation for Excel knowledge and skills, which you can build upon to eventually become an expert in data manipulation. Excel can help you organize, calculate, analyze, revise, update, and present your data in ways that will help the decision makers in your organization steer you in the right direction. It will also make these tasks much easier for you to accomplish, and in much less time, than if you used traditional pen-and-paper methods or non-specialized software.

04/06	04/06/21	OLL	8:00 AM - 4:00 PM	GCL
04/13	04/13/21	OLL	8:00 AM - 4:00 PM	GCL
04/20	04/20/21	OLL	10:00 AM - 6:00 PM	GCL
04/27	04/27/21	OLL	8:00 AM - 4:00 PM	GCL
05/04	05/04/21	OLL	8:00 AM - 4:00 PM	GCL
05/11	05/11/21	OLL	10:00 AM - 6:00 PM	GCL
05/18	05/18/21	OLL	8:00 AM - 4:00 PM	GCL
05/25	05/25/21	OLL	8:00 AM - 4:00 PM	GCL
06/01	06/01/21	OLL	8:00 AM - 4:00 PM	GCL
06/01	06/01/21	OLL	10:00 AM - 6:00 PM	GCL

Excel 2019 - Part 2 / 295 / Days: 1

This course builds upon the foundational knowledge presented in the Microsoft® Office Excel® 2019: Part 1 course and will help start you down the road to creating advanced workbooks and worksheets that can help deepen your understanding of organizational intelligence. The ability to analyze massive amounts of data, extract actionable information from it, and present that information to decision makers is at the foundation of a successful organization that is able to compete at a high level.

03/10	03/10/21	OLL	10:00 AM - 6:00 PM	GCL
03/17	03/17/21	OLL	8:00 AM - 4:00 PM	GCL
03/24	03/24/21	OLL	8:00 AM - 4:00 PM	GCL
03/31	03/31/21	OLL	10:00 AM - 6:00 PM	GCL
04/05	04/05/21	OLL	8:00 AM - 4:00 PM	GCL
04/07	04/07/21	OLL	8:00 AM - 4:00 PM	GCL
04/14	04/14/21	OLL	8:00 AM - 4:00 PM	GCL
04/21	04/21/21	OLL	10:00 AM - 6:00 PM	GCL
04/28	04/28/21	OLL	8:00 AM - 4:00 PM	GCL
05/05	05/05/21	OLL	8:00 AM - 4:00 PM	GCL
05/12	05/12/21	OLL	8:00 AM - 4:00 PM	GCL
05/12	05/12/21	OLL	10:00 AM - 6:00 PM	GCL
05/19	05/19/21	OLL	8:00 AM - 4:00 PM	GCL
05/26	05/26/21	OLL	8:00 AM - 4:00 PM	GCL
05/27	05/27/21	OLL	8:00 AM - 4:00 PM	GCL
06/02	06/02/21	OLL	10:00 AM - 6:00 PM	GCL

Course Schedule

Excel 2019 - Part 3 / 295 / Days: 1

This course builds upon the foundational and intermediate knowledge presented in the Microsoft® Office Excel® 2019: Part 1 and Microsoft® Office Excel® 2019: Part 2 courses to help you get the most of your Excel experience. The ability to collaborate with colleagues, automate complex or repetitive tasks, and use conditional logic to construct and apply elaborate formulas and functions will put the full power of Excel right at your fingertips. The more you learn about how to get Excel to do the hard work for you, the more you'll be able to focus on getting the answers you need from the vast amounts of data your organization generates.

03/11	·	03/11/21	OLL	10:00 AM - 6:00 PM	GCL
03/25	·	03/25/21	OLL	8:00 AM - 4:00 PM	GCL
04/08	·	04/08/21	OLL	8:00 AM - 4:00 PM	GCL
04/22	·	04/22/21	OLL	10:00 AM - 6:00 PM	GCL
05/06	·	05/06/21	OLL	8:00 AM - 4:00 PM	GCL
05/20	·	05/20/21	OLL	8:00 AM - 4:00 PM	GCL
06/03	·	06/03/21	OLL	10:00 AM - 6:00 PM	GCL

Microsoft Excel for Office 365 (Desktop or Online) - Part 1 / 295 / Days: 1

This course aims to provide you with a foundation for Excel knowledge and skills, which you can build upon to eventually become an expert in data manipulation. This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Excel Associate (Office 365 and Office 2019): Exam MO-200 and Excel Expert (Office 365 and Office 2019): Exam MO-201.

03/10	·	03/10/21	OLL	8:00 AM - 4:00 PM	GCL
03/17	·	03/17/21	OLL	10:00 AM - 6:00 PM	GCL
03/31	·	03/31/21	OLL	8:00 AM - 4:00 PM	GCL
04/07	·	04/07/21	OLL	8:00 AM - 4:00 PM	GCL
04/21	·	04/21/21	OLL	10:00 AM - 6:00 PM	GCL
04/28	·	04/28/21	OLL	8:00 AM - 4:00 PM	GCL
05/03	·	05/03/21	OLL	8:00 AM - 4:00 PM	GCL
05/12	·	05/12/21	OLL	8:00 AM - 4:00 PM	GCL
05/19	·	05/19/21	OLL	10:00 AM - 6:00 PM	GCL
06/02	·	06/02/21	OLL	8:00 AM - 4:00 PM	GCL

Microsoft Excel for Office 365 (Desktop or Online) - Part 2 / 295 / Days: 1

This course builds upon the foundational knowledge presented in the Microsoft® Excel® for Office 365™ (Desktop or Online): Part 1 course and will help start you down the road to creating advanced workbooks and worksheets that can help deepen your understanding of organizational intelligence. The ability to analyze massive amounts of data, extract actionable information from it, and present that information to decision makers is at the foundation of a successful organization that is able to compete at a high level.

This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Excel Associate (Office 365 and Office 2019): Exam MO-200 and Excel Expert (Office 365 and Office 2019): Exam MO-201 certifications.

03/11	·	03/11/21	OLL	8:00 AM - 4:00 PM	GCL
03/25	·	03/25/21	OLL	10:00 AM - 6:00 PM	GCL
04/01	·	04/01/21	OLL	8:00 AM - 4:00 PM	GCL
04/15	·	04/15/21	OLL	8:00 AM - 4:00 PM	GCL
04/22	·	04/22/21	OLL	10:00 AM - 6:00 PM	GCL
05/06	·	05/06/21	OLL	8:00 AM - 4:00 PM	GCL
05/13	·	05/13/21	OLL	8:00 AM - 4:00 PM	GCL
05/27	·	05/27/21	OLL	10:00 AM - 6:00 PM	GCL
06/03	·	06/03/21	OLL	8:00 AM - 4:00 PM	GCL

Microsoft Excel for Office 365 (Desktop or Online) - Part 3 / 295 / Days: 1

In this course, you will build upon the foundational and intermediate knowledge presented in the Microsoft® Excel®; Excel®; for Office 365™; (Desktop or Online): Part 1 and Microsoft® Excel®; Excel®; for Office 365™; (Desktop or Online): Part 2 courses to help you get the most of your Excel experience. The ability to collaborate with colleagues, automate complex or repetitive tasks, and use conditional logic to construct and apply elaborate formulas and functions will put the full power of Excel right at your fingertips. The more you learn about how to get Excel to do the hard work for you, the more you'll be able to focus on getting the answers you need from the vast amounts of data your organization generates.

03/05	·	03/05/21	OLL	8:00 AM - 4:00 PM	GCL
03/26	·	03/26/21	OLL	10:00 AM - 6:00 PM	GCL
04/16	·	04/16/21	OLL	8:00 AM - 4:00 PM	GCL
05/07	·	05/07/21	OLL	8:00 AM - 4:00 PM	GCL
05/28	·	05/28/21	OLL	10:00 AM - 6:00 PM	GCL

Programming and Data Wrangling with VBA and Excel® (v1.0) / 1795 / Days: 3

VBA (Visual Basic for Applications) enables you to enhance and extend the capabilities of Microsoft® Excel®; and other applications in the Microsoft® Office application suite. You can use VBA to perform tasks that would be difficult or impossible to do using only worksheet functions, and you can automate a wide range of tasks involving the collection, processing, analysis, and visualization of data. This course will give you a good foundation for understanding, creating, and using VBA in your own Excel workbooks, show you how to work with data across different applications, and how to package the macros and functions you create so you can back them up, move them to other computers, and share them with other users.

04/06	·	04/08/21	OLL	8:00 AM - 4:00 PM	GCL
06/02	·	06/04/21	OLL	10:00 AM - 6:00 PM	GCL

VBA with Microsoft® Excel® (v1.0) / 595 / Days: 1

VBA (Visual Basic for Applications) enables you to enhance and extend the capabilities of Microsoft® Excel®; and other applications in the Microsoft® Office application suite. You can use VBA to perform tasks that would be difficult or impossible to do using only worksheet functions, and you can automate a wide range of tasks so they can be performed faster, more consistently, and with less effort than performing them manually. This course will give you a good foundation for understanding, creating, and using VBA in your own Excel workbooks. You will learn how to use the macro recorder effectively, as well as how to write your own VBA code from scratch. You will use tools built into Excel to explore and learn VBA's capabilities and to optimize and debug your code.

04/05	·	04/05/21	OLL	8:00 AM - 4:00 PM	GCL
06/01	·	06/01/21	OLL	10:00 AM - 6:00 PM	GCL

Microsoft Exchange

20345-1 Administering Microsoft Exchange Server 2016/2019 / 2975 / Days: 5

This course teaches IT professionals how to administer and support Exchange Server. The course covers how to install and configure Exchange Server. It also covers how to manage mail recipients and public folders, including how to perform bulk operations by using Exchange Management Shell. In addition, the course covers how to manage client connectivity, message transport and hygiene, and highly available Exchange Server deployments. It also covers how to implement disaster recovery solutions. Finally, the course covers how to maintain and monitor an Exchange Server deployment and how to administer Exchange Online in a Office 365 deployment.

05/17	·	05/21/21	OLL	10:00 AM - 6:00 PM	GCL
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Course Schedule

20345-2 Designing and Deploying Microsoft Exchange Server 2016/2019 / 2975 / Days: 5

This course provides experienced Exchange Server administrators with the knowledge to design and implement an Exchange Server messaging environment. The course covers how to design and configure advanced components in an Exchange Server deployment such as site resiliency, advanced security, compliance, archiving and discovery solutions, coexistence with other Exchange organizations or Exchange Online, and migration from previous versions of Exchange server. The course also provides guidelines, best practices, and considerations that will help optimize Exchange Server deployments.

03/22 · 03/26/21 **OLL** 8:00 AM - 4:00 PM GCL

Microsoft Modern Desktop Administration

MD-100T00 Windows 10 / 2975 / Days: 5

In this course, students will learn how to support and configure Windows 10 desktops in an organizational environment. Students will develop skills that include learning how to install, customize, and update Windows 10 operating systems. Students will learn how to managing storage, files, and devices as well as how to configure network connectivity for Windows 10. Students will also learn how to secure the Windows 10 OS and protect the data on the device. Finally, students will learn how to manage and troubleshoot Windows 10.

03/15 · 03/19/21 **OLL** 10:00 AM - 6:00 PM GCL

04/19 · 04/23/21 **OLL** 8:00 AM - 4:00 PM GCL

05/24 · 05/28/21 **OLL** 8:00 AM - 4:00 PM GCL

MD-101T00 Managing Modern Desktops / 2975 / Days: 5

In this course, students will learn how to plan and implement an operating system deployment strategy using modern deployment methods, as well as how to implement an update strategy. Students will be introduced to key components of modern management and co-management strategies. This course also covers what it takes to incorporate Microsoft Intune into your organization. Students will also learn about methods for deployment and management of apps and browser-based applications. Students will be introduced to the key concepts of security in modern management including authentication, identities, access, and compliance policies. Students will be introduced to technologies such Azure Active Directory, Azure Information Protection and Windows Defender Advanced Threat Protection, as well as how to leverage them to protect devices and data.

03/22 · 03/26/21 **OLL** 10:00 AM - 6:00 PM GCL

04/26 · 04/30/21 **OLL** 8:00 AM - 4:00 PM GCL

Microsoft Office

55268 Microsoft Power Automate for End Users / 595 / Days: 1

This course delivers an instructor-led product showcase for Microsoft Flow from start to finish in an engaging and practical way. Flow is a diverse product, turning business processes into automated, consistent and visual workflows. Flow is designed to interweave the various products in Office 365 as well as connect to other on-premises and web-based solutions. This course will give you the confidence to select the right actions and workflow logic for your business workflows.

03/31 · 03/31/21 **OLL** 8:00 AM - 4:00 PM GCL

05/05 · 05/05/21 **OLL** 10:00 AM - 6:00 PM GCL

06/02 · 06/02/21 **OLL** 8:00 AM - 4:00 PM GCL

Microsoft Teams / 295 / Days: .5

Microsoft Teams includes meetings, group conversations, video chat, file-sharing, co-authoring, SharePoint connection, and it can also be used to link to many other Office 365 apps.

04/01 · 04/01/21 **OLL** 10:00 AM - 1:30 PM GCL

05/13 · 05/13/21 **OLL** 8:00 AM - 11:30 AM GCL

05/13 · 05/13/21 **OLL** 12:30 PM - 4:00 PM GCL

MS-100T00 Microsoft 365 Identity and Services / 2975 / Days: 5

This course covers three central elements of Microsoft 365 enterprise administration – Microsoft 365 tenant and service management, Office 365 management, and Microsoft 365 identity management. In Microsoft 365 tenant and service management, you will examine all the key components that must be planned for when designing your Microsoft 365 tenant. Once this planning phase is complete, you will learn how to configure your Microsoft 365 tenant, including your organizational profile, tenant subscription options, component services, user accounts and licenses, and security groups. Finally, you will learn how to manage your tenant, which includes the configuration of tenant roles and managing your tenant health and services.

03/15 · 03/19/21 **OLL** 10:00 AM - 6:00 PM GCL

05/24 · 05/28/21 **OLL** 8:00 AM - 4:00 PM GCL

MS-101T00 Microsoft 365 Mobility and Security / 2975 / Days: 5

This course covers three central elements of Microsoft 365 enterprise administration – Microsoft 365 security management, Microsoft 365 compliance management, and Microsoft 365 device management. In Microsoft 365 security management, you will examine all the common types of threat vectors and data breaches facing organizations today, and you will learn how Microsoft 365's security solutions address these security threats. You will be introduced to the Microsoft Secure Score, as well as to Azure Active Directory Identity Protection. You will then learn how to manage the Microsoft 365 security services, including Exchange Online Protection, Advanced Threat Protection, Safe Attachments, and Safe Links. Finally, you will be introduced to the various reports that monitor your security health. You will then transition from security services to threat intelligence; specifically, using the Security Dashboard and Advanced Threat Analytics to stay ahead of potential security breaches.

03/22 · 03/26/21 **OLL** 8:00 AM - 4:00 PM GCL

Microsoft Office Administration

MS-030T00 Office 365 Administrator / 2975 / Days: 5

This course covers three central elements of Microsoft 365 enterprise administration – Microsoft 365 tenant and service management, Office 365 management, and Microsoft 365 identity management. In Microsoft 365 tenant and service management, you will examine all the key components that must be planned for when designing your Microsoft 365 tenant. Once this planning phase is complete, you will learn how to configure your Microsoft 365 tenant, including your organizational profile, tenant subscription options, component services, user accounts and licenses, and security groups.

03/08 · 03/12/21 **OLL** 8:00 AM - 4:00 PM GCL

04/05 · 04/09/21 **OLL** 8:00 AM - 4:00 PM GCL

04/19 · 04/23/21 **OLL** 8:00 AM - 4:00 PM GCL

05/17 · 05/21/21 **OLL** 8:00 AM - 4:00 PM GCL

Microsoft OneNote

OneNote 2016 / 295 / Days: 1

This course provides a way for students to create and collect their notes. This course will introduce students to using OneNote notebooks to store a variety of content in an organized way, access the content from anywhere, and also share it.

03/05 · 03/05/21 **OLL** 8:00 AM - 4:00 PM GCL

04/09 · 04/09/21 **OLL** 8:00 AM - 4:00 PM GCL

05/07 · 05/07/21 **OLL** 10:00 AM - 6:00 PM GCL

Course Schedule

Microsoft Outlook

Microsoft Outlook for Office 365 (Desktop or Online) - Part 1 / 295 / Days: 1

In this course, you will use Outlook to send, receive, and manage email messages, manage your contact information, schedule appointments and meetings, create tasks and notes for yourself, and customize the Outlook interface to suit your working style. This course covers the Microsoft Office Specialist Program exam objectives to help you prepare for the Outlook Associate (Office 365 and Office 2019): Exam MO-400 certification exam.

03/30 · 03/30/21 **OLL** 8:00 AM - 4:00 PM GCL

05/18 · 05/18/21 **OLL** 10:00 AM - 6:00 PM GCL

Microsoft Outlook for Office 365 (Desktop or Online) - Part 2 / 295 / Days: 1

In this course, you will customize command sets, configure mail accounts, set global options, perform advanced searches, apply filters to intercept mail and control spam, create rules to automate mail management tasks, work with calendars and contacts, manage tasks, preserve data with archives and data files, as well as share and delegate access to your Outlook items. In short, you'll work with a wide range of features and options and, in so doing, understand why Outlook is a leading personal management system.

This course builds upon the foundational knowledge presented in the Microsoft® Outlook® for Office 365™ (Desktop or Online): Part 1 course and will help you customize a communication system well-suited to your work style.

This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Outlook Associate (Office 365 and Office 2019): Exam MO-400

06/03 · 06/03/21 **OLL** 10:00 AM - 6:00 PM GCL

Outlook 2016 - Part 1 / 295 / Days: 1

In this course, you will use Outlook to send, receive, and manage email messages, manage your contact information, schedule appointments and meetings, create Tasks and Notes for yourself, and customize the Outlook interface to suit your working style.

04/14 · 04/14/21 **OLL** 8:00 AM - 4:00 PM GCL

05/26 · 05/26/21 **OLL** 8:00 AM - 4:00 PM GCL

Outlook 2016 - Part 2 / 295 / Days: 1

This course builds upon the foundational knowledge presented in the Microsoft® Office Outlook® 2016: Part 1 course and will help students customize a communication system well-suited to your work styles.

03/12 · 03/12/21 **OLL** 10:00 AM - 6:00 PM GCL

03/18 · 03/18/21 **OLL** 8:00 AM - 4:00 PM GCL

04/23 · 04/23/21 **OLL** 8:00 AM - 4:00 PM GCL

Outlook 2019 - Part 1 / 295 / Days: 1

In this course, you will use Outlook to send, receive, and manage email messages, manage your contact information, schedule appointments and meetings, create tasks and notes for yourself, and customize the Outlook interface to suit your working style. This course is the first in a series of two Microsoft® Office Outlook® 2019 courses. It will provide you with the basic skills you need to start using Outlook 2019 to manage your email communications, contact information, calendar events, tasks, and notes.

03/16 · 03/16/21 **OLL** 10:00 AM - 6:00 PM GCL

04/13 · 04/13/21 **OLL** 8:00 AM - 4:00 PM GCL

05/18 · 05/18/21 **OLL** 8:00 AM - 4:00 PM GCL

Outlook 2019 - Part 2 / 295 / Days: 1

In this course, you will customize command sets, configure mail accounts, set global options, perform advanced searches, apply filters to intercept mail and control spam, create rules to automate mail management tasks, work with calendars and contacts, manage tasks, preserve data with archives and data files, as well as share and delegate access to your Outlook items. In short, you'll work with a wide range of features and options and, in so doing, understand why Outlook is a leading personal management system.

This course builds upon the foundational knowledge presented in the Microsoft® Office Outlook® 2019: Part 1 course and will help you customize a communication system well-suited to your work style.

03/25 · 03/25/21 **OLL** 10:00 AM - 6:00 PM GCL

04/22 · 04/22/21 **OLL** 8:00 AM - 4:00 PM GCL

05/27 · 05/27/21 **OLL** 8:00 AM - 4:00 PM GCL

Microsoft PowerPoint

Microsoft Office PowerPoint 2019 - Part 1 / 295 / Days: 1

In this course, you will use PowerPoint 2019 to begin creating engaging, dynamic multimedia presentations. This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the PowerPoint Associate (Office 365 and Office 2019): Exam MO-300.

03/15 · 03/15/21 **OLL** 10:00 AM - 6:00 PM GCL

04/19 · 04/19/21 **OLL** 8:00 AM - 4:00 PM GCL

Microsoft Office PowerPoint 2019 - Part 2 / 295 / Days: 1

Meetings, instruction, training, pitches; these are all a part of our daily lives. We are often called upon to deliver presentations with little notice, at multiple venues, and with varying requirements. And, some of these presentations include sensitive information that needs to be guarded. Given all the variables, it may seem an overwhelming task to deliver your content, on time, to all audiences, and to only those who need to see it. Oh, and by the way, you need to make it interesting, informative, and memorable. So, how do you do it? Without the help of a robust set of tools, it would be nearly impossible. But Microsoft® Office PowerPoint® 2019 provides you with a variety of such tools that can help you deliver content in nearly any situation, while saving time and effort. By taking advantage of these tools, you will be creating presentations that not only stand out from the crowd, but also don't consume all of your available time. This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the PowerPoint Associate (Office 365 and Office 2019): Exam MO-300.

05/12 · 05/12/21 **OLL** 10:00 AM - 6:00 PM GCL

Microsoft PowerPoint for Office 365 (Desktop or Online) - Part 1 / 295 / Days: 1

By exploring the vast array of features and functionality contained within PowerPoint, you will gain the ability to organize your content, enhance it with high-impact visuals, and deliver it with a punch. In this course, you will use PowerPoint to begin creating engaging, dynamic multimedia presentations. The course material will also enable you to access and effectively utilize many web-based resources provided with your Office 365 subscription. This includes brief coverage of key skills for using PowerPoint for the Web and OneDrive. Helpful notes throughout the material alert you to cases where the online version of the application may function differently from the primary, desktop version.

03/09 · 03/09/21 **OLL** 8:00 AM - 4:00 PM GCL

04/06 · 04/06/21 **OLL** 8:00 AM - 4:00 PM GCL

05/19 · 05/19/21 **OLL** 10:00 AM - 6:00 PM GCL

Course Schedule

Microsoft PowerPoint for Office 365 (Desktop or Online) - Part 2 / 295 / Days: 1

Meetings, instruction, training, pitches; these are all a part of our daily lives. We are often called upon to deliver presentations with little notice, at multiple venues, and with varying requirements. And, some of these presentations include sensitive information that needs to be guarded. Given all the variables, it may seem an overwhelming task to deliver your content, on time, to all audiences, and to only those who need to see it. Oh, and by the way, you need to make it interesting, informative, and memorable. So, how do you do it? Without the help of a robust set of tools, it would be nearly impossible. But Microsoft®; PowerPoint®; provides you with a variety of such tools that can help you deliver content in nearly any situation, while saving time and effort. By taking advantage of these tools, you will be creating presentations that not only stand out from the crowd, but also don't consume all of your available time. This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the PowerPoint Associate (Office 365 and Office 2019): Exam MO-300.

03/18 · 03/18/21 **OLL** 8:00 AM - 4:00 PM GCL

04/15 · 04/15/21 **OLL** 8:00 AM - 4:00 PM GCL

05/27 · 05/27/21 **OLL** 10:00 AM - 6:00 PM GCL

PowerPoint 2016 - Part 1 / 295 / Days: 1

In this course, students will use PowerPoint 2016 to begin creating engaging, dynamic multimedia presentations.

04/05 · 04/05/21 **OLL** 8:00 AM - 4:00 PM GCL

05/17 · 05/17/21 **OLL** 8:00 AM - 4:00 PM GCL

PowerPoint 2016 - Part 2 / 295 / Days: 1

In this course, students learn different tools & features within PowerPoint that will help them deliver content in an informative & memorable manner. Students will create presentations that not only stand out, but also don't consume all of their time.

04/14 · 04/14/21 **OLL** 10:00 AM - 6:00 PM GCL

05/26 · 05/26/21 **OLL** 8:00 AM - 4:00 PM GCL

Microsoft PowerShell

10961 Automating Administration with Windows PowerShell / 2975 / Days: 5

This course provides students with the fundamental knowledge and skills to use Windows PowerShell for administering and automating administration of Windows based servers.

03/08 · 03/12/21 **OLL** 8:00 AM - 4:00 PM GCL

03/22 · 03/26/21 **OLL** 8:00 AM - 4:00 PM GCL

04/05 · 04/09/21 **OLL** 10:00 AM - 6:00 PM GCL

04/12 · 04/16/21 **OLL** 8:00 AM - 4:00 PM GCL

04/19 · 04/23/21 **OLL** 8:00 AM - 4:00 PM GCL

10961 Automating Administration with Windows PowerShell / 2975 / Days: 5

This course provides students with the fundamental knowledge and skills to use Windows PowerShell for administering and automating administration of Windows based servers.

05/03 · 05/07/21 **OLL** 10:00 AM - 6:00 PM GCL

05/10 · 05/14/21 **OLL** 8:00 AM - 4:00 PM GCL

05/17 · 05/21/21 **OLL** 8:00 AM - 4:00 PM GCL

10962 Advanced Automated Administration with Windows PowerShell / 1785 / Days: 3

This course that will teach students how to automate administrative tasks using Windows PowerShell 5.1. Students will learn core scripting skills such as creating advanced functions, writing controller scripts, and handling script errors. Students will learn how to work with Windows PowerShell Workflow, the REST API and XML and JSON formatted data files. Students will also learn how to use new administration tools such Desired State Configuration (DSC) and Just Enough Administration (JEA) to configure and secure servers.

03/29 · 03/31/21 **OLL** 8:00 AM - 4:00 PM GCL

05/10 · 05/12/21 **OLL** 10:00 AM - 6:00 PM GCL

06/02 · 06/04/21 **OLL** 8:00 AM - 4:00 PM GCL

55133 PowerShell for System Center Configuration Manager Administrators / 1785 / Days: 3

This course provides you with the knowledge and skills needed to use PowerShell for System Center Configuration Manager (SCCM) administration. In this course, you will learn how to access the PowerShell cmdlets included with SCCM 1802 and use them to perform configuration tasks for a primary site. Individual cmdlets will be used in working with objects such as Boundaries, Boundary Groups, Collections, Software Deployment, Patching, Compliance Settings, OSD Task Sequences, and many others. Basic scripting will also be covered so you can learn how to put PowerShell to use when working with large sets of objects.

05/24 · 05/26/21 **OLL** 8:00 AM - 4:00 PM GCL

Microsoft Project

55205 Mastering Microsoft Project 2016 / 1785 / Days: 3

The course begins with the basic concepts and leads students through all the functions they'll need to plan and manage a small to medium-size project, including how to level resources and capture both cost and schedule progress.

04/19 · 04/21/21 **OLL** 8:00 AM - 4:00 PM GCL

Project 2016 - Part 1 / 395 / Days: 1

This course is designed to familiarize students with the basic features and functions of Microsoft Project Professional 2016 so they can use it effectively and efficiently in a real-world environment.

04/06 · 04/06/21 **OLL** 8:00 AM - 4:00 PM GCL

Project 2016 - Part 1 / 395 / Days: 1

This course is designed to familiarize students with the basic features and functions of Microsoft Project Professional 2016 so they can use it effectively and efficiently in a real-world environment.

05/04 · 05/04/21 **OLL** 10:00 AM - 6:00 PM GCL

Project 2016 - Part 2 / 395 / Days: 1

This course covers the skills a project manager needs to update a project plan during the execution, monitoring, and controlling phases of a project. This course will enable students to manage the project so that it is completed on time & within budget.

03/11 · 03/11/21 **OLL** 8:00 AM - 4:00 PM GCL

04/15 · 04/15/21 **OLL** 8:00 AM - 4:00 PM GCL

05/13 · 05/13/21 **OLL** 10:00 AM - 6:00 PM GCL

Project 2019 - Part 1 / 395 / Days: 1

This course will familiarize you with the basic features and functions of Microsoft Project so that you can use it effectively and efficiently in a real-world environment. You will develop the critical knowledge and skills you need to create a project plan with Project during the planning phase. In other words, if your supervisor assigns you to lead a project, this course will enable you to draft a project plan and share it with your supervisor (and others) for review and approval. Note : This course is for anyone who has Project on the desktop, regardless of whether they purchased an "on-premise" edition or subscribed to a "cloud-based" (online) edition. Most project managers and project team members use the desktop application, so that is the main focus of this course. The main features of the online app are presented in an appendix.

03/31 · 03/31/21 **OLL** 10:00 AM - 6:00 PM GCL

04/28 · 04/28/21 **OLL** 8:00 AM - 4:00 PM GCL

06/03 · 06/03/21 **OLL** 8:00 AM - 4:00 PM GCL

Project 2019 - Part 2 / 395 / Days: 1

This course empowers you with the advanced knowledge and skills you need to update a project plan in Project during the execution, monitoring, and controlling phases of a project. In other words, once your project plan is approved by the project sponsor, this course will enable you to manage the project so that it is completed on time, within budget, and according to scope.

03/05 · 03/05/21 **OLL** 8:00 AM - 4:00 PM GCL

04/09 · 04/09/21 **OLL** 10:00 AM - 6:00 PM GCL

05/07 · 05/07/21 **OLL** 8:00 AM - 4:00 PM GCL

Course Schedule

Microsoft Publisher

Publisher 2016/2019 / 395 / Days: 1

Microsoft® Office Publisher is a desktop publishing software application capable of producing greeting cards, certificates, newsletters, and other printed publications. Publisher includes a large collection of templates that provide a great way to start a new publication. Publisher offers a large selection of building blocks that can be dragged into your documents, helping you to create page elements such as calendars, newsletter sidebars, and borders. Publisher integrates online sharing and mail merge features, which are handy when you need to send publications to a list of customers, and it's possible to export publications as HTML web pages or PDF documents. With a user-friendly interface, Publisher makes it easy to create and edit publications.

04/09 · 04/09/21 **OLL** 10:00 AM - 6:00 PM GCL

Microsoft SharePoint

20339-1 Planning and Administering SharePoint 2016 / 2975 / Days: 5

This course will provide students with the knowledge and skills to plan and administer a Microsoft SharePoint 2016 environment. The course teaches students how to deploy, administer, and troubleshoot their SharePoint environment

04/12 · 04/16/21 **OLL** 10:00 AM - 6:00 PM GCL

55197 Microsoft SharePoint Server 2016 for the Site Owner/Power User / 1190 / Days: 2

Students should take this course if they need to know how to manage the team collaboration, document management and social features of Microsoft SharePoint 2016 sites.

03/22 · 03/23/21 **OLL** 8:00 AM - 4:00 PM GCL

55215 SharePoint Online Power User / 2380 / Days: 4

This course delivers the complete site owner story from start to finish in an engaging and practical way to ensure you have the confidence to plan and create new sites or manage your existing sites in SharePoint Online.

03/15 · 03/18/21 **OLL** 8:00 AM - 4:00 PM GCL

04/26 · 04/29/21 **OLL** 10:00 AM - 6:00 PM GCL

05/24 · 05/27/21 **OLL** 8:00 AM - 4:00 PM GCL

55234 SharePoint 2016 Site Collections and Site Owner Administration / 2975 / Days: 5

This course is intended for power users and IT professionals who are tasked with working within the SharePoint 2016 environment and conduct site collection and site administration.

05/03 · 05/07/21 **OLL** 10:00 AM - 6:00 PM GCL

55238 SharePoint Online for Administrators / 1785 / Days: 3

This course will introduce the audience to SharePoint Online Administration in Office 365 and explain and demonstrate the configuration options for SharePoint Online.

03/08 · 03/10/21 **OLL** 10:00 AM - 6:00 PM GCL

04/12 · 04/14/21 **OLL** 8:00 AM - 4:00 PM GCL

05/24 · 05/26/21 **OLL** 8:00 AM - 4:00 PM GCL

Microsoft SharePoint 2016 - Advanced Site Owner with Workflow Administration / 495 / Days: 1

In this course, students will learn how to create, configure, and manage a SharePoint site so that your team or organization can collaborate effectively, manage the flow of digital information, automate business processes, & meet records management needs.

03/17 · 03/17/21 **OLL** 8:00 AM - 4:00 PM GCL

Microsoft SharePoint 2016 - Site Owner / 495 / Days: 1

In this course, students will learn how to create, configure, and manage a SharePoint team site so that your team or organization can share information and collaborate effectively.

04/01 · 04/01/21 **OLL** 8:00 AM - 4:00 PM GCL

05/07 · 05/07/21 **OLL** 10:00 AM - 6:00 PM GCL

Microsoft SharePoint 2016 - Site User / 495 / Days: 1

SharePoint is a complex platform. A strong understanding of the platform will allow students to work more efficiently & effectively. In this course, students will learn how to use a SharePoint Team Site to access, store, and share information & documents.

03/24 · 03/24/21 **OLL** 8:00 AM - 4:00 PM GCL

04/28 · 04/28/21 **OLL** 10:00 AM - 6:00 PM GCL

MS-040T00-A Manage SharePoint and OneDrive in Microsoft 365 / 1785 / Days: 3

Content is the most critical digital asset for every organization. In this course, you will learn how to plan, configure, and manage SharePoint Sites and OneDrive to enable modern content services that transform the content lifecycle. Specifically, this course discusses the modern SharePoint site structure, such as SharePoint hub sites. It provides best practices for the adoption and deployment of OneDrive within your organization. It also covers sharing, security, and monitoring in SharePoint and OneDrive in Microsoft 365. Additionally, you will learn how to manage user profiles and apps with proper permission settings. We will also discuss how to plan and configure Managed Metadata, Business Connectivity Services, and search allowing content to be found, consumed, and governed across Microsoft 365.

03/29 · 03/31/21 **OLL** 8:00 AM - 4:00 PM GCL

05/10 · 05/12/21 **OLL** 10:00 AM - 6:00 PM GCL

MS-050T00-A SharePoint Hybrid Deployment and Migration / 2975 / Days: 5

The business climate has changed. People want to communicate without collaborative barriers. Businesses want solutions that are both cost-effective and flexible. Organizations start to configure hybrid environments and migrate content to the cloud as the solution. In this course, you will learn how to deploy and configure the SharePoint Server 2019, designed to meet the demands of modern workstyles. You will also learn how to configure and manage various SharePoint service applications to prepare for a hybrid deployment. Then, you will learn how to plan and implement SharePoint hybrid scenarios that provide seamless users experience. Eventually, you will learn how to design the content migration process and available resources and tools to use while migrating content to SharePoint and OneDrive in Microsoft 365.

04/05 · 04/09/21 **OLL** 8:00 AM - 4:00 PM GCL

05/17 · 05/21/21 **OLL** 10:00 AM - 6:00 PM GCL

SharePoint - Advanced Site Owner (Modern Experience) / 495 / Days: 1

Microsoft®; SharePoint®; online is a platform designed to facilitate collaboration, allowing you to use familiar applications and web-based tools to create, access, store, and track documents and data in a central location. As such, SharePoint has many distinct features and content structures that can be selected, added, and configured. In this course, you will learn how to create, configure, and manage SharePoint sites so that your team or organization can share information and collaborate effectively.

04/07 · 04/07/21 **OLL** 8:00 AM - 4:00 PM GCL

06/02 · 06/02/21 **OLL** 10:00 AM - 6:00 PM GCL

SharePoint - Site Owner with Microsoft Forms and Flow (Modern Experience) / 495 / Days: 1

This course will empower you to use Microsoft®; SharePoint®; online to facilitate collaboration and allow you to use familiar applications and web-based tools to create, access, store, and track documents and data in a central location. Enable and configure SharePoint's many distinct features and discover the many content structures that can be selected, added, and configured. Learn how to create, configure, and manage SharePoint sites so that your team or organization can share information and collaborate effectively. SharePoint content structures and configuration options are complex. As a site owner, it is critical that you understand what features, options, and content structures are available in SharePoint online, and how to properly configure them. With SharePoint sites, features, and content structures properly implemented, you will be able to securely share files, collaborate on documents, and access the information you need to work with your colleagues more effectively.

03/15 · 03/15/21 **OLL** 10:00 AM - 6:00 PM GCL

05/03 · 05/03/21 **OLL** 10:00 AM - 6:00 PM GCL

Course Schedule

SharePoint - Site User (Modern Experience) / 495 / Days: 1

Microsoft®; SharePoint®; online is a platform specifically designed to facilitate collaboration, allowing you and your team to use familiar applications and web-based tools to create, access, store, and track documents and data in a central location. Through this course, you will discover the many features of SharePoint online and improve your ability to work collaboratively by easily sharing, accessing, editing, and saving information. SharePoint is a complex platform with many features and capabilities. A strong understanding of those features and capabilities will allow you to work more efficiently and effectively with SharePoint online, and with the documents and data stored in SharePoint. Furthermore, effective use of the Modern UI and Office 365®; integrations will streamline tasks and facilitate collaboration with colleagues in other Office 365 and third-party apps.

04/12 · 04/12/21 **OLL** 10:00 AM - 6:00 PM GCL

Microsoft SQL Server

10985 Introduction to SQL Databases / 1785 / Days: 3

Course is aimed at people looking to move into a database professional role or whose job role is expanding to encompass database elements. The course describes fundamental database concepts including database types, database languages, and database design

03/10 · 03/12/21 **OLL** 8:00 AM - 4:00 PM GCL

04/19 · 04/21/21 **OLL** 8:00 AM - 4:00 PM GCL

06/02 · 06/04/21 **OLL** 10:00 AM - 6:00 PM GCL

10987 Performance Tuning and Optimizing SQL Databases / 2380 / Days: 4

This four-day instructor-led course provides students who manage and maintain SQL Server databases with the knowledge and skills to performance tune and optimize their databases.

05/11 · 05/14/21 **OLL** 8:00 AM - 4:00 PM GCL

10990 Analyzing Data with SQL Server Reporting Services / 2975 / Days: 5

This course teaches students how to implement a SQL Server 2016 Reporting Services solution for data analysis in an organization. The course discusses how to use the Reporting Services development tools to create and manage reports and implement self-service BI solutions.

03/22 · 03/26/21 **OLL** 8:00 AM - 4:00 PM GCL

20761 Querying Data with Transact SQL / 2975 / Days: 5

<p>Are you ready to learn how to navigate relational databases like a pro? Transact SQL training from New Horizons will prepare you to take the next step in your data career.</p>

<p>In this course, you will gain a comprehensive understanding of the Transact SQL language, which is used by all SQL Server-related disciplines including database administration, database development and business intelligence.</p>

03/08 · 03/12/21 **OLL** 8:00 AM - 4:00 PM GCL

03/08 · 03/12/21 **OLL** 8:00 AM - 4:00 PM GCL

04/05 · 04/09/21 **OLL** 8:00 AM - 4:00 PM GCL

05/24 · 05/28/21 **OLL** 10:00 AM - 6:00 PM GCL

20762 Developing SQL Databases / 2975 / Days: 5

<p>Are you looking for hands-on experience developing a Microsoft SQL Server database? Complete this course from New Horizons to confidently take the next step in your database career.</p>

<p>In the Developing SQL Databases course, you will learn how to use SQL Server 2016 features and tools and gain the knowledge and skills to develop a SQL Server database.</p>

05/17 · 05/21/21 **OLL** 10:00 AM - 6:00 PM GCL

20764 Administering a SQL Database Infrastructure / 2975 / Days: 5

<p>Are you ready to learn how to administer a SQL Server database? This course from New Horizons will equip you with the skills you need to manage databases with confidence.</p>

<p>In this course, you'll learn the ins and outs of database administration and gain hands-on experience automating, backing up, restoring and troubleshooting SQL Server. With expert guidance from New Horizons' certified instructors, you'll master the modern database techniques companies are desperately seeking out.</p>

03/22 · 03/26/21 **OLL** 10:00 AM - 6:00 PM GCL

04/19 · 04/23/21 **OLL** 8:00 AM - 4:00 PM GCL

05/24 · 05/28/21 **OLL** 8:00 AM - 4:00 PM GCL

20765 Provisioning SQL Databases / 2975 / Days: 5

<p>Are you looking for hands-on experience provisioning a SQL Server database? This course from New Horizons will equip you with the skills you need to level up in your data career.</p>

<p>In the Provisioning SQL Databases course, you will learn how to configure and manage SQL Server databases both on-premises and in SQL Azure.</p>

03/29 · 04/02/21 **OLL** 10:00 AM - 6:00 PM GCL

05/24 · 05/28/21 **OLL** 8:00 AM - 4:00 PM GCL

20767 Implementing a SQL Data Warehouse / 2975 / Days: 5

<p>Ready to learn how to implement a SQL data warehouse with confidence? This course from New Horizons will prepare you to create advanced BI solutions and advance your career.</p>

<p>In the "Implementing a SQL Data Warehouse course", you'll learn how to provision a Microsoft SQL Server database both on-premises and in Azure.</p>

03/15 · 03/19/21 **OLL** 8:00 AM - 4:00 PM GCL

20768 Developing SQL Data Models / 1785 / Days: 3

<p>Are you looking for hands-on experience developing SQL data models? This course from New Horizons will equip you with the skills you need to level up in your Business Intelligence career.</p>

<p>In the Developing SQL Data Models course, you will learn how to implement multidimensional databases and create tabular semantic data models for analysis using SQL Server Analysis Services (SSAS).</p>

04/14 · 04/16/21 **OLL** 8:00 AM - 4:00 PM GCL

20778 Analyzing Data with Power BI / 1785 / Days: 3

The main purpose of the course is to give students a good understanding of data analysis with Power BI. The course includes creating visualizations, the Power BI Service, and the Power BI Mobile App.

03/08 · 03/10/21 **OLL** 8:00 AM - 4:00 PM GCL

04/12 · 04/14/21 **OLL** 10:00 AM - 6:00 PM GCL

05/10 · 05/12/21 **OLL** 8:00 AM - 4:00 PM GCL

55123 Writing Reports with Report Builder and SSRS Level 1 / 1190 / Days: 2

In this course, students will continue their learning on the foundations of report writing with Microsoft® SQL Server® Report Builder and SSRS.

03/09 · 03/10/21 **OLL** 8:00 AM - 4:00 PM GCL

05/20 · 05/21/21 **OLL** 10:00 AM - 6:00 PM GCL

55128 Writing Reports with Report Builder and SSRS Level 2 / 1190 / Days: 2

In this course, students will continue their learning on the foundations of report writing with Microsoft® SQL Server® Report Builder and SSRS. The focus will be on report creation by connecting to a database and manipulating the data.

03/08 · 03/09/21 **OLL** 8:00 AM - 4:00 PM GCL

05/24 · 05/25/21 **OLL** 8:00 AM - 4:00 PM GCL

Course Schedule

Microsoft Teams Courses

Microsoft 365 Office for the Web (with Teams) / 295 / Days: 1

This course introduces working with shared documents in the familiar Office 365 online apps—Word, PowerPoint®, and Excel®—as an alternative to installing the Microsoft® Office desktop applications. This course also introduces several productivity apps including Yammer™, Planner, and Delve® that can be used in combination by teams for communication and collaboration.

03/10 · 03/10/21 **OLL** 8:00 AM - 4:00 PM GCL

04/28 · 04/28/21 **OLL** 10:00 AM - 6:00 PM GCL

MS-700T00 Managing Microsoft Teams / 2380 / Days: 4

The Managing Microsoft Teams course is designed for persons who are aspiring to the Microsoft 365 Teams Admin role. Microsoft Teams admins configure, deploy, and manage Office 365 workloads for Microsoft Teams that focus on efficient and effective collaboration and communication in an enterprise environment. This course covers six central elements - Microsoft Teams overview, implementing governance, security and compliance for Microsoft Teams, preparing the environment for a Microsoft Teams deployment, deploying and managing teams, managing collaboration and managing communication in Microsoft Teams. In Microsoft Teams overview, you will get an overview of Microsoft Teams including Teams architecture and related Office 365 workloads. You will be provided an overview of security and compliance in Microsoft Teams and finally get an overview of how to manage Microsoft Teams. In implementing governance, security and compliance for Microsoft Teams, you will plan and configure governance for Office 365 groups including expiration and naming policies. Then you will implement security by configuring conditional access, MFA or Threat Management for Microsoft Teams.

03/08 · 03/11/21 **OLL** 8:00 AM - 4:00 PM GCL

04/05 · 04/08/21 **OLL** 8:00 AM - 4:00 PM GCL

05/10 · 05/13/21 **OLL** 10:00 AM - 6:00 PM GCL

Microsoft Visio

Visio 2016: Part 1 / 395 / Days: 1

This course provides students with a tool to easily create a professional-looking visual product. Students will create visually engaging diagrams, maps, and drawings, using graphical elements to make information easier to comprehend.

05/18 · 05/18/21 **OLL** 10:00 AM - 6:00 PM GCL

Visio 2016: Part 2 / 395 / Days: 1

In Microsoft® Visio® 2016 : Part 2, students will learn about more advanced features, making themselves more efficient and effective as a Visio user.

03/23 · 03/23/21 **OLL** 8:00 AM - 4:00 PM GCL

Visio 2019 - Part 1 / 395 / Days: 1

In today's workplace, visual diagrams are an essential part of communication, from road maps to sales flows to process charts. Microsoft®; Visio®; provides you with an intuitive, customizable tool to easily create a professional-looking visual product by using its extensive gallery of shapes. By following the exercises in this course, you will be empowered to create visually engaging diagrams, maps, and drawings, using graphical elements to make information easier to comprehend.

03/08 · 03/08/21 **OLL** 10:00 AM - 6:00 PM GCL

04/26 · 04/26/21 **OLL** 8:00 AM - 4:00 PM GCL

05/18 · 05/18/21 **OLL** 8:00 AM - 4:00 PM GCL

Visio 2019 - Part 2 / 395 / Days: 1

Microsoft®; Visio®; stands out among similar applications because of its unique ability to draw a wide variety of diagrams, flowcharts, workflows, and organization structures—anything that can be represented by shapes connected by lines. Most importantly, these shapes can be rearranged and with corresponding lines remaining intact. Visio has improved over the years as features common among Microsoft®; Office applications have been added. Today, Visio is well integrated with other members of the Office family as well as Microsoft's cloud-based services. This greatly enriches the sharing and publishing of Visio drawings. In Microsoft®; Visio®; 2019: Part 1, you learned the basic skills needed to create and modify various Visio drawings. In Microsoft®; Visio®; 2019: Part 2, you will learn about more advanced features—making you a more efficient and effective Visio user.

03/17 · 03/17/21 **OLL** 10:00 AM - 6:00 PM GCL

06/02 · 06/02/21 **OLL** 8:00 AM - 4:00 PM GCL

Microsoft Visual Studio

10975 Introduction to Programming / 2975 / Days: 5

In this 5-day course, students will learn the basics of computer programming through the use of Microsoft Visual Studio 2013 and either the Visual C# or Visual Basic programming languages.

05/24 · 05/28/21 **OLL** 8:00 AM - 4:00 PM GCL

20480 Programming in HTML5 with JavaScript and CSS3 / 2975 / Days: 5

This course provides an introduction to HTML5, CSS3, and JavaScript and helps students gain basic HTML5/CSS3/JavaScript programming skills. This course is an entry point into both the Web application and Windows Store apps training paths.

03/29 · 04/02/21 **OLL** 10:00 AM - 6:00 PM GCL

Database Design - A Modern Approach / 395 / Days: 1

This course introduces you to a process for effectively planning and designing a functional, efficient database. Knowing how to plan a relational database is important to the success of the databases you create. Without planning, you cannot possibly know what the database needs to do, or even what information to include in the database. Planning a database is essential, and prevents the extra work of fixing data maintenance problems later on.

The concepts are not specific to a particular software application and can be applied to any relational database management system.

06/01 · 06/01/21 **OLL** 8:00 AM - 4:00 PM GCL

SQL Querying Fundamentals - Part 1 / 495 / Days: 1

This course, SQL Querying: Fundamentals, will teach you to use SQL as a tool to retrieve the information you need from databases.

03/16 · 03/16/21 **OLL** 8:00 AM - 4:00 PM GCL

04/07 · 04/07/21 **OLL** 8:00 AM - 4:00 PM GCL

04/27 · 04/27/21 **OLL** 10:00 AM - 6:00 PM GCL

05/18 · 05/18/21 **OLL** 8:00 AM - 4:00 PM GCL

05/26 · 05/26/21 **OLL** 10:00 AM - 6:00 PM GCL

SQL Querying Fundamentals - Part 2 / 495 / Days: 1

In this course you will learn how to identify and use advanced querying techniques. You might find that you need to modifying the structure of a table; inserting, updating, deleting data and indexing tables to optimize query performance.

03/25 · 03/25/21 **OLL** 8:00 AM - 4:00 PM GCL

05/06 · 05/06/21 **OLL** 10:00 AM - 6:00 PM GCL

06/03 · 06/03/21 **OLL** 8:00 AM - 4:00 PM GCL

Microsoft System Center

20703-1 Administering System Center Configuration Manager / 2975 / Days: 5

In this course, students will learn day-to-day management tasks, including how to manage applications, client health, hardware and software inventory, operating system deployment, and software updates by using Configuration Manager. You also will learn how to optimize System Center Endpoint Protection, manage compliance, and create management queries and reports.

03/15 · 03/19/21 **OLL** 8:00 AM - 4:00 PM GCL

03/29 · 04/02/21 **OLL** 10:00 AM - 6:00 PM GCL

04/12 · 04/16/21 **OLL** 8:00 AM - 4:00 PM GCL

04/26 · 04/30/21 **OLL** 8:00 AM - 4:00 PM GCL

05/10 · 05/14/21 **OLL** 8:00 AM - 4:00 PM GCL

05/24 · 05/28/21 **OLL** 10:00 AM - 6:00 PM GCL

Course Schedule

20486 Developing ASP.NET Core MVC Web Applications / 2975 / Days: 5

In this course, the professional web developers will learn to develop advanced ASP.NET Core MVC applications using .NET Core tools and technologies. The focus will be on coding activities that enhance the performance and scalability of the Web site application. This course will also prepare the student for exam 70-486.

03/08 · 03/12/21 **OLL** 8:00 AM - 4:00 PM GCL

04/19 · 04/23/21 **OLL** 10:00 AM - 6:00 PM GCL

Microsoft Windows

10982 Supporting and Troubleshooting Windows 10 / 2975 / Days: 5

This is a 5-day ILT course that is designed to provide students with the knowledge and skills required to support and troubleshoot Windows 10 PCs and devices in a Windows Server domain environment. These skills include understanding of Windows 10 features, how they can be used in an Active Directory environment and how to troubleshoot them.

03/22 · 03/26/21 **OLL** 8:00 AM - 4:00 PM GCL

04/19 · 04/23/21 **OLL** 8:00 AM - 4:00 PM GCL

05/24 · 05/28/21 **OLL** 10:00 AM - 6:00 PM GCL

Using Microsoft Windows 10 / 295 / Days: 1

In this course, students will learn the features and functionality of the Windows 10 operating system for professional and personal use.

04/02 · 04/02/21 **OLL** 10:00 AM - 6:00 PM GCL

Microsoft Windows Server

10967 Fundamentals of a Windows Server Infrastructure / 2975 / Days: 5

Students will learn basic skills and knowledge required to build a Windows Server Infrastructure, as well as networking architecture and topologies, security considerations and best practices and Windows Server administration skills and technologies.

04/26 · 04/30/21 **OLL** 8:00 AM - 4:00 PM GCL

10969 Active Directory Services with Windows Server / 2975 / Days: 5

Students will learn the skills you need to better manage and protect data access and information, simplify deployment and management of your identity infrastructure, and provide more secure access to data from virtually anywhere.

03/15 · 03/19/21 **OLL** 10:00 AM - 6:00 PM GCL

05/10 · 05/14/21 **OLL** 8:00 AM - 4:00 PM GCL

20740 Installation, Storage, and Compute with Windows Server 2016 / 2975 / Days: 5

This course is designed for students who are responsible for managing storage by using Windows Server 2016, and who need to understand the scenarios, requirements, and storage and compute options that are available in Windows Server 2016.

03/08 · 03/12/21 **OLL** 10:00 AM - 6:00 PM GCL

05/03 · 05/07/21 **OLL** 8:00 AM - 4:00 PM GCL

20741 Networking with Windows Server 2016 / 2975 / Days: 5

This course provides the fundamental networking skills required to deploy & support Windows Server 2016 in most organizations. It covers IP fundamentals, remote access technologies, & more advanced content including software defined networking.

03/15 · 03/19/21 **OLL** 10:00 AM - 6:00 PM GCL

05/24 · 05/28/21 **OLL** 8:00 AM - 4:00 PM GCL

20742 Identity with Windows Server 2016 / 2975 / Days: 5

This course teaches IT Pros how to deploy and configure Active Directory Domain Services in a distributed environment, how to implement Group Policy, how to perform backup & restore, & how to troubleshoot Active Directory-related issues.

03/22 · 03/26/21 **OLL** 8:00 AM - 4:00 PM GCL

05/24 · 05/28/21 **OLL** 10:00 AM - 6:00 PM GCL

20744 Securing Windows Server 2016 / 2975 / Days: 5

This course teaches IT professionals how they can enhance the security of the IT infrastructure that they administer. This course begins by emphasizing the importance of assuming that network breaches have occurred already, and then teaches you how to protect administrative credentials and rights to help ensure that administrators can perform only the tasks that they need to, when they need to.

This course explains how you can use auditing and the Advanced Threat Analysis feature in Windows Server 2016 to identify security issues. You will also learn how to mitigate malware threats, secure your virtualization platform, and use deployment options such as Nano server and containers to enhance security. The course also explains how you can help protect access to files by using encryption and dynamic access control, and how you can enhance your network's security.

04/05 · 04/09/21 **OLL** 8:00 AM - 4:00 PM GCL

WS-011T00 Windows Server 2019 Administration / 2975 / Days: 5

The course teaches IT professionals the fundamental administration skills required to deploy and support Windows Server 2019 in most organizations.

04/19 · 04/23/21 **OLL** 10:00 AM - 6:00 PM GCL

WS-012T00 Windows Server 2019 Hybrid and Azure IaaS / 1785 / Days: 3

This three-day course WS-012T00-A is intended primarily for IT Professionals who have experience with managing an on-premises Windows Server environment. Its purpose is to prepare professionals for planning, implementing, and managing environments that include Azure IaaS-hosted Windows Server-based workloads. The course covers how to leverage the hybrid capabilities of Azure, how to migrate virtual and physical server workloads to Azure IaaS, and how to manage and secure Azure VMs running Windows Server 2019.

03/29 · 03/31/21 **OLL** 8:00 AM - 4:00 PM GCL

05/03 · 05/05/21 **OLL** 10:00 AM - 6:00 PM GCL

WS-013 Azure Stack HCI / 1785 / Days: 3

This three-day course WS-013T00-A is intended primarily for IT Professionals who already have significant experience with managing an on-premises Windows Server environment. Its purpose is to cover advanced topics related to Windows Server software-defined datacenter, Azure Stack HCI, and other Azure Stack products. The course also describes the use of existing Microsoft System Center products to implement and manage software-defined datacenters with Windows Server 2019. This course is advanced and is designed for people that want to run their virtual workloads on Windows Server 2019 at medium-to-large scale using software-defined datacenter and hyper-converged principles.

05/10 · 05/10/21 **OLL** 10:00 AM - 6:00 PM GCL

Microsoft Word

Microsoft Word for Office 365 (Desktop or Online) - Part 1 / 295 / Days: 1

In this course, you'll learn how to use Word on the desktop to create and edit simple documents; format documents; add tables and lists; add design elements and layout options; and proof documents. This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Word Associate (Office 365 and Office 2019): Exam MO-100 and Word Expert (Office 365 and Office 2019): Exam MO-101 certification exams.

03/22 · 03/22/21 **OLL** 10:00 AM - 6:00 PM GCL

04/26 · 04/26/21 **OLL** 8:00 AM - 4:00 PM GCL

06/01 · 06/01/21 **OLL** 8:00 AM - 4:00 PM GCL

Microsoft Word for Office 365 (Desktop or Online) - Part 2 / 295 / Days: 1

Creating professional-looking documents can help you give your organization a competitive edge. Implementing time-saving features such as document templates and automated mailings helps your organization reduce expenses. Mastering these techniques will make you a valued employee in your organization.

This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Word Associate (Office 365 and Office 2019): Exam MO-100 and Word Expert (Office 365 and Office 2019): Exam MO-101 certification exams.

03/30 · 03/30/21 **OLL** 10:00 AM - 6:00 PM GCL

Course Schedule

Microsoft Word for Office 365 (Desktop or Online) - Part 2 / 295 / Days: 1

Creating professional-looking documents can help you give your organization a competitive edge. Implementing time-saving features such as document templates and automated mailings helps your organization reduce expenses. Mastering these techniques will make you a valued employee in your organization.

This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Word Associate (Office 365 and Office 2019): Exam MO-100 and Word Expert (Office 365 and Office 2019): Exam MO-101 certification exams.

05/04 · 05/04/21 **OLL** 8:00 AM - 4:00 PM GCL

Microsoft Word for Office 365 (Desktop or Online) - Part 3 / 295 / Days: 1

In this course, you'll learn how to use Word to create and edit simple documents; format documents; add tables and lists; add design elements and layout options; and proof documents.

04/07 · 04/07/21 **OLL** 10:00 AM - 6:00 PM GCL

Word 2016 - Part 1 / 295 / Days: 1

In this course, students learn how to use Word 2016 to create and edit simple documents; format documents; add tables and lists; add design elements and layout options; and proof documents.

03/23 · 03/23/21 **OLL** 8:00 AM - 4:00 PM GCL

04/20 · 04/20/21 **OLL** 8:00 AM - 4:00 PM GCL

05/12 · 05/12/21 **OLL** 8:00 AM - 4:00 PM GCL

06/01 · 06/01/21 **OLL** 10:00 AM - 6:00 PM GCL

Word 2016 - Part 2 / 295 / Days: 1

In this course, students learn the features which enable them to create complex documents with a consistent look and feel. Students will also learn how to automate tedious tasks such as preparing a letter to send to every customer of your organization.

04/28 · 04/28/21 **OLL** 8:00 AM - 4:00 PM GCL

05/19 · 05/19/21 **OLL** 8:00 AM - 4:00 PM GCL

Word 2016 - Part 3 / 295 / Days: 1

Microsoft® Word 2016 enables you to do far more than simple word processing. This course covers Microsoft Office Specialist exam objectives to help students prepare for the Word 2016 Exam and the Word 2016 Expert Exam.

03/11 · 03/11/21 **OLL** 8:00 AM - 4:00 PM GCL

Word 2019 - Part 1 / 295 / Days: 1

In this course, you'll learn how to use Word 2019 to create and edit simple documents; format documents; add tables and lists; add design elements and layout options; and proof documents. Microsoft® Word 2019 is designed to help you move smoothly through the task of creating professional-looking documents. Its rich features and powerful tools can make your work easy, and even fun.

04/07 · 04/07/21 **OLL** 8:00 AM - 4:00 PM GCL

Word 2019 - Part 1 / 295 / Days: 1

In this course, you'll learn how to use Word 2019 to create and edit simple documents; format documents; add tables and lists; add design elements and layout options; and proof documents. Microsoft® Word 2019 is designed to help you move smoothly through the task of creating professional-looking documents. Its rich features and powerful tools can make your work easy, and even fun.

05/05 · 05/05/21 **OLL** 8:00 AM - 4:00 PM GCL

06/02 · 06/02/21 **OLL** 10:00 AM - 6:00 PM GCL

Word 2019 - Part 2 / 295 / Days: 1

Creating professional-looking documents can give you and your organization a competitive edge. Implementing time-saving features such as document templates and automated mailings can help reduce expenses. Mastering these techniques will make you a valued employee in your organization.

03/11 · 03/11/21 **OLL** 10:00 AM - 6:00 PM GCL

04/15 · 04/15/21 **OLL** 8:00 AM - 4:00 PM GCL

05/13 · 05/13/21 **OLL** 8:00 AM - 4:00 PM GCL

Miscellaneous

55265 Microsoft® PowerApps- (Windows 10 Lab) / 1190 / Days: 2

Students will be taught how to design, test and publish new apps that work with a variety of data sources. We will take users through a selection of well-crafted lessons to help them build new applications for their business.

03/24 · 03/25/21 **OLL** 8:00 AM - 4:00 PM GCL

04/19 · 04/20/21 **OLL** 8:00 AM - 4:00 PM GCL

05/24 · 05/25/21 **OLL** 10:00 AM - 6:00 PM GCL

Architecting Hybrid Cloud Infrastructure with Anthos / 1400 / Days: 2

This two-day instructor-led course prepares students to modernize, manage, and observe their applications using Kubernetes whether the application is deployed on-premises or on Google Cloud Platform (GCP). Through presentations, and hands-on labs, participants explore and deploy using Kubernetes Engine (GKE), GKE Connect, Istio service mesh and Anthos Config Management capabilities that enable operators to work with modern applications even when split among multiple clusters hosted by multiple providers, or on-premises.

03/30 · 03/31/21 **OLL** 9:00 AM - 5:00 PM GCL

AZ-303T00 - Microsoft Azure Architect Technologies / 2975 / Days: 5

This course teaches Solutions Architects how to translate business requirements into secure, scalable, and reliable solutions. Lessons include virtualization, automation, networking, storage, identity, security, data platform, and application infrastructure. This course outlines how decisions in each these area affects an overall solution.

03/15 · 03/19/21 **OLL** 10:00 AM - 6:00 PM GCL

AZ-303T00 - Microsoft Azure Architect Technologies / 2975 / Days: 5

This course teaches Solutions Architects how to translate business requirements into secure, scalable, and reliable solutions. Lessons include virtualization, automation, networking, storage, identity, security, data platform, and application infrastructure. This course outlines how decisions in each these area affects an overall solution.

03/29 · 04/02/21 **OLL** 8:00 AM - 4:00 PM GCL

04/12 · 04/16/21 **OLL** 8:00 AM - 4:00 PM GCL

04/26 · 04/30/21 **OLL** 10:00 AM - 6:00 PM GCL

05/10 · 05/14/21 **OLL** 8:00 AM - 4:00 PM GCL

05/24 · 05/28/21 **OLL** 8:00 AM - 4:00 PM GCL

AZ-304T00 - Microsoft Azure Architect Design / 2380 / Days: 4

This course teaches Solutions Architects how to translate business requirements into secure, scalable, and reliable solutions. Lessons include design considerations related to logging, cost analysis, authentication and authorization, governance, security, storage, high availability, and migration. This role requires decisions in multiple areas that affect an overall design solution.

03/08 · 03/11/21 **OLL** 8:00 AM - 4:00 PM GCL

04/05 · 04/08/21 **OLL** 10:00 AM - 6:00 PM GCL

05/03 · 05/06/21 **OLL** 8:00 AM - 4:00 PM GCL

06/01 · 06/04/21 **OLL** 8:00 AM - 4:00 PM GCL

Certified Asset Management Professional (CAMP) / 2000 / Days: 1

The Certified Asset Management Professional (CAMP) Course is designed to impart an extensive overview of IT Asset Management (ITAM) best practices and processes as well as ways to embrace multiple organizational frameworks such as ITAM & IT Service Management (ITSM). This course includes the comprehensive online examination necessary for achieving CAMP Certification.

04/13 · 04/13/21 **OLL** 8:00 AM - 3:00 PM GCL

Certified Asset Management Security Expert (CAMSE) / 2000 / Days: 1

The mission of ITAM's CAMSE course is to maximize the contribution of IT Asset Management professionals to the information security and physical security of the organization by bridging the gap between ITAM and IT security processes while incorporating security strategies throughout the ITAM policies, processes and procedures so that ITAM enhances the security program and improves the applicable governance. This course includes the comprehensive online examination necessary for achieving CAMSE Certification.

03/25 · 03/25/21 **OLL** 8:00 AM - 3:00 PM GCL

05/27 · 05/27/21 **OLL** 8:00 AM - 3:00 PM GCL

Course Schedule

Certified IT Asset Manager (CITAM) / 3500 / Days: 3

Attendees will learn about the entire ITAM Program and take with them the foundation plan for starting or improving their organization's ITAM Program. The intense three-day course with certification is packed full of information and real-world experiences designed to make your ITAM Program more effective and efficient, and the CITAM Certification will lend notable credibility to both you and your ITAM Program. This course addresses each of the Key Process Areas (KPA's) identified within the IBPL that, when combined, empowers an organization and maximizes the value of their IT assets. The course will also review the core processes that encompass the ITAM Program and the projects that will help an organization build a productive and profitable business unit. The course includes exam for CITAM certification.

03/09	03/11/21	OLL	8:00 AM - 3:00 PM	GCL
04/13	04/15/21	OLL	8:00 AM - 3:00 PM	GCL
05/11	05/13/21	OLL	8:00 AM - 3:00 PM	GCL

Cisco Network Automation with Python and Ansible (NETPYA) / 4195 / Days: 4

This course teaches students to blend Python skillsets with Ansible through the lens of automating networks. Automation techniques for the most popular vendor (incl. Cisco, Juniper, Arista) will be subjects of study, however, students may request examples from vendors within their own environments. Topics begin with a focus on automating networks with Python; this skill set is then folded into a broadening understanding of automating with Ansible. Students will have programmatic experience automating enterprise class networks by the conclusion of this course (includes writing custom Ansible modules with Python). Class is a combination of lecture, demonstration, and hands-on labs. Students are invited to share their own relevant Python and Ansible scripts with the instructor to ensure class subjects are as relevant as possible. All notes and scripts will be made available to students by the end of each day via a cloud-share or email. Lab time will be given reinforce that day's topics and demonstrations. Class is appropriate for those interested in automation, specifically network automation, and those looking to marry a Python and Ansible skillset.

03/15	03/18/21	OLL	9:00 AM - 5:00 PM	GCL
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Cisco® Engineering Cisco Meraki Solutions Part 2 (ECMS2) V1.1 / 3495 / Days: 3

The course, Engineering Cisco Meraki Solutions Part 2 (ECMS2) v1.0 elevates your knowledge of Cisco's Meraki technology. In this advanced technical training course, you'll learn how to plan for network deployments and integrations using the Cisco Meraki platform. Through practical hands-on instruction and experiences, you will learn how to operate Meraki networks and troubleshoot complex network incidents using the Meraki Dashboard and analytics. You will also learn how to design Meraki architectures for redundancy, high-density, and scalability by implementing comprehensive Meraki product features to meet design objectives. This course is the second of two courses that prepares you for Cisco Meraki certification.

03/16	03/18/21	OLL	9:00 AM - 5:00 PM	GCL
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Cisco® Engineering Cisco Meraki Solutions Part 2 (ECMS2) V1.1 / 3495 / Days: 3

The course, Engineering Cisco Meraki Solutions Part 2 (ECMS2) v1.0 elevates your knowledge of Cisco's Meraki technology. In this advanced technical training course, you'll learn how to plan for network deployments and integrations using the Cisco Meraki platform. Through practical hands-on instruction and experiences, you will learn how to operate Meraki networks and troubleshoot complex network incidents using the Meraki Dashboard and analytics. You will also learn how to design Meraki architectures for redundancy, high-density, and scalability by implementing comprehensive Meraki product features to meet design objectives. This course is the second of two courses that prepares you for Cisco Meraki certification.

04/13	04/15/21	OLL	9:00 AM - 5:00 PM	GCL
05/11	05/13/21	OLL	9:00 AM - 5:00 PM	GCL

Cisco® Introducing Cisco® Nexus 9000 Switches in NX-OS Mode v2.1 (DCINX9K) / 2595 / Days: 3

The Introducing Cisco Nexus 9000 Switches in NX-OS Mode (DCINX9K) v2.1 course shows you how to implement, manage, and troubleshoot Cisco Nexus's 9000 Series Switches in Cisco's NX-OS mode. Through expert instruction and extensive hands-on learning, you will learn how to deploy capabilities including Virtual Extensible LAN (VXLAN), Multiprotocol Label Switching (MPLS), high availability features, Intelligent Traffic Director, troubleshooting tools and techniques, NX-OS programmability features, and open interface technologies. The course also provides an introduction to Cisco Data Center Network Manager (DCNM) for management.

04/12	04/14/21	OLL	9:00 AM - 5:00 PM	GCL
05/24	05/26/21	OLL	9:00 AM - 5:00 PM	GCL

Cisco® Introducing Cisco® Unified Computing System v1.0 (DCIUCS) / 2195 / Days: 2

This introductory course shows you how to deploy, secure, operate and maintain the Cisco Unified Computing system (Cisco UCS) B-Series blade server, Cisco UCS C-Series and S-Series rack servers, and Cisco HyperFlex product family, for use in data centers.

03/08	03/09/21	OLL	9:00 AM - 5:00 PM	GCL
04/19	04/20/21	OLL	9:00 AM - 5:00 PM	GCL
05/24	05/25/21	OLL	9:00 AM - 5:00 PM	GCL

Cloud Native Operations Bootcamp / 3800 / Days: 5

CN251 is an intensive cloud native training bootcamp for IT professionals looking to develop skills in deploying and administering containerized applications in Kubernetes. Over the course of five days, students will start with learning about first principles.

03/15	03/19/21	OLL	8:00 AM - 4:00 PM	GCL
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CompTIA Advanced Security Practitioner (CASP+) Certification (Exam CAS-003) / 3295 / Days: 5

In this course, which prepares you for the CompTIA Advanced Security Practitioner exam (CAS-003), you will expand on your knowledge of information security to apply more advanced principles that will keep your organization safe from the many ways it can be threatened. You'll apply critical thinking and judgment across a broad spectrum of security disciplines to propose and implement sustainable security solutions that map to organizational strategies; translate business needs into security requirements; support IT governance and risk management; architect security for hosts, networks, and software; respond to security incidents; and more.

04/12	04/16/21	OLL	10:00 AM - 6:00 PM	GCL
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CompTIA Cloud Essentials+ Certification (Exam CLO-002) / 1485 / Days: 3

CompTIA Cloud Essentials+ is the only internationally recognized, vendor-neutral certification utilizing key business principles and fundamental cloud concepts that validate data-driven cloud recommendations. It stands alone in this field by demonstrating that all necessary staff members—not just the IT specialists—understand how to increase efficiency, manage costs, and reduce security risks for organizations whenever tasked with making current cloud technology decisions.

03/29	03/31/21	OLL	8:00 AM - 4:00 PM	GCL
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CompTIA IT Fundamentals+ Certification ITF+ (Exam FCO-U61) / 2475 / Days: 5

This course will prepare participants to take the FCO-U61 exam to obtain the IT Fundamentals+ certification and help participants learn some of the basic principles and techniques of providing PC, mobile, applications, and network support.

04/19	04/23/21	OLL	8:00 AM - 4:00 PM	GCL
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CompTIA Linux+ Certification (XK0-004) / 2475 / Days: 5

The Official CompTIA® Linux+® courseware builds on your existing experience with systems operations and administration to provide you with the knowledge and skills required to configure, manage, operate, and troubleshoot a Linux environment by using security best practices, scripting, and automation. This course will also prepare you for the Exam XK0-004.

03/22	03/26/21	OLL	10:00 AM - 6:00 PM	GCL
04/26	04/30/21	OLL	8:00 AM - 4:00 PM	GCL

Course Schedule

CompTIA Penetration Testing (PenTest+) Certification (Exam PT0-001) / 2975 / Days: 5

"To ensure your success in this course, you should have:

Intermediate knowledge of information security concepts, including but not limited to identity and access management (IAM), cryptographic concepts and implementations, computer networking concepts and implementations, and common security technologies.

Practical experience in securing various computing environments, including small to medium businesses, as well as enterprise environments.

03/22 · 03/26/21 **OLL** 8:00 AM - 4:00 PM GCL

CompTIA Server+ Certification (Exam SK0-004) / 2975 / Days: 5

This course builds on existing professional experience with personal computer hardware support to present the next tier of skills & concepts students will use on the job when administering any type of network server. If your job duties include server troubleshooting, installation, or maintenance, or if you are preparing for any type of network server-related career, it provides the primary knowledge and skills you will require to be successful. The CompTIA® Server+® (Exam SK0-004) course can also benefit you if you are preparing to take the CompTIA Server+ examination (Exam SK0-004).

03/29 · 04/02/21 **OLL** 10:00 AM - 6:00 PM GCL

CompTIA Cloud+ Certification (Exam CV0-002) / 2475 / Days: 5

In this course, you will learn how to implement, maintain, and deliver cloud technologies including network, storage, and virtualization technologies to create cloud solutions.

03/08 · 03/12/21 **OLL** 8:00 AM - 4:00 PM GCL

Configuring Cisco Catalyst 9800 and Intro to WiFi6 (C98WF6) / 3395 / Days: 3

Configuring Cisco Catalyst 9800 and Intro to WiFi6 v1.0 is a two-day course designed to help students understand how the Catalyst 9800 Series wireless controllers combine the best of RF excellence with IOS XE benefits. This course begins with a description of the Cisco Catalyst 9800 and its benefits while introducing the learner to WiFi6. The configuration, migration, and troubleshooting will also be covered in this instructor-led course.

03/24 · 03/26/21 **OLL** 9:00 AM - 5:00 PM GCL

04/28 · 04/30/21 **OLL** 9:00 AM - 5:00 PM GCL

06/02 · 06/04/21 **OLL** 9:00 AM - 5:00 PM GCL

Dare to Lead™ / 1595 / Days: 6

This workshop is all about your own leadership self-awareness, identifying your call to courage as a leader and the learning, practice and integration of the four courage skills sets so you can show up authentically in life and leadership.

Dare to Lead™ is the ultimate playbook for developing brave leaders and courageous cultures. The greatest barrier to daring leadership is not fear; the greatest obstacle is armor – how we self-protect when we feel uncertainty, risk and emotional exposure. Learn the skills to move from armored leadership to daring leadership. Daring leaders are self-aware, know how to have hard conversations, hold themselves and others accountable, build trust, lead with empathy and connection, take smart risks that lead to innovation, reset quickly after disappointments and setbacks, and give and receive feedback. This interactive curriculum is delivered in five, half-day sessions and is based on the research by Brené Brown.

03/29 · 04/02/21 **OLL** 9:00 AM - 2:00 PM GCL

Docker Enterprise Bootcamp / 3800 / Days: 5

In this intense cloud native bootcamp, you'll encounter containers for the first time, learn to orchestrate them into scalable, highly available applications orchestrated by Docker Swarm, and finally discover how to enhance the security of your entire software supply chain and production environments using Docker Enterprise. This bundle is ideal for students who are just starting out with containerization and want to leverage the full power of the Docker Enterprise platform as soon as possible.

03/08 · 03/12/21 **OLL** 8:00 AM - 4:00 PM GCL

Introduction to Cisco 5G Solutions (5GINT) / 2295 / Days: 2

The Cisco Service Provider – 5G solution course introduces the participants to evolution of 5th generation cellular networks, discuss the various trends driving the need for 5G, business impact of 5G networks and Cisco's 5G solution for the service providers to deploy and rollout new services to customers and enable them to improve operational efficiency. The course will cover Cisco 5G Power consisting Unified Enablement Platform, Seamless X-Access convergence, 3-Stage realization program. The Cisco ultra services platform, Cisco 5G policy Suite (CPS) solutions, Cisco SONFlex, NCS500 service access routers, Cisco Security for 5G networks and Cisco SP network automation are discussed in detail.

04/06 · 04/07/21 **OLL** 9:00 AM - 5:00 PM GCL

06/01 · 06/02/21 **OLL** 9:00 AM - 5:00 PM GCL

Monitoring and Troubleshooting Network Performance using DNA Center with Assurance (DNACAM) / 3295 / Days: 3

Monitoring and Troubleshooting Network Performance using Cisco DNA Center with Assurance is a 3-day course which provides students with the skills to implement, monitor, troubleshoot, and remediate network infrastructure, applications, and devices using Cisco DNA Center Assurance tools and techniques

04/12 · 04/14/21 **OLL** 9:00 AM - 5:00 PM GCL

Monitoring and Troubleshooting Network Performance using DNA Center with Assurance (DNACAM) / 3295 / Days: 3

Monitoring and Troubleshooting Network Performance using Cisco DNA Center with Assurance is a 3-day course which provides students with the skills to implement, monitor, troubleshoot, and remediate network infrastructure, applications, and devices using Cisco DNA Center Assurance tools and techniques

05/17 · 05/19/21 **OLL** 9:00 AM - 5:00 PM GCL

Red Hat Microsoft Windows Automation with Red Hat Ansible (DO417) / 3600 / Days: 4

In this course, you will gain the insight to automate administration on Windows Server to empower your DevOps workflow.

If you are a Windows Server professional without previous Ansible experience this course will be of great benefit. You will leverage Ansible to write automation playbooks for Microsoft Windows systems to perform common system administration tasks reproducibly at scale. You will also gain advantage with Red Hat Ansible Tower to securely manage and run your Ansible playbooks from a central web-based user interface.

This course is based on Red Hat Ansible Engine 2.8, Red Hat Ansible Tower 3.5, and Windows Server 2016 and 2019.

03/08 · 03/11/21 **OLL** 10:00 AM - 4:00 PM GCL

03/29 · 04/01/21 **OLL** 10:00 AM - 4:00 PM GCL

04/19 · 04/22/21 **OLL** 10:00 AM - 4:00 PM GCL

05/10 · 05/13/21 **OLL** 10:00 AM - 4:00 PM GCL

Reporting Strategies for Business Analysts (BSX201) / 2700 / Days: 3

This course is a must for anyone responsible for using analytics to drive business results in a sales organization. Implementing a reporting strategy for business analysts provides you with the skills and knowledge you need to gather for analytics requirements, design and build custom reports and dashboards, and deploy them to your users. Using real-world scenarios, this course gives you the tools to analyze your key sales metrics, including lead generation, pipeline and trends, closed business, and sales team performance.

03/09 · 03/11/21 **OLL** 8:30 AM - 5:00 PM GCL

04/20 · 04/22/21 **OLL** 7:30 AM - 4:00 PM GCL

Salesforce Build and Analyze Customer Journeys using Marketing Cloud (MKT101) / 3000 / Days: 5

Start your journey to becoming a Marketing Cloud Specialist. In this 5-day, expert-led class, you will learn how to build customer journeys within Marketing Cloud. Our team of Marketing Cloud pros will walk you through best practices related to executing, monitoring, and analyzing your journeys, arming you with the tools and know-how to design personalized journeys and engage with your customers in a whole new way.

03/15 · 03/19/21 **OLL** 8:30 AM - 5:00 PM GCL

04/05 · 04/09/21 **OLL** 7:30 AM - 4:00 PM GCL

Course Schedule

Salesforce Build and Analyze Customer Journeys using Marketing Cloud (MKT101) / 3000 / Days: 5

Start your journey to becoming a Marketing Cloud Specialist. In this 5-day, expert-led class, you will learn how to build customer journeys within Marketing Cloud. Our team of Marketing Cloud pros will walk you through best practices related to executing, monitoring, and analyzing your journeys, arming you with the tools and know-how to design personalized journeys and engage with your customers in a whole new way.

04/12 · 04/16/21 **OLL** 9:30 AM - 6:00 PM GCL

04/26 · 04/30/21 **OLL** 7:30 AM - 4:00 PM GCL

Salesforce Essentials of Pardot Lightning App for Digital Marketers (PDX101) / 1800 / Days: 3

This course teaches skills for designing and implementing marketing workflows in Pardot Lightning App, as well as use Pardot-generated reports in the Pardot Lightning App to make data-driven decisions.

04/19 · 04/21/21 **OLL** 7:30 AM - 4:00 PM GCL

VMware App Volumes and Dynamic Environment Manager / 2550 / Days: 3

This three-day course builds your skills in application management using VMware App Volumes and VMware Dynamic Environment Manager. You will learn how to use App Volumes to deliver applications and data to desktops and users in seconds and at scale. You will gain skills in managing application lifecycles from installation to update and replacement. You will also learn how to use Dynamic Environment Manager to provide personalization and dynamic policy configuration across virtual, physical, and cloud-based environments to simplify end-user profile management.

03/29 · 03/31/21 **OLL** 9:00 AM - 5:00 PM GCL

04/12 · 04/14/21 **OLL** 9:00 AM - 5:00 PM GCL

06/02 · 06/04/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware Carbon Black App Control Administrator / 850 / Days: 1

This course teaches you how to use the VMware Carbon Black App Control product and leverage the capabilities to configure and maintain the system according to their organization's security posture and organizational policies. This course provides an in-depth, technical understanding of the Carbon Black App Control product through comprehensive coursework and hands-on scenario-based labs.

03/18 · 03/18/21 **OLL** 9:00 AM - 5:00 PM GCL

04/08 · 04/08/21 **OLL** 9:00 AM - 5:00 PM GCL

04/15 · 04/15/21 **OLL** 9:00 AM - 5:00 PM GCL

05/06 · 05/06/21 **OLL** 9:00 AM - 5:00 PM GCL

05/20 · 05/20/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware Carbon Black App Control Advanced Administrator / 925 / Days: 1

This course teaches you how to configure and scope the rules within VMware Carbon Black App Control product to maintain the system according to your organization's security posture and organizational policies. Additionally, this course covers troubleshooting both the server and the agent for Carbon Black App Control and how to identify issues that impact normal operations. This course provides an in-depth, technical understanding of the Carbon Black App Control product through comprehensive coursework and hands-on scenario-based labs.

03/05 · 03/05/21 **OLL** 9:00 AM - 5:00 PM GCL

03/19 · 03/19/21 **OLL** 9:00 AM - 5:00 PM GCL

04/09 · 04/09/21 **OLL** 9:00 AM - 5:00 PM GCL

04/16 · 04/16/21 **OLL** 9:00 AM - 5:00 PM GCL

05/07 · 05/07/21 **OLL** 9:00 AM - 5:00 PM GCL

05/21 · 05/21/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware Carbon Black Cloud Endpoint Standard / 925 / Days: 1

This one-day course teaches you how to use the VMware Carbon Black Cloud Endpoint Standard product and leverage the capabilities to configure and maintain the system according to your organization's security posture and policies. This course provides an in-depth, technical understanding of the product through comprehensive coursework and hands-on scenario-based labs.

03/15 · 03/15/21 **OLL** 9:00 AM - 5:00 PM GCL

03/31 · 03/31/21 **OLL** 9:00 AM - 5:00 PM GCL

04/19 · 04/19/21 **OLL** 9:00 AM - 5:00 PM GCL

05/04 · 05/04/21 **OLL** 9:00 AM - 5:00 PM GCL

05/24 · 05/24/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware Carbon Black Cloud Enterprise EDR / 925 / Days: 1

This course teaches you how to use the VMware Carbon Black Cloud Enterprise EDR product and leverage its capabilities to configure and maintain the system according to your organization's security posture and policies. This course provides an in-depth, technical understanding of the product through comprehensive coursework and hands-on scenario-based labs.

03/16 · 03/16/21 **OLL** 9:00 AM - 5:00 PM GCL

04/01 · 04/01/21 **OLL** 9:00 AM - 5:00 PM GCL

04/20 · 04/20/21 **OLL** 9:00 AM - 5:00 PM GCL

05/05 · 05/05/21 **OLL** 9:00 AM - 5:00 PM GCL

05/25 · 05/25/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware Carbon Black EDR Administrator / 850 / Days: 1

This course teaches you how to use the VMware Carbon Black EDR product and leverage the capabilities to configure and maintain the system according to your organization's security posture and policies. This course provides an in-depth, technical understanding of the Carbon Black EDR product through comprehensive coursework and hands-on scenario-based labs.

03/15 · 03/15/21 **OLL** 9:00 AM - 5:00 PM GCL

04/05 · 04/05/21 **OLL** 9:00 AM - 5:00 PM GCL

04/19 · 04/19/21 **OLL** 9:00 AM - 5:00 PM GCL

05/03 · 05/03/21 **OLL** 9:00 AM - 5:00 PM GCL

05/17 · 05/17/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware Carbon Black EDR Advanced Analyst / 925 / Days: 1

This course teaches you how to use the VMware Carbon Black EDR product during incident response. Using the SANS PICERL framework, you will configure the server and perform an investigation on a possible incident. This course provides guidance on using Carbon Black EDR capabilities throughout an incident with an in-depth, hands-on, scenario-based lab.

03/17 · 03/17/21 **OLL** 9:00 AM - 5:00 PM GCL

04/07 · 04/07/21 **OLL** 9:00 AM - 5:00 PM GCL

04/21 · 04/21/21 **OLL** 9:00 AM - 5:00 PM GCL

05/05 · 05/05/21 **OLL** 9:00 AM - 5:00 PM GCL

05/19 · 05/19/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware Carbon Black Portfolio: Configure and Manage / 4250 / Days: 5

This 5-day course teaches you how to install, configure, and manage the VMware Carbon Black Portfolio suite of products, which include:

- VMware Carbon Black App Control Administrator
- VMware Carbon Black EDR Administrator
- VMware Carbon Black Cloud Endpoint Standard
- VMware Carbon Black Cloud Audit and Remediation
- VMware Carbon Black Cloud Enterprise EDR

You learn how to use the capabilities of the products according to the organization's security posture and organizational policies. This course provides an in-depth, technical understanding of the Carbon Black Portfolio through comprehensive coursework, hands-on labs, and scenario-based exercises.

03/08 · 03/12/21 **OLL** 9:00 AM - 5:00 PM GCL

03/22 · 03/26/21 **OLL** 9:00 AM - 5:00 PM GCL

03/29 · 04/02/21 **OLL** 9:00 AM - 5:00 PM GCL

04/12 · 04/16/21 **OLL** 9:00 AM - 5:00 PM GCL

04/26 · 04/30/21 **OLL** 9:00 AM - 5:00 PM GCL

05/10 · 05/14/21 **OLL** 9:00 AM - 5:00 PM GCL

Course Schedule

VMware Carbon Black Portfolio: Configure and Manage / 4250 / Days: 5

This 5-day course teaches you how to install, configure, and manage the VMware Carbon Black®; Portfolio suite of products, which include:

- VMware Carbon Black®; App Control®; Administrator
- VMware Carbon Black®; EDR®; Administrator
- VMware Carbon Black Cloud Endpoint®; Standard
- VMware Carbon Black®; Cloud Audit and Remediation
- VMware Carbon Black®; Cloud Enterprise EDR®;

You learn how to use the capabilities of the products according to the organization's security posture and organizational policies. This course provides an in-depth, technical understanding of the Carbon Black Portfolio through comprehensive coursework, hands-on labs, and scenario-based exercises.

05/24 · 05/28/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware Cloud Foundation: Management and Operations [v4.0] / 2550 / Days: 3

This three-day course includes instruction on the capabilities of VMware Cloud Foundation®; to manage and operate hybrid and cloud infrastructures, which includes customization and management. The course explains the architecture of VMware vCloud Foundation and explains licensing, certificates, VMware vSAN®; maintenance, and multi-instantiating. The course also covers workload domains, workload migration, availability, and troubleshooting.

03/17 · 03/19/21 **OLL** 9:00 AM - 5:00 PM GCL

04/21 · 04/23/21 **OLL** 9:00 AM - 5:00 PM GCL

05/26 · 05/28/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware Cloud Foundation: Plan and Deploy [v4.0] / 1700 / Days: 2

This two-day course introduces the concepts and architecture of VMware Cloud Foundation®; to prepare students for a successful deployment. This course explains how to design and size your infrastructure for the management components and for workload domains in preparing for VMware Cloud Foundation deployment. This course provides instruction on planning and designing the physical network, a key preparatory step for VMware Cloud Foundation. This course describes how to plan for, and execute, the VMware Cloud Foundation bring-up process and explains how to image VMware ESXi®; hosts for use in VMware Cloud Foundation using the VMware Imaging Appliance.

03/15 · 03/16/21 **OLL** 9:00 AM - 5:00 PM GCL

04/19 · 04/20/21 **OLL** 9:00 AM - 5:00 PM GCL

05/24 · 05/25/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware NSX-T Data Center: Troubleshooting and Operations [v3.0] / 4625 / Days: 5

This five-day, hands-on training course provides you with the advanced knowledge, skills, and tools to achieve competency in operating and troubleshooting the VMware NSX-T™ Data Center environment. In this course, you are introduced to workflows of various networking and security constructs along with several operational and troubleshooting tools that help you manage and troubleshoot your NSX-T Data Center. In addition, you are presented with various types of technical problems, which you will identify, analyse, and solve through a systematic process.

03/08 · 03/12/21 **OLL** 9:00 AM - 5:00 PM GCL

04/12 · 04/16/21 **OLL** 8:00 AM - 4:00 PM GCL

04/26 · 04/30/21 **OLL** 9:00 AM - 5:00 PM GCL

05/10 · 05/14/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware vRealize Automation: Advanced Features and Troubleshooting [v8.x] / 4625 / Days: 5

This five-day course is a follow-on to the VMware vRealize®; Automation®; Install, Configure, Manage course. In this course you go deeper into the advanced features of vRealize Automation to deploy user systems and interface vRealize Automation with other platforms and you learn how to deploy an enterprise-level cluster environment using LCM. This course relies heavily on hands-on labs.

04/05 · 04/09/21 **OLL** 9:00 AM - 5:00 PM GCL

05/17 · 05/21/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware vRealize Automation: Orchestration and Extensibility [v8.1] / 4625 / Days: 5

During this five-day course, you focus on using VMware vRealize®; Orchestrator®; to extend the functionality of VMware vRealize®; Automation®;. You learn how to provide XaaS (Anything as a Service) and implement Machine Lifecycle Extensibility using the VMware vRealize®; Automation®; Event Broker. You also learn how to create vRealize Orchestrator workflows. Features covered in the course include basic scripting implementation along with logic processing to implement a variety of functions to use in your environment. This course teaches implementing debugging, loops, conditions, and user interactions in vRealize Orchestrator. The course introduces the new vRealize Orchestrator HTML 5 interface, along with API calls and REST functions, to give the groundwork to implement a variety of plugins and scripts. This course is designed to give you the tools to craft custom solutions in the product.

03/08 · 03/12/21 **OLL** 9:00 AM - 5:00 PM GCL

04/05 · 04/09/21 **OLL** 9:00 AM - 5:00 PM GCL

04/26 · 04/30/21 **OLL** 9:00 AM - 5:00 PM GCL

05/10 · 05/14/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware vSAN: Troubleshooting [v7] / 1850 / Days: 2

In this two-day course, you focus on learning the tools and skills necessary to troubleshoot VMware vSAN®; 7 implementations. You gain practical experience with vSAN troubleshooting concepts through the completion of instructor-led activities and hands-on lab exercises.

03/11 · 03/12/21 **OLL** 9:00 AM - 5:00 PM GCL

04/08 · 04/09/21 **OLL** 9:00 AM - 5:00 PM GCL

04/29 · 04/30/21 **OLL** 9:00 AM - 5:00 PM GCL

05/06 · 05/07/21 **OLL** 9:00 AM - 5:00 PM GCL

06/02 · 06/03/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware vSphere with Tanzu – Deploy and Manage [v7] / 2775 / Days: 3

During this 3-day course, you focus on deploying and managing VMware vSphere®; with Kubernetes. You learn about how vSphere with Kubernetes can be used to orchestrate the delivery of Kubernetes clusters and containerized applications in a VMware vSphere®; environment.

03/15 · 03/17/21 **OLL** 9:00 AM - 5:00 PM GCL

04/05 · 04/07/21 **OLL** 9:00 AM - 5:00 PM GCL

04/12 · 04/14/21 **OLL** 9:00 AM - 5:00 PM GCL

04/26 · 04/28/21 **OLL** 9:00 AM - 5:00 PM GCL

05/03 · 05/05/21 **OLL** 9:00 AM - 5:00 PM GCL

06/02 · 06/04/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware vSphere: Design [v7.0] / 2775 / Days: 3

This three-day training course equips you with the knowledge, skills, and abilities to design a VMware vSphere®; 7 virtual infrastructure. You follow a proven approach to design a virtualization solution that ensures availability, manageability, performance, recoverability, and security, and that uses VMware best practices. This course discusses the benefits and risks of available design alternatives and provides information to support making sound design decisions. Given a case study, you practice your design skills by working with peers on a design project

03/15 · 03/17/21 **OLL** 9:00 AM - 5:00 PM GCL

04/19 · 04/21/21 **OLL** 9:00 AM - 5:00 PM GCL

06/02 · 06/04/21 **OLL** 9:00 AM - 5:00 PM GCL

Course Schedule

VMware vSphere: Fast Track0 [v7.0] / 6475 / Days: 5

This five-day, intensive course takes you from introductory to advanced VMware vSphere®; 7 management skills. Building on the installation and configuration content from our best-selling course, you will also develop advanced skills needed to manage and maintain a highly available and scalable virtual infrastructure. Through a mix of lecture and hands-on labs, you will install, configure and manage vSphere 7. You will explore the features that build a foundation for a truly scalable infrastructure and discuss when and where these features have the greatest effect. This course prepares you to administer a vSphere infrastructure for an organization of any size using vSphere 7, which includes VMware ESXi®; 7 and VMware vCenter Server®; 7.

03/08	03/12/21	OLL	8:00 AM - 6:00 PM	GCL
03/29	04/02/21	OLL	7:00 AM - 5:00 PM	GCL
04/12	04/16/21	OLL	8:00 AM - 6:00 PM	GCL
04/26	04/30/21	OLL	8:00 AM - 6:00 PM	GCL
05/03	05/07/21	OLL	8:00 AM - 6:00 PM	GCL
05/24	05/28/21	OLL	7:00 AM - 5:00 PM	GCL

VMware vSphere: Troubleshooting [v7.0] / 4625 / Days: 5

This course provides you with the advanced knowledge, skills, and abilities to achieve competence in troubleshooting the VMware vSphere®; 7.x environment. This workshop increases your skill and competence in using the command-line interface, VMware vSphere®; Client®, log files, and other tools to analyze and solve problems

03/22	03/26/21	OLL	9:00 AM - 5:00 PM	GCL
04/26	04/30/21	OLL	9:00 AM - 5:00 PM	GCL
05/10	05/14/21	OLL	9:00 AM - 5:00 PM	GCL

Webex Teams Collaboration Workshop (WXTW) / 3295 / Days: 3

Cisco Webex Teams is an app-centric, cloud-based service that provides a complete collaboration suite for teams to create, meet, message, call, chat, whiteboard, and share, regardless of whether they're together or apart. In one continuous work stream before, during, and after meetings. Being able to understand how this works and what the features are is the key focus of this 2-day course. Cisco's Webex Teams Collaboration Workshop should be taken by students who have a working understanding of Cisco Collaboration Products. This Cisco Webex Teams Workshop enables learners to describe Cisco Webex Teams, comprehend Cisco Webex Teams Meetings, and grasp Cisco Webex Teams Messaging, among much more. This workshop is intended to be taken by system engineers, system administrators, architects, and channel partners. Learn more below.

03/15	03/17/21	OLL	9:00 AM - 5:00 PM	GCL
04/19	04/21/21	OLL	9:00 AM - 5:00 PM	GCL
06/02	06/04/21	OLL	9:00 AM - 5:00 PM	GCL

WS-050 Migrating Application Workloads to Azure / 1190 / Days: 2

This workshop reveals how to migrate existing on-premises workloads and assets to the cloud, specifically to the Microsoft Azure platform. Discover how to assess and evaluate an existing on-premises environment in preparation for a cloud migration. You will also learn how to monitor and optimize your Azure-based workloads to maximize return on investment (ROI), and use Azure services to protect and manage your virtual machines, applications, and data.

05/27 · 05/28/21 OLL 10:00 AM - 6:00 PM GCL

Nutanix

Nutanix Advanced Administration and Performance Management V5.5 / 4000 / Days: 4

The Nutanix AAPM Advanced Administration & Performance Management course is an advanced level training program for experienced Nutanix data center administrators, technicians, and support personnel.

The course features comprehensive coverage of performance management for Nutanix clusters, including options for performance optimization, troubleshooting issues and tuning. Learn through hands-on labs to monitor system performance, advanced networking and storage to help optimize data center administration.

Advanced Administration explains in detail how to use the major Acropolis services such as Acropolis Block Services (ABS) and Acropolis File Services (AFS). The course also explains how to define and manage assets and applications using Calm, including how to connect to clouds, automation of the Life Cycle Management (LCM) application, and how to implement and configure Self Service Portal and governance.

Take advantage of Flash mode to improve system performance as well as how to effectively clone and delete VMs, move them between storage containers, and how to manage VMs (tagging, sizing, migration).

03/29	04/01/21	OLL	10:00 AM - 7:00 PM	GCL
04/27	04/30/21	OLL	8:00 AM - 4:00 PM	GCL
05/18	05/21/21	OLL	11:00 AM - 7:00 PM	GCL

Nutanix Enterprise Cloud Administration v5.5 / 3500 / Days: 4

This course covers all the tasks that Nutanix administrators perform on the job.

03/23	03/26/21	OLL	11:00 AM - 7:00 PM	GCL
04/06	04/09/21	OLL	8:00 AM - 4:00 PM	GCL
04/20	04/23/21	OLL	8:00 AM - 4:00 PM	GCL
05/04	05/07/21	OLL	11:00 AM - 7:00 PM	GCL
05/24	05/27/21	OLL	8:00 AM - 4:00 PM	GCL

Palo Alto

Palo Alto Networks : Cortex XDR 2: Prevention, Analysis, and Response (EDU-260) / 2995 / Days: 3

Palo Alto Networks Cortex XDR is the world's first detection and response app that natively integrates network, endpoint and cloud data to stop sophisticated attacks. Cortex XDR accurately detects threats with behavioral analytics and reveals the root cause to speed up investigations. Tight integration with enforcement points accelerates containment, enabling you to stop attacks before the damage is done.

03/22	03/24/21	OLL	9:00 AM - 5:00 PM	GCL
04/12	04/14/21	OLL	9:00 AM - 5:00 PM	GCL
05/10	05/12/21	OLL	9:00 AM - 5:00 PM	GCL
06/02	06/04/21	OLL	9:00 AM - 5:00 PM	GCL

Palo Alto Networks : Firewall 10.0 Improving Security Posture and Hardening PAN-OS Firewalls (EDU-214) / 2995 / Days: 3

The Palo Alto Networks Firewall 10.0: Improving Security Posture and Hardening PAN-OS (EDU-214) course is three days of instructor-led training that will help you to:

- Determine the efficacy of your current security policies
- Develop workflows for managing your security posture
- Identify rule usage across security policy sets
- Modify your existing policy set to implement Security Best Practices
- Monitor network traffic using the interactive web interface and firewall reports
- Utilize tools such as the BPA tool to further understand your environment

03/15	03/18/21	OLL	9:00 AM - 5:00 PM	GCL
04/05	04/08/21	OLL	9:00 AM - 5:00 PM	GCL
05/03	05/06/21	OLL	9:00 AM - 5:00 PM	GCL

Palo Alto Networks : Firewall Essentials: Configuration and Management EDU-210 (10.0) / 4995 / Days: 5

The Palo Alto Networks Firewall 10.0 Essentials: Configuration and Management (EDU-210) course is five days of instructor-led training that will help you to: Configure and manage the essential features of Palo Alto Networks next-generation firewalls Configure and manage Security and NAT policies to enable approved traffic to and from zones Configure and manage Threat Prevention strategies to block traffic from known and unknown IP addresses, domains, and URLs Monitor network traffic using the interactive web interface and firewall reports

03/08	03/12/21	OLL	8:00 AM - 4:00 PM	GCL
03/15	03/19/21	OLL	9:00 AM - 5:00 PM	GCL
03/22	03/26/21	OLL	11:00 AM - 7:00 PM	GCL
03/29	04/02/21	OLL	8:00 AM - 4:00 PM	GCL
04/05	04/09/21	OLL	11:00 AM - 7:00 PM	GCL

Course Schedule

Palo Alto Networks : Firewall Essentials: Configuration and Management EDU-210 (10.0) / 4995 / Days: 5

The Palo Alto Networks Firewall 10.0 Essentials: Configuration and Management (EDU-210) course is five days of instructor-led training that will help you to: Configure and manage the essential features of Palo Alto Networks next-generation firewalls Configure and manage Security and NAT policies to enable approved traffic to and from zones Configure and manage Threat Prevention strategies to block traffic from known and unknown IP addresses, domains, and URLs Monitor network traffic using the interactive web interface and firewall reports

04/12	04/16/21	OLL	9:00 AM - 5:00 PM	GCL
04/19	04/23/21	OLL	10:00 AM - 6:00 PM	GCL
04/26	04/30/21	OLL	8:00 AM - 4:00 PM	GCL
05/03	05/07/21	OLL	9:00 AM - 5:00 PM	GCL
05/10	05/14/21	OLL	10:00 AM - 6:00 PM	GCL
05/17	05/21/21	OLL	11:00 AM - 7:00 PM	GCL
05/24	05/28/21	OLL	8:00 AM - 4:00 PM	GCL

Palo Alto Networks : Firewall: Troubleshooting EDU-330 (v10.0) / 2995 / Days: 3

Palo Alto Networks next-generation firewalls are architected to safely enable applications and prevent modern threats. Their approach identifies all network traffic based on applications, users, content and devices, and lets you express your business policies in the form of easy-to-understand security rules. Flexible deployment options and native integration with their next-generation security platform extend the policy enforcement and cyberthreat prevention to everywhere your users and data are located: in your network, on your endpoints and in the cloud.

03/22	03/24/21	OLL	9:00 AM - 5:00 PM	GCL
04/12	04/14/21	OLL	9:00 AM - 5:00 PM	GCL
05/17	05/19/21	OLL	9:00 AM - 5:00 PM	GCL

Palo Alto Networks : Panorama: Managing Firewalls at Scale EDU-220 (v10.0) / 1995 / Days: 2

Panorama network security management enables you to control your distributed network of our firewalls from one central location. View all your firewall traffic, manage all aspects of device configuration, push global policies, and generate reports on traffic patterns or security incidents — all from a single console. Panorama is available either as a dedicated management appliance or as a virtual machine. In summary, Panorama provides:
Streamlined policy management
Simplified operations
Unparalleled network and threat visibility
Flexible deployment options

03/18	03/19/21	OLL	9:00 AM - 5:00 PM	GCL
04/08	04/09/21	OLL	9:00 AM - 5:00 PM	GCL
05/06	05/07/21	OLL	9:00 AM - 5:00 PM	GCL

Palo Alto Networks: Prisma Access: Consistent Security Everywhere EDU-318 (v1.5) / 1995 / Days: 2

The Prisma Access SASE Security: Design and Operation (EDU-318) course describes Prisma Access Secure Access Service Edge (SASE) and how it helps organizations embrace cloud and mobility by providing network and network security services from the cloud.

03/25	03/26/21	OLL	9:00 AM - 5:00 PM	GCL
04/15	04/16/21	OLL	9:00 AM - 5:00 PM	GCL
05/20	05/21/21	OLL	9:00 AM - 5:00 PM	GCL

PRODUCT AND TECHNOLOGY STANDALONE COURSES

Cisco® Configuring Cisco® Unified Computing System v1.0 (DCCUCS) / 3695 / Days: 5

The Configuring Cisco Unified Computing System (DCCUCS) v1.0 shows you how to deploy, secure, operate, and maintain Cisco Unified Computing System®; (Cisco UCS®); B-series blade servers, Cisco UCS C-Series, and S-Series rack servers for use in data centers. You will learn how to implement management and orchestration software for Cisco UCS. You will gain hands-on practice: configuring key features of Cisco UCS, Cisco UCS Director, and Cisco UCS Manager; implementing UCS management software including Cisco UCS Manager and Cisco Intersight®; and more.

03/10	03/12/21	OLL	9:00 AM - 5:00 PM	GCL
04/21	04/23/21	OLL	9:00 AM - 5:00 PM	GCL
05/26	05/28/21	OLL	9:00 AM - 5:00 PM	GCL

Cisco® Configuring VXLANs on the Cisco Nexus 9000 Series Switches (DCVX9K) / 2000 / Days: 3

The Configuring VXLANs on Cisco Nexus 9000 Series Switches (DCVX9K) v1.0 course shows you how to deploy Virtual Extensible LAN (VXLAN) on the Cisco Nexus® 9000 Series Switches. Through expert instruction and hands-on lab exercises, you will learn how to implement Border Gateway Protocol (BGP), VXLAN, and Ethernet VPN (EVPN), and to monitor and troubleshoot VXLAN operation.

04/14	04/16/21	OLL	9:00 AM - 5:00 PM	GCL
06/02	06/04/21	OLL	9:00 AM - 5:00 PM	GCL

Cisco® Deploying Cisco SD-Access (ENSDA) / 3000 / Days: 4

The Deploying Cisco SD-Access (ENSDA) v1.0 course teaches you how to successfully deploy the Cisco® Software-Defined Access (SD-Access) solution in your enterprise network. This advanced-level, instructor-led, lab-based, hands-on course covers SD-Access fundamentals, provisioning, policies, wireless integration, border operations, and migration strategies. The course also discusses how Cisco SD-Access fits into the Cisco Digital Network Architecture (Cisco DNA™).

03/09	03/12/21	OLL	11:00 AM - 7:00 PM	GCL
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Cisco® Designing Cisco® Enterprise Networks v1.0 (ENSLD) / 4195 / Days: 5

This course gives you the knowledge and skills you need to design an enterprise network and expands on the topics covered in the Implementing and Operating Cisco Enterprise Network Core Technologies (ENCOR) v1.0 course. This course also helps you prepare to take the exam, Designing Cisco Enterprise Networks v1.0 (ENSLD 300-420), which is part of the CCNP®; Enterprise and Cisco Certified Specialist - Enterprise Design certifications.

03/29	04/02/21	OLL	9:00 AM - 5:00 PM	GCL
05/17	05/21/21	OLL	9:00 AM - 5:00 PM	GCL

Cisco® Implementing Automation for Cisco® Data Center solutions v1.0 (DCAUI) / 3000 / Days: 3

This course teaches students how to implement Cisco Data Center automated solutions, including programming concepts, orchestration, and automation tools. This course will prepare students for exam 300-635, and Specialist and CCNP-Data Center certifications.

03/17	03/19/21	OLL	8:00 AM - 4:00 PM	GCL
03/29	03/31/21	OLL	10:00 AM - 6:00 PM	GCL

Cisco® Implementing Cisco HyperFlex v1.2 (DCIHX) / 3500 / Days: 4

The Implementing Cisco HyperFlex (DCIHX) v1.2 course shows you how to deploy and use the Cisco® HyperFlex®; data platform to support multicloud workloads. You will become familiar with HyperFlex components and learn how to install, design, manage, and troubleshoot Cisco HyperFlex to support highly scalable and resilient multicloud implementations. You will also gain hands-on experience focused on installation, management, maintenance, and native replication, and you will explore cluster technologies as well as Cisco Intersight.®;

03/08	03/11/21	OLL	9:00 AM - 5:00 PM	GCL
04/05	04/08/21	OLL	9:00 AM - 5:00 PM	GCL
05/03	05/06/21	OLL	9:00 AM - 5:00 PM	GCL

Cisco® Implementing Cisco® Application Centric Infrastructure v1.0 (DCACI) / 4595 / Days: 5

The Implementing Cisco Application Centric Infrastructure (DCACI) v1.0 course shows you how to deploy and manage the Cisco®; Nexus®; 9000 Series Switches in Cisco Application Centric Infrastructure (Cisco ACI®;) mode. You will learn how to configure and manage Cisco Nexus 9000 Series Switches in ACI mode, how to connect the Cisco ACI fabric to external networks and services, and the fundamentals of Virtual Machine Manager (VMM) integration. You will gain hands-on practice implementing key capabilities such as fabric discovery, policies, connectivity, VMM integration, and more.

03/08	03/12/21	OLL	9:00 AM - 5:00 PM	GCL
04/19	04/23/21	OLL	9:00 AM - 5:00 PM	GCL
05/24	05/28/21	OLL	9:00 AM - 5:00 PM	GCL

Course Schedule

Cisco® Implementing Cisco® Enterprise Wireless Networks v1.1 (ENWLSI) / 4195 / Days: 5

The Implementing Cisco Enterprise Wireless Networks (ENWLSI) v1.1 course gives you the knowledge and skills needed to create a secure wireless network infrastructure and troubleshoot any related issues. You'll learn how to implement and fortify a wireless network infrastructure using Cisco Identity Service Engine (ISE), Cisco Prime Infrastructure (PI), and Cisco Connect Mobile Experience to monitor and troubleshoot network issues.

This course provides hands-on labs to reinforce concepts including deploying Cisco Prime Infrastructure Release 3.5, Cisco Catalyst® 9800 Wireless Controller Release, Cisco IOS XE Gibraltar 16.10, Cisco Digital Network Architecture (Cisco DNA) Center Release 1.2.8, Cisco Connected Mobile Experiences (CMX) Release 10.5, Cisco Mobility Services Engine (MSE) Release 8.0 features, and Cisco ISE Release 2.4.

This course also helps you prepare to take the 300-430 Implementing Cisco Enterprise Wireless Networks (ENWLSI) exam, which is part of the new CCNP® Enterprise certification and the Cisco Certified Specialist - Enterprise Wireless Implementation certification.

04/05 · 04/09/21 **OLL** 9:00 AM - 5:00 PM GCL

05/17 · 05/21/21 **OLL** 9:00 AM - 5:00 PM GCL

Project Management

Certified Associate in Project Management (CAPM)® Course - Sixth Edition / 2380 / Days: 4

In this class you will learn to apply project management processes acknowledged by the Project Management Institute, Inc. (PMI)®; to successfully plan and execute projects. This course will also prepare you for the CAPM, a globally-recognized certification of excellence in project management.

03/16 · 03/19/21 **OLL** 8:00 AM - 4:00 PM GCL

04/19 · 04/22/21 **OLL** 10:00 AM - 6:00 PM GCL

05/25 · 05/28/21 **OLL** 8:00 AM - 4:00 PM GCL

Project Management Professional (PMP)® Training / 3895 / Days: 5

This course is based on the 2021 PMP certification exam criteria.

This course is designed for project managers at all levels of experience. Your ability as a project manager to demonstrate best practices in project management—both on the job and through professional certification—is essential to compete in today's fast-paced, highly technical, and dispersed workplace. The skills and knowledge you gain in this course will help you avoid making costly mistakes and increase your competitive edge.

In this course, you will apply the generally recognized practices of project management acknowledged by the Project Management Institute (PMI)®; to successfully manage projects. Additionally, this course can be a significant part of your preparation for the PMP certification exam. For those planning to sit the exam, this course comes with an exam simulator that contains over 500 online sample questions, 70 project management templates and over 300 flashcards based on PMI definitions.

03/15 · 03/19/21 **OLL** 10:00 AM - 6:00 PM GCL

03/29 · 04/02/21 **OLL** 8:00 AM - 4:00 PM GCL

04/12 · 04/16/21 **OLL** 10:00 AM - 6:00 PM GCL

04/26 · 04/30/21 **OLL** 8:00 AM - 4:00 PM GCL

05/10 · 05/14/21 **OLL** 10:00 AM - 6:00 PM GCL

05/24 · 05/28/21 **OLL** 8:00 AM - 4:00 PM GCL

Python Programming

Introduction to Programming with Python® (v1.0) / 990 / Days: 2

Though Python® has been in use for nearly thirty years, it has become one of the most popular languages for software development, particularly within the fields of data science, machine learning, artificial intelligence, and web development—all areas in which Python is widely used. Whether you're relatively new to programming, or have experience in other programming languages, this course will provide you with a comprehensive first exposure to the Python programming language that can provide you with a quick start in Python, or as the foundation for further learning.

You will learn elements of the Python 3 language and development strategies by creating a complete program that performs a wide range of operations on a variety of data types, structures, and objects, implements program logic through conditional statements and loops, structures code for reusability through functions, classes, and modules, reads and writes files, and handles error conditions

03/08 · 03/09/21 **OLL** 8:00 AM - 4:00 PM GCL

05/24 · 05/25/21 **OLL** 10:00 AM - 6:00 PM GCL

Python 3 Essentials / 3495 / Days: 5

An introductory and beyond-level practical, hands-on Python training course that leads the student from the basics of writing and running Python scripts to more advanced features.

03/22 · 03/26/21 **OLL** 8:00 AM - 4:00 PM GCL

Python Programming - Advanced / 1785 / Days: 3

Students will build upon basic Python skills, learning more advanced topics such as object-oriented programming patterns, development of graphical user interfaces, data management, threading, unit testing, and creating and installing packages.

03/10 · 03/12/21 **OLL** 8:00 AM - 4:00 PM GCL

05/26 · 05/28/21 **OLL** 10:00 AM - 6:00 PM GCL

Using Data Science Tools in Python® (v1.0) / 1198 / Days: 2

More and more organizations are turning to data science to help guide business decisions. Regardless of industry, the ability to extract knowledge from data is crucial for a modern business to stay competitive. One of the tools at the forefront of data science is the Python® programming language. Python's robust libraries have given data scientists the ability to load, analyze, shape, clean, and visualize data in easy to use, yet powerful, ways. This course will teach you the skills you need to successfully use these key libraries to extract useful insights from data, and as a result, provide great value to the business

03/24 · 03/25/21 **OLL** 8:00 AM - 4:00 PM GCL

QuickBooks

Get Going with QuickBooks / 790 / Days: 2

03/11 · 03/12/21 **OLL** 10:00 AM - 6:00 PM GCL

Keep Going with QuickBooks / 790 / Days: 2

03/18 · 03/19/21 **OLL** 10:00 AM - 6:00 PM GCL

Red Hat

Red Hat High Availability Clustering (RH436) / 3800 / Days: 4

This course will guide you through an intensive, hands-on experience with the Pacemaker component of the Red Hat Enterprise Linux High-Availability Add-On, as well as cluster storage components from the Resilient Storage Add-On, including Cluster Logical Volume Manager (CLVM), Red Hat Global File System 2 (GFS2), and Device-Mapper Multipath. This course is based on Red Hat Enterprise Linux 7.1.

03/08 · 03/11/21 **OLL** 10:00 AM - 4:00 PM GCL

04/26 · 04/29/21 **OLL** 10:00 AM - 4:00 PM GCL

Course Schedule

Red Hat Introduction to Containers, Kubernetes, and Red Hat OpenShift (DO180) / 2700 / Days: 3

This course helps you build core knowledge in managing containers through hands-on experience with containers, Kubernetes, and the Red Hat®; OpenShift®; Container Platform. These skills are needed for multiple roles, including developers, administrators, and site reliability engineers.

03/15	03/18/21	OLL	10:00 AM - 4:00 PM	GCL
03/29	04/01/21	OLL	10:00 AM - 4:00 PM	GCL
04/05	04/08/21	OLL	10:00 AM - 4:00 PM	GCL
04/19	04/22/21	OLL	10:00 AM - 4:00 PM	GCL
05/03	05/06/21	OLL	10:00 AM - 4:00 PM	GCL
05/17	05/20/21	OLL	10:00 AM - 4:00 PM	GCL
06/01	06/04/21	OLL	10:00 AM - 4:00 PM	GCL

Red Hat Network Automation with Ansible (DO457) / 3600 / Days: 4

As a network administrator or infrastructure automation engineer, this course will empower you to use network automation to centrally manage the switches, routers, and other devices in your organization's network infrastructure. You will discover how to use Red Hat Ansible Automation for Networking to remotely automate configuration of network devices, test and validate the current network state, and perform compliance checks to detect and correct configuration drift.

This course is based on Red Hat®; Ansible Engine 2.5 and Red Hat®; Ansible Tower 3.2.

03/22	03/25/21	OLL	10:00 AM - 4:00 PM	GCL
04/19	04/22/21	OLL	10:00 AM - 4:00 PM	GCL
05/24	05/27/21	OLL	10:00 AM - 4:00 PM	GCL

Red Hat RHCSA Rapid Track Course (RH199) / 4750 / Days: 5

This course combines the foundations and applications established and covered in Red Hat System Administration I (RH124) and Red Hat System Administration II (RH134). The rapid pace of review and consolidated course timeline allow you to focus on practical application, making this offering best suited for you if you already have significant experience with Linux®; administration.

This course is based on Red Hat®; Enterprise Linux 8.

03/08	03/12/21	OLL	9:30 AM - 5:30 PM	GCL
03/15	03/19/21	OLL	9:30 AM - 5:30 PM	GCL
03/29	04/02/21	OLL	9:30 AM - 5:30 PM	GCL
04/05	04/09/21	OLL	9:30 AM - 5:30 PM	GCL
04/12	04/16/21	OLL	9:30 AM - 5:30 PM	GCL
04/19	04/23/21	OLL	9:30 AM - 5:30 PM	GCL
04/26	04/30/21	OLL	9:30 AM - 5:30 PM	GCL
05/03	05/07/21	OLL	9:30 AM - 5:30 PM	GCL
05/10	05/14/21	OLL	9:30 AM - 5:30 PM	GCL

Red Hat RHCSA Rapid Track Course (RH199) / 4750 / Days: 5

This course combines the foundations and applications established and covered in Red Hat System Administration I (RH124) and Red Hat System Administration II (RH134). The rapid pace of review and consolidated course timeline allow you to focus on practical application, making this offering best suited for you if you already have significant experience with Linux®; administration.

This course is based on Red Hat®; Enterprise Linux 8.

05/17	05/21/21	OLL	9:30 AM - 5:30 PM	GCL
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05/24	05/28/21	OLL	9:30 AM - 5:30 PM	GCL
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Red Hat Security - Linux in Physical, Virtual, and Cloud (RH415) / 3800 / Days: 4

This course is ideal for security administrators and system administrators who need to manage the secure operation of servers running Red Hat®; Enterprise Linux®;, whether deployed on physical hardware, as virtual machines, or as cloud instances. Maintaining security of computing systems is a process of managing risk through the implementation of processes and standards backed by technologies and tools. In this course, you will discover and understand the resources that can be used to help you implement and comply with your security requirements.

This course is based on Red Hat Enterprise Linux 7.5, Red Hat Satellite 6.3, Red Hat Ansible®; Engine 2.5, Red Hat Ansible Tower 3.2, and Red Hat Insights.

04/19	04/22/21	OLL	10:00 AM - 4:00 PM	GCL
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Red Hat System Administration I (RH124) / 3600 / Days: 5

This course equips you with Linux®; administration "survival skills" by focusing on foundational Linux concepts and core tasks. You will learn how to apply command-line concepts and enterprise-level tools, starting you on your journey toward becoming a full-time Linux system administrator.

This course is based on Red Hat®; Enterprise Linux 8.

03/08	03/12/21	OLL	9:30 AM - 5:30 PM	GCL
03/15	03/19/21	OLL	9:30 AM - 5:30 PM	GCL
03/22	03/26/21	OLL	9:30 AM - 5:30 PM	GCL
03/29	04/02/21	OLL	9:30 AM - 5:30 PM	GCL
04/05	04/09/21	OLL	9:30 AM - 5:30 PM	GCL
04/12	04/16/21	OLL	9:30 AM - 5:30 PM	GCL
04/26	04/30/21	OLL	9:30 AM - 5:30 PM	GCL
05/03	05/07/21	OLL	9:30 AM - 5:30 PM	GCL
05/10	05/14/21	OLL	9:30 AM - 5:30 PM	GCL
05/17	05/21/21	OLL	9:30 AM - 5:30 PM	GCL
05/24	05/28/21	OLL	9:30 AM - 5:30 PM	GCL

Red Hat System Administration II (RH134) / 4500 / Days: 5

This course is designed as the second part of the Red Hat®; Certified System Administrator (RHCSA®;) training track for IT professionals. It builds upon and lends context to the foundational knowledge that you gained in Red Hat System Administration I (RH124), going deeper into core Linux®; system administration skills, including storage configuration, security feature management, task control, and installation and deployment of Red Hat®; Enterprise Linux.

This course is based on Red Hat Enterprise Linux 8.

03/08	03/11/21	OLL	9:30 AM - 5:30 PM	GCL
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03/22	03/25/21	OLL	9:30 AM - 5:30 PM	GCL
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03/29	04/01/21	OLL	9:30 AM - 5:30 PM	GCL
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04/05	04/08/21	OLL	9:30 AM - 5:30 PM	GCL
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05/24	05/27/21	OLL	9:30 AM - 5:30 PM	GCL
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Red Hat System Administration III - Linux Automation (RH294) / 3600 / Days: 4

This course will help you master the skills needed to manage large numbers of systems and applications efficiently and consistently. You will explore the techniques needed to use Ansible®; to automate provisioning, configuration, application deployment, and orchestration.

03/08	03/11/21	OLL	10:00 AM - 4:00 PM	GCL
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03/22	03/25/21	OLL	10:00 AM - 4:00 PM	GCL
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03/29	04/01/21	OLL	10:00 AM - 4:00 PM	GCL
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04/05	04/08/21	OLL	10:00 AM - 4:00 PM	GCL
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04/12	04/15/21	OLL	10:00 AM - 4:00 PM	GCL
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04/26	04/29/21	OLL	10:00 AM - 4:00 PM	GCL
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05/03	05/06/21	OLL	10:00 AM - 4:00 PM	GCL
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05/10	05/13/21	OLL	10:00 AM - 4:00 PM	GCL
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05/17	05/20/21	OLL	10:00 AM - 4:00 PM	GCL
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Salesforce

Salesforce Administration Essentials for Experienced Admins (ADM211) / 3600 / Days: 4

This course is for administrators who are ready to significantly ramp up their skills and knowledge about using Salesforce to solve their most pressing business needs.

03/15	03/18/21	OLL	10:30 AM - 7:00 PM	GCL
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Course Schedule

Salesforce Administration Essentials for Experienced Admins (ADM211) / 3600 / Days: 4

This course is for administrators who are ready to significantly ramp up their skills and knowledge about using Salesforce to solve their most pressing business needs.

04/05 · 04/08/21 **OLL** 8:30 AM - 5:00 PM GCL

Salesforce Administration Essentials for Experienced Admins in Lightning Experience (ADX211) / 3600 / Days: 4

Comprehensive and hands-on, this course is for administrators who are ready to significantly ramp up their skills and knowledge to solve their most pressing business needs. Using real-world scenarios, this course covers topics such as custom objects and Lightning apps, generating complex reports and dashboards, and automating complex business processes to help participants work more efficiently. Additional topics include Lightning Record Pages, Lightning Knowledge, and Lightning Data.

03/22 · 03/25/21 **OLL** 10:30 AM - 7:00 PM GCL

04/26 · 04/29/21 **OLL** 7:30 AM - 4:00 PM GCL

06/01 · 06/04/21 **OLL** 10:30 AM - 7:00 PM GCL

Salesforce Administration Essentials for New Admins (ADM201) / 4500 / Days: 5

This course is the core training that ensures a student's success with Salesforce. It's a must for new administrators. Administrators should take this course before starting a Salesforce deployment or when taking over an existing deployment.

03/29 · 04/02/21 **OLL** 7:30 AM - 4:00 PM GCL

05/03 · 05/07/21 **OLL** 8:30 AM - 5:00 PM GCL

05/24 · 05/28/21 **OLL** 7:30 AM - 4:00 PM GCL

Salesforce Administration Essentials for New Admins in Lightning Experience (ADX201) / 4500 / Days: 5

This course is the core training that ensures your success with Salesforce Lightning. It's a must for new administrators, and we recommend completing this course before starting a Salesforce deployment or when taking over an existing deployment.

03/08 · 03/12/21 **OLL** 10:30 AM - 7:00 PM GCL

03/15 · 03/19/21 **OLL** 7:30 AM - 4:00 PM GCL

03/22 · 03/26/21 **OLL** 8:30 AM - 5:00 PM GCL

03/29 · 04/02/21 **OLL** 10:30 AM - 7:00 PM GCL

04/05 · 04/09/21 **OLL** 8:30 AM - 5:00 PM GCL

04/12 · 04/16/21 **OLL** 7:30 AM - 4:00 PM GCL

04/19 · 04/23/21 **OLL** 10:30 AM - 7:00 PM GCL

04/26 · 04/30/21 **OLL** 8:30 AM - 5:00 PM GCL

05/03 · 05/07/21 **OLL** 7:30 AM - 4:00 PM GCL

05/10 · 05/14/21 **OLL** 10:30 AM - 7:00 PM GCL

Salesforce Administration Essentials for New Admins in Lightning Experience (ADX201) / 4500 / Days: 5

This course is the core training that ensures your success with Salesforce Lightning. It's a must for new administrators, and we recommend completing this course before starting a Salesforce deployment or when taking over an existing deployment.

05/17 · 05/21/21 **OLL** 8:30 AM - 5:00 PM GCL

05/24 · 05/28/21 **OLL** 10:30 AM - 7:00 PM GCL

Salesforce B2C Commerce Developer with SFRA (CCD102) / 3600 / Days: 4

This course introduces the core programming concepts, relevant files, and scripting language for Salesforce B2C Commerce. It is a must for developers new to Salesforce B2C Commerce and experienced developers looking to ramp up on Storefront Reference Architecture. Using real-world scenarios, this course covers how to customize the Storefront Reference Architecture and modify a B2C Commerce Cloud storefront.

03/22 · 03/25/21 **OLL** 10:30 AM - 7:00 PM GCL

04/19 · 04/22/21 **OLL** 8:30 AM - 5:00 PM GCL

Salesforce Building Lenses, Dashboards and Apps in Einstein Analytics (ANC201) / 600 / Days: 1

In this course, students learn how to design and create an effective dashboard layout to help explorers quickly find their way around.

03/18 · 03/18/21 **OLL** 8:30 AM - 5:00 PM GCL

04/22 · 04/22/21 **OLL** 7:30 AM - 4:00 PM GCL

Salesforce Certification Preparation for Administrator (CRT101) / 900 / Days: 1

Are you ready to take the next step in your career by becoming a Salesforce Certified Administrator? By covering the details around the exam objectives, this course will help hone your problem-solving skills and reinforce your knowledge of key topics. Instructors will present different administration and configuration scenarios tied to the exam objectives. Questions related to these scenarios will help prepare you to help prepare you for your exam.

04/07 · 04/07/21 **OLL** 8:30 AM - 5:00 PM GCL

05/06 · 05/06/21 **OLL** 7:30 AM - 4:00 PM GCL

Salesforce Certification Preparation for Advanced Administrator (CRT211) / 900 / Days: 1

This course will help hone your knowledge of next-level techniques to administer and manage Salesforce's CRM capabilities through guided scenarios, lecture, and discussion.

03/05 · 03/05/21 **OLL** 8:30 AM - 5:00 PM GCL

03/19 · 03/19/21 **OLL** 10:30 AM - 7:00 PM GCL

03/26 · 03/26/21 **OLL** 10:30 AM - 7:00 PM GCL

04/09 · 04/09/21 **OLL** 8:30 AM - 5:00 PM GCL

04/30 · 04/30/21 **OLL** 7:30 AM - 4:00 PM GCL

Salesforce Certification Preparation for Advanced Administrator (CRT211) / 900 / Days: 1

This course will help hone your knowledge of next-level techniques to administer and manage Salesforce's CRM capabilities through guided scenarios, lecture, and discussion.

05/14 · 05/14/21 **OLL** 7:30 AM - 4:00 PM GCL

Salesforce Commerce Foundational Training (B2B101) / 1800 / Days: 2

B2B Commerce (formerly CloudCraze) Foundational Training course is designed to provide an orientation of the B2B Commerce components. This course provides hands-on experience to set up and configure the essential elements required to manage a site/storefront.

03/08 · 03/09/21 **OLL** 8:30 AM - 5:00 PM GCL

04/26 · 04/27/21 **OLL** 7:30 AM - 4:00 PM GCL

05/17 · 05/18/21 **OLL** 9:30 AM - 6:00 PM GCL

Salesforce Commerce Technical Training (B2B201) / 1800 / Days: 4

B2B Commerce (formerly CloudCraze) Technical Training course includes the foundational course (B2B-101) plus added technical topics. It is designed to provide an orientation of the B2B Commerce components as well as hands-on exploration of the platform across architectural, functional, and technical topics.

04/28 · 04/29/21 **OLL** 7:30 AM - 4:00 PM GCL

05/19 · 05/20/21 **OLL** 9:30 AM - 6:00 PM GCL

Salesforce Declarative Development for Platform App Builders in Lightning Experience (DEX403) / 4500 / Days: 5

This course is a must for new application developers or developers who are new to Salesforce. Participants will learn how to use the declarative "clicks not code" capabilities of the Lightning platform to create custom applications and customize existing applications. Build your knowledge of objects, fields, UI customization, automation tools, security, app deployment, and more!

03/22 · 03/26/21 **OLL** 10:30 AM - 7:00 PM GCL

04/12 · 04/16/21 **OLL** 8:30 AM - 5:00 PM GCL

Salesforce Fundamentals for Business Administration Specialists (BSX101) / 1800 / Days: 3

The Salesforce Fundamentals for Business Administration Specialists course will provide you with an understanding of what's possible with the Salesforce platform, its specific applications, and their business values and benefits.

03/16 · 03/18/21 **OLL** 10:30 AM - 7:00 PM GCL

04/13 · 04/15/21 **OLL** 7:30 AM - 4:00 PM GCL

05/04 · 05/06/21 **OLL** 8:30 AM - 5:00 PM GCL

05/25 · 05/27/21 **OLL** 10:30 AM - 7:00 PM GCL

Course Schedule

Salesforce Get Started with Communities in Lightning Experience (ADX271) / 900 / Days: 1

Learn how to enable communities in your organization, create communities for partner and customers, and gauge participation.

03/25	03/25/21	OLL	10:30 AM - 7:00 PM	GCL
04/29	04/29/21	OLL	7:30 AM - 4:00 PM	GCL

Salesforce Integrating with the Salesforce Platform (DEX502) / 4500 / Days: 5

Integrating with the Salesforce Platform covers the key elements of how to design and implement all types of integrations with the Salesforce platform. The course introduces the major integration mechanisms available on the Salesforce platform, such as the APIs and the built-in declarative functionalities. Participants explore the technologies that play critical roles in integrating with the platform, including the SOAP and REST APIs, Apex, the Streaming API, and outbound messaging. Note: To get the most out of this course, you should be comfortable reading and writing object-oriented code.

03/15	03/19/21	OLL	10:30 AM - 7:00 PM	GCL
04/05	04/09/21	OLL	8:30 AM - 5:00 PM	GCL
04/19	04/23/21	OLL	10:30 AM - 7:00 PM	GCL

Salesforce Managing the Commerce Cloud Storefront (CCM101) / 1500 / Days: 2

This course teaches merchants and marketers how to manage catalogs, content, products, and promotions for a Commerce Cloud storefront using the Commerce Cloud Business Manager.

03/15	03/16/21	OLL	7:30 AM - 11:30 AM	GCL
04/12	04/13/21	OLL	10:30 AM - 2:30 PM	GCL
05/03	05/04/21	OLL	8:30 AM - 12:30 PM	GCL
05/24	05/25/21	OLL	10:30 AM - 2:30 PM	GCL

Salesforce Mobile and Desktop Exploration in Einstein Analytics (ANC101) / 600 / Days: 1

This course teaches students how to explore their data through lenses and interactive dashboards from their desktop or mobile device, and how to share their insights in Chatter or email.

03/17	03/17/21	OLL	8:30 AM - 5:00 PM	GCL
04/21	04/21/21	OLL	7:30 AM - 4:00 PM	GCL

Salesforce Preparing for Your Salesforce Certified Marketing Cloud Consultant Exam (CRT550) / 900 / Days: 1

Are you ready to take the next step in your career by becoming a Salesforce Certified Marketing Cloud Consultant? This course is the last step in that journey. It provides a detailed overview of the Salesforce Certified Marketing Cloud Exam objectives, helping you focus your studying efforts. Salesforce experts will spend their time making sure you have: 1) a detailed understanding of what the Salesforce Certified Marketing Cloud Consultant Exam covers, 2) the resources necessary to prepare for the exam, and 3) exposure to and practice with example test questions.

03/12	03/12/21	OLL	9:30 AM - 6:00 PM	GCL
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Salesforce Programmatic Development Using Apex and Visualforce (DEX450) / 4500 / Days: 5

You will explore how Apex code interacts with declarative customizations on the platform, and the nuances of working on a multi-tenant platform. You'll then examine common techniques for designing solutions in Apex. These activities will culminate in an exercise building a complex trigger that takes advantage of the declarative aspects of the platform. You will get hands-on experience writing Visualforce pages to customize your user interface and Visualforce controllers (in Apex) to modify the controller behavior behind the interface. You'll also explore design techniques and the built-in testing framework around Visualforce.

03/08	03/12/21	OLL	7:30 AM - 4:00 PM	GCL
04/12	04/16/21	OLL	10:30 AM - 7:00 PM	GCL
04/26	04/30/21	OLL	8:30 AM - 5:00 PM	GCL

Salesforce Programming Lightning Web Components (DEX602) / 4500 / Days: 5

In this course, you'll learn how to program Lightning Web Components with markup, JavaScript, CSS, Apex, and the Salesforce Lightning Design System (SLDS).

03/08	03/12/21	OLL	10:30 AM - 7:00 PM	GCL
03/29	04/02/21	OLL	8:30 AM - 5:00 PM	GCL
04/19	04/23/21	OLL	7:30 AM - 4:00 PM	GCL

Salesforce Reporting Fundamentals in Lightning Experience (RPX101) / 900 / Days: 1

This course will teach you how to customize existing reports as well as use the Salesforce reporting toolset to create your own reports.

03/12	03/12/21	OLL	8:30 AM - 5:00 PM	GCL
04/08	04/08/21	OLL	7:30 AM - 4:00 PM	GCL
04/19	04/19/21	OLL	10:30 AM - 7:00 PM	GCL

Salesforce Service Cloud Administration in Lightning Experience (ADX261) / 1800 / Days: 2

This course will teach administrators how to configure Salesforce Knowledge, set up service contracts with milestones and entitlements, set up the Service Console application, add the Softphone Utility to your Lightning Console, and set up Web Chats. This course will also teach administrators how to configure a Customer Community.

03/16	03/17/21	OLL	10:30 AM - 7:00 PM	GCL
04/13	04/14/21	OLL	8:30 AM - 5:00 PM	GCL
05/05	05/06/21	OLL	7:30 AM - 4:00 PM	GCL
06/01	06/02/21	OLL	10:30 AM - 7:00 PM	GCL

Salesforce Working with Data and Dashboards in Einstein Analytics (ANC301) / 2700 / Days: 3

In this course, students will learn how to set up users in Wave, load and transform Salesforce and external data in Wave with JSON metadata files, and configure data security with apps and row-level security.

03/09	03/11/21	OLL	10:30 AM - 7:00 PM	GCL
04/06	04/08/21	OLL	7:30 AM - 4:00 PM	GCL
04/28	04/30/21	OLL	8:30 AM - 5:00 PM	GCL

SAP Training

BOE310 SAP BusinessObjects Business Intelligence Platform - Administration and Security / 1636 / Days: 2

In this course, students perform key administrative tasks in SAP BusinessObjects Business Intelligence platform to manage users, groups, and objects, and to distribute contents to users.

03/08	03/09/21	OLL	8:30 AM - 4:30 PM	GCL
04/19	04/20/21	OLL	8:30 AM - 4:30 PM	GCL

BOE320 SAP BusinessObjects Business Intelligence Platform - Administering Servers (Windows) / 2454 / Days: 3

In this course, students learn how to explain the architecture in the SAP BusinessObjects Business Intelligence platform and perform common server management and administrative tasks in the SAP BusinessObjects Business Intelligence platform.

03/10	03/12/21	OLL	8:30 AM - 4:30 PM	GCL
04/21	04/23/21	OLL	8:30 AM - 4:30 PM	GCL

Course Schedule

BOE330 SAP BusinessObjects Business Intelligence Platform - Designing and Deploying a Solution / 4090 / Days: 5

In this course, students will learn knowledge required to design and deploy an SAP BusinessObjects Business Intelligence platform.

03/22 · 03/26/21 **OLL** 8:30 AM - 4:30 PM GCL

BOW310 SAP Web Intelligence - Report Design I / 1636 / Days: 2

This course is designed to give students the comprehensive skills and in-depth knowledge needed to access, analyze and share data using SAP BusinessObjects BI launch pad and SAP BusinessObjects Web Intelligence.

03/15 · 03/16/21 **OLL** 8:30 AM - 4:30 PM GCL

03/29 · 03/30/21 **OLL** 8:30 AM - 4:30 PM GCL

04/12 · 04/13/21 **OLL** 8:30 AM - 4:30 PM GCL

04/26 · 04/27/21 **OLL** 8:30 AM - 4:30 PM GCL

05/10 · 05/11/21 **OLL** 8:30 AM - 4:30 PM GCL

05/25 · 05/26/21 **OLL** 8:30 AM - 4:30 PM GCL

BOW320 SAP BusinessObjects Web Intelligence - Advanced Report Design / 1636 / Days: 2

In this course, students will gain the comprehensive skills and in-depth knowledge needed to apply alternative query and reporting techniques when creating complex Web Intelligence documents.

03/17 · 03/18/21 **OLL** 8:30 AM - 4:30 PM GCL

03/31 · 04/01/21 **OLL** 8:30 AM - 4:30 PM GCL

04/14 · 04/15/21 **OLL** 8:30 AM - 4:30 PM GCL

04/28 · 04/29/21 **OLL** 8:30 AM - 4:30 PM GCL

05/12 · 05/13/21 **OLL** 8:30 AM - 4:30 PM GCL

05/27 · 05/28/21 **OLL** 8:30 AM - 4:30 PM GCL

CP100 SAP Cloud Platform / 2697 / Days: 3

This course will introduce and inform you about the vast potential of SAP Cloud Platform with exceptional hands-on to perform deep-dives into this open platform.

04/06 · 04/08/21 **OLL** 8:30 AM - 4:30 PM GCL

06/02 · 06/04/21 **OLL** 8:30 AM - 4:30 PM GCL

HR110 SAP Business Processes in HCM Payroll / 1636 / Days: 2

This course provides the mandatory foundation knowledge required for processing payroll transactions in SAP HCM.

05/03 · 05/04/21 **OLL** 8:30 AM - 4:30 PM GCL

SAP GRC 100 on version 12.0 / 1636 / Days: 2

This course provides foundation knowledge for SAP Governance, Risk and Compliance (GRC) 12.0. By gaining familiarity with this solution's harmonized navigation, common functions, shared master data, and the harmonized reporting framework, you will be better able to get the most value out of using the integrated applications in SAP GRC.

06/03 · 06/04/21 **OLL** 8:30 AM - 4:30 PM GCL

SAP01 SAP Overview / 2454 / Days: 3

In this course, students identify SAP applications and components, as well as learn how to explain basic functionality of SAP Solutions.

03/08 · 03/10/21 **OLL** 8:30 AM - 4:30 PM GCL

04/12 · 04/14/21 **OLL** 8:30 AM - 4:30 PM GCL

06/02 · 06/04/21 **OLL** 8:30 AM - 4:30 PM GCL

SCM500 SAP Processes in Procurement / 4090 / Days: 5

This course will give students the fundamental knowledge and a comprehensive overview of the processes in procurement in SAP. After attending this class, students will understand the major business processes and functions in materials management.

05/10 · 05/14/21 **OLL** 8:30 AM - 4:30 PM GCL

SCM510 SAP Inventory Management and Physical Inventory / 4090 / Days: 5

This course will give students an overview and in depth knowledge of the inventory management process in SAP. After attending this class, students will understand the major business processes, functions & configuration in inventory management.

03/08 · 03/12/21 **OLL** 8:30 AM - 4:30 PM GCL

05/17 · 05/21/21 **OLL** 8:30 AM - 4:30 PM GCL

Scrum

Scrum Developer Certified (SDC®) / 1495 / Days: 2

In this course, students learn to understand the basics of Scrum, effectively contribute to a Scrum project, and learn how to enable Scrum Team members to apply Scrum effectively in Scrum/Agile projects. Successful candidates will be awarded the Scrum Developer Certified (SDC™) certification by SCRUMstudy after passing the included certification exam.

05/27 · 05/28/21 **OLL** 8:00 AM - 4:00 PM GCL

Scrum Master Certified (SMC®) / 1495 / Days: 2

This course guides & teaches Scrum practices to everyone involved in the project; clears impediments for the team; and, ensures that Scrum processes are being followed.
<p>Your enrollment in this class includes the Scrum Master Certified exam voucher.</p>

03/29 · 03/30/21 **OLL** 8:00 AM - 4:00 PM GCL

Scrum Master Certified (SMC®) / 1495 / Days: 2

This course guides & teaches Scrum practices to everyone involved in the project; clears impediments for the team; and, ensures that Scrum processes are being followed.

<p>Your enrollment in this class includes the Scrum Master Certified exam voucher.</p>

05/17 · 05/18/21 **OLL** 8:00 AM - 4:00 PM GCL

SCRUMstudy Agile Master Certified (SAMC™) / 2250 / Days: 3

Agile relies on adaptive planning and iterative development and delivery. It focuses primarily on the value of people in getting the job done effectively. Successful candidates will be awarded the SCRUMstudy Agile Master Certified (SAMC™) certification by SCRUMstudy after passing the included certification exam. The certification exam voucher is included in this course so you can take the exam at your convenience.

04/05 · 04/07/21 **OLL** 8:00 AM - 4:00 PM GCL

06/02 · 06/04/21 **OLL** 8:00 AM - 4:00 PM GCL

SHRM

SHRM-CP/SHRM-SCP Certification Preparation / 3475 / Days: 5

Students will be able to identify areas of strength and build on them. They will also see where they will need further concentrated study in preparation for their exam.

04/05 · 04/09/21 **OLL** 8:00 AM - 4:00 PM GCL

Six Sigma

Lean Six Sigma Black Belt / 3500 / Days: 5

The accelerated lean Six Sigma Black Belt program and methodology allows students to complete certification requirements faster than traditional Six Sigma and Lean training programs. Successful candidates will be awarded the Lean Six Sigma Black Belt certification from Lean Sigma Corporation after passing the included Practicum certification exam. The certification exam is included in this course and you can take the exam at your convenience after passing section quizzes. You must complete the exam within 6 months of class. The exam requires the use of the MiniTab application. A free 30 day trial is available for student usage.

04/05 · 04/09/21 **OLL** 8:00 AM - 4:00 PM GCL

05/03 · 05/07/21 **OLL** 8:00 AM - 4:00 PM GCL

Course Schedule

Lean Six Sigma Green Belt / 2800 / Days: 4

The accelerated Lean Six Sigma Green Belt program and methodology allows students to complete certification requirements faster than traditional Six Sigma and Lean training programs. Successful candidates will be awarded the Lean Six Sigma Green Belt certification from Lean Sigma Corporation after passing the included certification exam. The certification exam is included in this course and you can take the exam at your convenience after passing section quizzes. You must complete the exam within 6 months of class.

03/15	03/18/21	OLL	10:00 AM - 6:00 PM	GCL
03/29	04/01/21	OLL	8:00 AM - 4:00 PM	GCL
04/19	04/22/21	OLL	8:00 AM - 4:00 PM	GCL
05/10	05/13/21	OLL	8:00 AM - 4:00 PM	GCL
05/24	05/27/21	OLL	10:00 AM - 6:00 PM	GCL

Tableau

Tableau® Desktop: Part 1 (Second Edition) (v1.0) / 1190 / Days: 2

As technology progresses and becomes more interwoven with our businesses and lives, more and more data is collected about business and personal activities. This era of "big data" has exploded due to the rise of cloud computing, which provides an abundance of computational power and storage, allowing organizations of all sorts to capture and store data. Leveraging that data effectively can provide timely insights and competitive advantage. The creation of data-backed visualizations is a key way data scientists, or any professional, can explore, analyze, and report insights and trends from data. Tableau® software is designed for this purpose. Tableau was built to connect to a wide range of data sources and allows users to quickly create visualizations of connected data to gain insights, show trends, and create reports. Tableau's data connection capabilities and visualization features go far beyond those that can be found in spreadsheets, allowing users to create compelling and interactive worksheets, dashboards, and stories that bring data to life and turn data into thoughtful action.

03/16	03/17/21	OLL	10:00 AM - 6:00 PM	GCL
04/27	04/28/21	OLL	8:00 AM - 4:00 PM	GCL

Tableau® Desktop: Part 2 (Second Edition) (v1.0) / 1190 / Days: 2

The advent of cloud computing and storage has ushered in the era of "big data." With the abundance of computational power and storage, organizations and employees with many different roles and responsibilities can benefit from analyzing data to find timely insights and gain competitive advantage. Data-backed visualizations allow anyone to explore, analyze, and report insights and trends from data. Tableau® software is designed for this purpose. Tableau was built to connect to a wide range of data sources and allows users to quickly create visualizations of connected data to gain insights, show trends, and create reports. Beyond the fundamental capabilities of creating data driven visualizations, Tableau allows users to manipulate data with calculations to show insights, make visualizations interactive, and perform statistical analysis. This gives users the ability to create and share data driven insights with peers, executives, and clients.

03/18	03/19/21	OLL	10:00 AM - 6:00 PM	GCL
04/29	04/30/21	OLL	8:00 AM - 4:00 PM	GCL

Veeam

VMCE-A Veeam Certified Engineer - Advanced - Design and Optimization / 2000 / Days: 2

This course covers Veeam Availability Suite™ design and optimization and is based on best practices from Veeam solutions architects.

04/15	04/16/21	OLL	8:00 AM - 4:00 PM	GCL
05/20	05/21/21	OLL	8:00 AM - 4:00 PM	GCL

Vmware

VMware Horizon 8: Infrastructure Administration / 1700 / Days: 2

This two-day, hands-on course gives you the skills to install and configure a virtual desktop infrastructure platform. This course builds your skills in installing and configuring VMware Horizon®; through a combination of lecture and hands-on labs. You learn how to install and configure VMware Horizon®; Connection Server®, VMware Unified Access Gateway®, how to configure a load balancer for use with Horizon, and how to establish Cloud Pod Architecture.

03/18	03/19/21	OLL	9:00 AM - 5:00 PM	GCL
04/22	04/23/21	OLL	9:00 AM - 5:00 PM	GCL
05/13	05/14/21	OLL	9:00 AM - 5:00 PM	GCL

VMware Horizon 8: Skills for Virtual Desktop Management / 2550 / Days: 3

This three-day, hands-on course gives you the skills to deliver virtual desktops and applications through a single virtual desktop infrastructure platform. This course builds your skills in configuring and managing VMware Horizon®; 8 through a combination of lecture and hands-on labs. You learn how to configure and deploy pools of virtual machines and how to provide a customized desktop environment to end-users.

03/15	03/17/21	OLL	9:00 AM - 5:00 PM	GCL
04/19	04/21/21	OLL	9:00 AM - 5:00 PM	GCL
05/10	05/12/21	OLL	9:00 AM - 5:00 PM	GCL

VMware Horizon 8: Virtual Desktop Troubleshooting / 1850 / Days: 2

This two-day course builds your skills in resolving common issues that occur in a VMware Horizon®; environment. You engage in a series of lab exercises to bring existing environment issues to resolution. The exercises mirror real-world troubleshooting use cases. These exercises equip learners with the knowledge and practical skills to manage typical challenges faced by virtual desktop administrators and operators.

04/08	04/09/21	OLL	9:00 AM - 5:00 PM	GCL
06/02	06/03/21	OLL	9:00 AM - 5:00 PM	GCL

VMware Horizon8: Virtual Desktop Bootcamp / 4250 / Days: 5

VMware Horizon®; 8: Virtual Desktop Bootcamp is a five-day combination course of VMware Horizon 8: Skills for Virtual Desktop Management and VMware Horizon 8: Virtual Desktop Troubleshooting. This training combination gives you the skills to deliver virtual desktops and applications through a single virtual desktop infrastructure platform. You build skills in configuring and managing VMware Horizon 8 through a combination of lecture and hands-on labs. You learn how to configure and deploy pools of virtual machines and how to provide a customized desktop environment to end-users. Additionally, you learn how to resolve common issues that occur in a VMware Horizon environment. You engage in a series of lab exercises to bring existing environment issues to resolution. The exercises mirror real-world troubleshooting use cases. These exercises equip learners with the knowledge and practical skills to manage typical challenges faced by virtual desktop administrators and operators.

04/12	04/16/21	OLL	9:00 AM - 5:00 PM	GCL
05/17	05/21/21	OLL	9:00 AM - 5:00 PM	GCL

VMware SD-WAN by VeloCloud: Design and Deploy [v3.x] / 2775 / Days: 3

Customers demand a scalable, secure, and manageable VMware SD-WAN®; by VeloCloud®;. To deliver a successful solution you must understand VMware SD-WAN architecture, know how the features can solve customer use cases, and be able to design a VMware SD-WAN that can be easily deployed, managed, and expanded.

03/31	04/02/21	OLL	9:00 AM - 5:00 PM	GCL
04/21	04/23/21	OLL	9:00 AM - 5:00 PM	GCL

Course Schedule

VMware SD-WAN by VeloCloud: Design and Deploy [v3.x] / 2775 / Days: 3

Customers demand a scalable, secure, and manageable VMware SD-WAN. To deliver a successful solution you must understand VMware SD-WAN architecture, know how the features can solve customer use cases, and be able to design a VMware SD-WAN that can be easily deployed, managed, and expanded.

05/26 · 05/28/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware - Miscellaneous

VMware Enterprise PKS - Install, Configure, Manage [v1.5] / 4250 / Days: 4

This course features intensive hands-on training that focuses on installing, configuring, and managing VMware Enterprise PKS 1.5 (a purpose-built container solution to operationalize Kubernetes for multi-cloud enterprises and service providers). VMware Enterprise PKS significantly simplifies the deployment and management of Kubernetes clusters with Day 1 and Day 2 operations support. This course prepares you to install and administer a VMware Enterprise PKS environment for an organization of any size.

03/08 · 03/11/21 **OLL** 9:00 AM - 5:00 PM GCL

04/12 · 04/15/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware Tanzu Mission Control: Management and Operations 2020 / 925 / Days: 1

During this one-day course, you focus on using VMware Tanzu Mission Control; to provision and manage Kubernetes clusters. The course covers how to manage on-premise and cloud-based Kubernetes clusters and how to apply access, image registry, and network policies to clusters.

04/15 · 04/15/21 **OLL** 9:00 AM - 5:00 PM GCL

05/06 · 05/06/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware Horizon

VMware Horizon 7 - Design Workshop [v7.0] / 2775 / Days: 3

This three-day course presents a methodology for designing a VMware Horizon solution.

03/22 · 03/24/21 **OLL** 9:00 AM - 5:00 PM GCL

04/19 · 04/21/21 **OLL** 9:00 AM - 5:00 PM GCL

06/02 · 06/04/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware Horizon 8: Deploy and Manage / 4250 / Days: 5

VMware Horizon 8: Deploy and Manage is a five-day combination course of VMware Horizon 8: Skills for Virtual Desktop Management & VMware Horizon 8: Infrastructure Administration. This training collection gives you the hands-on skills to deliver virtual desktops and applications through a single virtual desktop infrastructure platform. You will build on your skills in configuring and managing VMware Horizon 8 through a combination of lecture and hands-on labs. You learn how to configure and deploy pools of virtual machines and how to provide a customized desktop environment to end-users. Additionally, you will learn how to install and configure a virtual desktop infrastructure platform. You learn how to install and configure VMware Horizon; Connection Server; VMware Unified Access Gateway; how to configure a load balancer for use with Horizon, and how to establish Cloud Pod Architecture

03/15 · 03/19/21 **OLL** 9:00 AM - 5:00 PM GCL

04/12 · 04/16/21 **OLL** 8:00 AM - 4:00 PM GCL

04/19 · 04/23/21 **OLL** 9:00 AM - 5:00 PM GCL

05/10 · 05/14/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware Horizon 8: Deploy and Manage plus App Volumes Fast Track / 6475 / Days: 5

This five-day accelerated, hands-on training course is a blend of VMware Horizon 8: Skills for Virtual Desktop Management, VMware Horizon 8: Infrastructure Administration, and VMware App Volumes; and VMware Dynamic Environment Manager. Eight days of content are taught in five-days of extending learning.

This training collection gives you the hands-on skills to deliver virtual desktops and applications through a single virtual desktop infrastructure platform. You build on your skills in configuring and managing VMware Horizon 8 through a combination of lecture and hands-on labs. You learn how to configure and deploy pools of virtual machines and how to provide a customized desktop environment to end-users.

You learn how to install and configure a virtual desktop infrastructure platform. You learn how to install and configure VMware Horizon; Connection Server; and VMware Unified Access Gateway. You also learn how to configure a load balancer for use with Horizon and how to establish Cloud Pod Architecture.

Additionally, you learn how to use App Volumes to deliver applications and data to desktops and users in seconds and at scale. You gain skills in managing application life cycles from installation to update and replacement. You also learn how to use Dynamic Environment Manager to provide personalization and dynamic policy configuration across virtual, physical, and cloud-based environments to simplify end-user profile management.

03/15 · 03/19/21 **OLL** 8:00 AM - 6:00 PM GCL

04/05 · 04/09/21 **OLL** 8:00 AM - 6:00 PM GCL

04/26 · 04/30/21 **OLL** 8:00 AM - 6:00 PM GCL

05/10 · 05/14/21 **OLL** 8:00 AM - 6:00 PM GCL

VMware Horizon Cloud Service: Deploy and Manage on Microsoft Azure / 4625 / Days: 5

This five-day, hands-on training provides you with the knowledge, skills, and abilities to achieve competence in deploying and managing VMware Horizon Cloud Service on Microsoft Azure. This training increases your skills and competence in using the VMware Horizon Cloud Administration Console and Microsoft Azure portal.

Through a combination of hands-on labs and interactive lectures, you learn how to import and manage images for VDI and RDSH assignments. You also learn how to configure and use the Universal Broker function, VMware App Volumes; and VMware Dynamic Environment Manager; in the Horizon Cloud Service on Microsoft Azure deployment.

03/15 · 03/19/21 **OLL** 9:00 AM - 5:00 PM GCL

04/12 · 04/16/21 **OLL** 9:00 AM - 5:00 PM GCL

05/10 · 05/14/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware NSX

VMware NSX Advanced Load Balancer: Install, Configure, Manage / 4250 / Days: 5

This five-day, fast-paced course provides comprehensive training on how to install, configure, and manage a VMware NSX Advanced Load Balancer (Avi Networks) solution. This course covers key NSX Advanced Load Balancer (Avi Networks) features and functionality offered in the NSX Advanced Load Balancer 18.2 release. The features covered include the overall infrastructure, virtual services and application components, global server load balancing, various cloud connectors. Also covered are application troubleshooting and solution monitoring. Access to a software-defined data center environment is provided through hands-on labs to reinforce the skills and concepts presented in the course.

04/05 · 04/09/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware NSX-T Data Center: Install, Configure, Manage [v3.0] / 4250 / Days: 5

This five-day, fast-paced course provides comprehensive training on how to install, configure, and manage a VMware NSX-T Data Center environment. This course covers key NSX-T Data Center features and functionality offered in the NSX-T Data Center 3.0 release, including the overall infrastructure, logical switching, logical routing, networking and security services, micro-segmentation and firewalls, and more. Access to a software-defined data center environment is provided through hands-on labs to reinforce the skills and concepts presented in the course.

03/15 · 03/19/21 **OLL** 11:00 AM - 7:00 PM GCL

03/29 · 04/02/21 **OLL** 9:00 AM - 5:00 PM GCL

04/05 · 04/09/21 **OLL** 8:00 AM - 4:00 PM GCL

04/12 · 04/16/21 **OLL** 9:00 AM - 5:00 PM GCL

04/19 · 04/23/21 **OLL** 9:00 AM - 5:00 PM GCL

Course Schedule

VMware NSX-T Data Center: Install, Configure, Manage [v3.0] / 4250 / Days: 5

This five-day, fast-paced course provides comprehensive training on how to install, configure, and manage a VMware NSX-T Data Center environment. This course covers key NSX-T Data Center features and functionality offered in the NSX-T Data Center 3.0 release, including the overall infrastructure, logical switching, logical routing, networking and security services, micro-segmentation and firewalls, and more. Access to a software-defined data center environment is provided through hands-on labs to reinforce the skills and concepts presented in the course.

04/26 · 04/30/21 **OLL** 9:00 AM - 5:00 PM GCL

05/03 · 05/07/21 **OLL** 9:00 AM - 5:00 PM GCL

05/17 · 05/21/21 **OLL** 9:00 AM - 5:00 PM GCL

05/24 · 05/28/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware vCenter

VMware Site Recovery Manager - Install, Configure, Manage [v8.2] / 1700 / Days: 2

This hands-on training course gives experienced VMware vSphere administrators the knowledge to install, configure, and manage VMware Site Recovery Manager™ 8.2. This course also shows you how to write and test disaster recovery plans that use Site Recovery Manager.

03/15 · 03/16/21 **OLL** 9:00 AM - 5:00 PM GCL

04/12 · 04/13/21 **OLL** 9:00 AM - 5:00 PM GCL

05/17 · 05/18/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware vCloud

VMware Cloud on AWS: Deploy and Manage 2020 / 2550 / Days: 3

This three-day course teaches you skills for deploying and managing a VMware Cloud on AWS infrastructure. Through a mix of lecture and labs, you deploy and manage the VMware Cloud on AWS and VMware vSphere features that build a foundation for a hybrid infrastructure. You also discuss when and where these features have the greatest effect. Anyone planning to migrate, build, or hybridize with VMware Cloud on AWS will benefit from this course.

03/29 · 03/31/21 **OLL** 9:00 AM - 5:00 PM GCL

04/19 · 04/21/21 **OLL** 9:00 AM - 5:00 PM GCL

05/17 · 05/19/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware NSX-T Data Center: Design [v3.0] / 4625 / Days: 5

This five-day course provides comprehensive training on considerations and practices to design a VMware NSX-T Data Center environment as part of a software-defined data center strategy. This course prepares the student with the skills to lead the design of NSX-T Data Center offered in the NSX-T Data Center 3.0 release, including design principles, processes, and frameworks. The student gains a deeper understanding of NSX-T Data Center architecture and how it can be leveraged to create solutions to address the customer's business needs.

03/22 · 03/26/21 **OLL** 9:00 AM - 5:00 PM GCL

04/26 · 04/30/21 **OLL** 9:00 AM - 5:00 PM GCL

05/24 · 05/28/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware Tanzu Kubernetes Grid: Install, Configure, Manage [v1.0] / 1850 / Days: 2

During this two-day course, you will focus on installing VMware Tanzu Kubernetes Grid on a VMware vSphere environment and then you will provision and manage Tanzu Kubernetes clusters.

03/18 · 03/19/21 **OLL** 9:00 AM - 5:00 PM GCL

04/08 · 04/09/21 **OLL** 9:00 AM - 5:00 PM GCL

04/29 · 04/30/21 **OLL** 9:00 AM - 5:00 PM GCL

06/02 · 06/03/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware vRealize

VMware Data Center Automation with vRealize Orchestrator and vSphere PowerCLI / 4250 / Days: 5

This course equips experienced administrators with the knowledge to use the automation tools that all vSphere customers have access to. Students learn how to automate administration tasks with VMware vSphere PowerCLI™ and VMware vRealize Orchestrator™.

03/22 · 03/26/21 **OLL** 9:00 AM - 5:00 PM GCL

04/26 · 04/30/21 **OLL** 9:00 AM - 5:00 PM GCL

05/24 · 05/28/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware vRealize Automation - Design and Deploy [v7.6] / 4625 / Days: 5

This course focuses on designing and deploying an enterprise cloud by using a distributed architecture deployment of VMware vRealize Automation™. This course discusses the benefits and risks of available design alternatives and provides information that helps in making sound design decisions. You follow a proven approach to design and deploy an enterprise cloud that is available, scalable, manageable, secure, and that is built according to VMware best practices. During this class, you apply your new knowledge by working with other participants to design and deploy a vRealize Automation solution for a real-world project.

04/05 · 04/09/21 **OLL** 9:00 AM - 5:00 PM GCL

05/17 · 05/21/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware vRealize Automation - Install, Configure, Manage [v8] / 4250 / Days: 5

In this course you will focus on installing, configuring, and managing VMware vRealize Automation. You will gain an understanding on how to use vRealize Automation to automate the delivery of virtual machines, applications, and personalized IT services across different data centers and hybrid cloud environments. You will learn how to interface vRealize Automation with other systems using VMware vRealize Orchestrator; and how to use vRealize Automation to manage Kubernetes systems and leverage other systems.

05/03 · 05/07/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware vRealize Log Insight - Deploy and Manage [v4.7] / 1700 / Days: 2

In this course, you focus on deploying, using, and managing VMware vRealize Log Insight™. You learn about the configuration and use of vRealize Log Insight to collect and manage logs from a variety of VMware and third-party products. This course discusses interfacing vRealize Log Insight with other systems to monitor, troubleshoot, and secure a data center.

03/25 · 03/26/21 **OLL** 9:00 AM - 5:00 PM GCL

04/22 · 04/23/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware vRealize Operations - Install, Configure, Manage [v8] / 4250 / Days: 5

This course includes teaches you deployment, customization, management and architecture of VMware vRealize Operations. This course explains certificates, capacity concepts, and workload optimization with real-world use cases. This course covers troubleshooting using dashboards and how-to managing configurations.

03/22 · 03/26/21 **OLL** 9:00 AM - 5:00 PM GCL

04/05 · 04/09/21 **OLL** 9:00 AM - 5:00 PM GCL

04/19 · 04/23/21 **OLL** 9:00 AM - 5:00 PM GCL

05/03 · 05/07/21 **OLL** 9:00 AM - 5:00 PM GCL

Course Schedule

VMware vSphere

VMware vSphere - Skills for Public Sector Administrators [v6.7] / 4250 / Days: 5

This five-day, intensive course takes you from introductory to advanced VMware vSphere® management skills. Building on the installation and configuration content from VMware vSphere: Install, Configure, Manage [V6.7], you will develop advanced skills needed to manage and maintain a highly available and scalable virtual infrastructure. Through a mix of lecture and hands-on labs, you will install, configure and manage vSphere 6.7. You will explore the features that build a foundation for a scalable infrastructure and discuss when and where these features have the greatest effect. This course prepares you to administer a vSphere infrastructure for an organization of any size using vSphere 6.7, which includes VMware ESXi™ 6.7 and VMware vCenter Server® 6.7.

04/19 · 04/23/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware vSphere: Advanced Administration Workshop [v7] / 4625 / Days: 5

This five-day course provides hands-on training to equip students with a range of skills, from performing routine VMware vSphere®; 7 administrative tasks to complex vSphere operations and configurations. Through lab-based activities, students are immersed in real-life situations faced by VMBeans, a fictitious company. These situations expose students to real-life scenarios faced by companies that are building and scaling their virtual infrastructure. Approximately 90% of the class is application-focused and taught through labs. The course aligns fully with the VMware Certified Advanced Professional ‐ Data Center Virtualization Deploy exam objectives.

03/22 · 03/26/21 **OLL** 9:00 AM - 5:00 PM GCL

04/26 · 04/30/21 **OLL** 9:00 AM - 5:00 PM GCL

05/24 · 05/28/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware vSphere: Install, Configure, Manage [v7.0] / 4250 / Days: 5

This course features intensive hands-on training that focuses on installing, configuring, and managing VMware vSphere®; 7, which includes VMware ESXi™ 7 and VMware vCenter Server® 7. This course prepares you to administer a vSphere infrastructure for an organization of any size. This course is the foundation for most of the other VMware technologies in the software-defined data center.

03/08 · 03/12/21 **OLL** 8:00 AM - 4:00 PM GCL

03/22 · 03/26/21 **OLL** 10:00 AM - 6:00 PM GCL

04/05 · 04/09/21 **OLL** 8:00 AM - 4:00 PM GCL

04/19 · 04/23/21 **OLL** 8:00 AM - 4:00 PM GCL

05/03 · 05/07/21 **OLL** 10:00 AM - 6:00 PM GCL

05/17 · 05/21/21 **OLL** 8:00 AM - 4:00 PM GCL

VMware vSphere: Optimize and Scale [v7.0] / 4625 / Days: 5

This course teaches you advanced skills for configuring and maintaining a highly available and scalable virtual infrastructure. Through a mix of lecture and hands-on labs, you configure and optimize the VMware vSphere® 7 features that build a foundation for a truly scalable infrastructure, and you discuss when and where these features have the greatest effect.

Attend this course to deepen your understanding of vSphere and learn how its advanced features and controls can benefit your organization

03/15 · 03/19/21 **OLL** 8:00 AM - 4:00 PM GCL

03/29 · 04/02/21 **OLL** 9:00 AM - 5:00 PM GCL

04/12 · 04/16/21 **OLL** 9:00 AM - 5:00 PM GCL

04/26 · 04/30/21 **OLL** 9:00 AM - 5:00 PM GCL

05/03 · 05/07/21 **OLL** 9:00 AM - 5:00 PM GCL

05/24 · 05/28/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware vSphere: Optimize and Scale plus Troubleshooting Fast Track [v7] / 6475 / Days: 5

This five-day, accelerated, hands-on training course is a blend of the VMware vSphere: Optimize and Scale and VMware vSphere: Troubleshooting courses. This Fast Track course includes topics from each of these advanced courses to equip experienced VMware administrators with the knowledge and skills to effectively optimize and troubleshoot vSphere at an expert level.

03/15 · 03/19/21 **OLL** 8:00 AM - 6:00 PM GCL

03/29 · 04/02/21 **OLL** 7:00 AM - 5:00 PM GCL

04/12 · 04/16/21 **OLL** 8:00 AM - 6:00 PM GCL

04/26 · 04/30/21 **OLL** 8:00 AM - 6:00 PM GCL

05/24 · 05/28/21 **OLL** 8:00 AM - 6:00 PM GCL

VMware vSphere: What's New [v6.7-7.0] / 2550 / Days: 3

In this course, you explore the new features and enhancements in VMware vCenter Server® 7 and VMware ESXi™ 7. Real-world use-case deployment scenarios, hands-on lab exercises, and lectures teach you the skills that you need to effectively implement and configure VMware vSphere® 7.

This course is recommended for customers who want to deploy vSphere 7 in their existing vSphere environment. Attendance of this course allows candidates who hold a valid VCP-DCV 2019 to upgrade to VCP-DCV 2020 without taking the certification exam.

03/17 · 03/19/21 **OLL** 9:00 AM - 5:00 PM GCL

04/14 · 04/16/21 **OLL** 9:00 AM - 5:00 PM GCL

04/26 · 04/28/21 **OLL** 9:00 AM - 5:00 PM GCL

05/19 · 05/21/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware Workspace ONE

VMware Workspace ONE - Skills for Unified Endpoint Management [v20.x] / 2550 / Days: 3

In this course, you configure and secure unified endpoint activation, registration, and resource integrations and you learn how to integrate industry-recognized enterprise technologies with the VMware Workspace ONE® UEM (Unified Endpoint Management) console.

03/08 · 03/10/21 **OLL** 9:00 AM - 5:00 PM GCL

03/22 · 03/24/21 **OLL** 9:00 AM - 5:00 PM GCL

03/29 · 03/31/21 **OLL** 9:00 AM - 5:00 PM GCL

04/05 · 04/07/21 **OLL** 9:00 AM - 5:00 PM GCL

04/12 · 04/14/21 **OLL** 9:00 AM - 5:00 PM GCL

04/19 · 04/21/21 **OLL** 9:00 AM - 5:00 PM GCL

04/26 · 04/28/21 **OLL** 9:00 AM - 5:00 PM GCL

05/10 · 05/12/21 **OLL** 9:00 AM - 5:00 PM GCL

05/17 · 05/19/21 **OLL** 9:00 AM - 5:00 PM GCL

05/24 · 05/26/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware Workspace ONE- Deploy and Manage [v20.x] / 4250 / Days: 5

This course will empower you with the foundational skills and knowledge needed to effectively implement Workspace ONE. In this course, you will configure and secure unified endpoint activation, registration, and authentication and integrate industry-recognized enterprise technologies with VMware Workspace ONE®

03/08 · 03/12/21 **OLL** 9:00 AM - 5:00 PM GCL

03/22 · 03/26/21 **OLL** 9:00 AM - 5:00 PM GCL

03/29 · 04/02/21 **OLL** 9:00 AM - 5:00 PM GCL

04/12 · 04/16/21 **OLL** 9:00 AM - 5:00 PM GCL

04/26 · 04/30/21 **OLL** 9:00 AM - 5:00 PM GCL

05/10 · 05/14/21 **OLL** 9:00 AM - 5:00 PM GCL

05/24 · 05/28/21 **OLL** 9:00 AM - 5:00 PM GCL

VMware Workspace ONE- Integrating the Digital Workspace [v20.x] / 1700 / Days: 2

This course will empower you with the foundational skills and knowledge needed to effectively implement the Workspace ONE solution to deliver the Digital Workspace experience. You will learn how to navigate and manage the VMware Workspace ONE® Access™ console, how to configure enterprise and productivity integration, Digital Workspace integration, authentication methods, access policies, web and virtual resource integrations, and single sign-on for a web resource.

03/11 · 03/12/21 **OLL** 9:00 AM - 5:00 PM GCL

03/25 · 03/26/21 **OLL** 9:00 AM - 5:00 PM GCL

Course Schedule

VMware Workspace ONE- Integrating the Digital Workspace [v20.x] / 1700 / Days: 2

This course will empower you with the foundational skills and knowledge needed to effectively implement the Workspace ONE solution to deliver the Digital Workspace experience. You will learn how to navigate and manage the VMware Workspace ONE; Access™ console, how to configure enterprise and productivity integration, Digital Workspace integration, authentication methods, access policies, web and virtual resource integrations, and single sign-on for a web resource.

04/01	04/02/21	OLL	9:00 AM - 5:00 PM	GCL
04/15	04/16/21	OLL	9:00 AM - 5:00 PM	GCL
04/29	04/30/21	OLL	9:00 AM - 5:00 PM	GCL
05/13	05/14/21	OLL	9:00 AM - 5:00 PM	GCL
05/27	05/28/21	OLL	9:00 AM - 5:00 PM	GCL

VMware Workspace ONE: Advanced Integration [v20.x] / 4625 / Days: 5

In this five-day course, you learn about the advanced VMware Workspace ONE; use cases and integrations. The course also addresses the industry standard authentication protocol and technologies that can be integrated with Workspace ONE. Through a combination of hands-on labs, simulations, and interactive lectures, you identify and configure various authentication methods and scenarios, integrations with third-party solutions and identity providers, advanced Workspace ONE component configurations, and both VMware Carbon Black and VMware Horizon ; configurations. Also, the principles of advanced identity, endpoint security, and access management are addressed throughout the course. You will leave the training empowered with the professional-level skills and knowledge needed to effectively implement the advanced Workspace ONE integrations to bring your Digital Workspace implementation to the next level.

03/29	04/02/21	OLL	9:00 AM - 5:00 PM	GCL
04/19	04/23/21	OLL	9:00 AM - 5:00 PM	GCL

VMware Workspace ONE: Design [v20.x] / 925 / Days: 1

In this one-day course, you learn the fundamentals of VMware Workspace ONE; solution design, which addresses both the general solution design logics, the solution design process flow, and the areas of VMware Workspace ONE; UEM use cases. Through a combination of interactive lectures, you identify the phases of a Workspace ONE solution design and delivery, review areas of Workspace ONE use cases, and learn how to create solution designs. The principles of Workspace ONE solution design are addressed throughout the course. You will leave the training empowered with the professional-level skills and knowledge needed to effectively create a Workspace ONE solution design to implement your Digital Workspace transformation.

04/05	04/05/21	OLL	9:00 AM - 5:00 PM	GCL
04/19	04/19/21	OLL	9:00 AM - 5:00 PM	GCL
06/02	06/02/21	OLL	9:00 AM - 5:00 PM	GCL

VMware Workspace ONE: Unified Endpoint Management Bootcamp [v20.x] / 4250 / Days: 5

This five-day course is comprised of the three-day VMware Workspace One: Skills for Unified Endpoint Management course and the two-day VMware Workspace ONE: Unified Endpoint Management Troubleshooting course. You configure and secure unified endpoint activation, registration, and resource integrations and learn how to integrate industry-recognized enterprise technologies with the VMware Workspace ONE; UEM (Unified Endpoint Management) console. Through a combination of hands-on labs, simulations, and interactive lectures, you also learn how to configure and manage the endpoint lifecycle. You also learn to investigate, analyze, and determine issues that might occur with all the different components of the Workspace ONE UEM platform. You will learn how to effectively troubleshoot product issues to enable administrators to understand how product services communicate and function—in turn optimizing service and software health management

04/05	04/09/21	OLL	9:00 AM - 5:00 PM	GCL
04/19	04/23/21	OLL	9:00 AM - 5:00 PM	GCL
05/17	05/21/21	OLL	9:00 AM - 5:00 PM	GCL

VMware Workspace ONE: Unified Endpoint Management Troubleshooting [v20.x] / 1700 / Days: 2

In this two-day course, you learn to investigate, analyze, and determine issues that might occur with all the different components of the VMware Workspace ONE; UEM (Unified Endpoint Management) platform. Understanding how to effectively troubleshoot product issues enables administrators to understand how product services communicate and function—in turn optimizing service and software health management. Troubleshooting is the backbone of service maintenance and management.

04/08	04/09/21	OLL	9:00 AM - 5:00 PM	GCL
04/22	04/23/21	OLL	9:00 AM - 5:00 PM	GCL
05/20	05/21/21	OLL	9:00 AM - 5:00 PM	GCL

Workplace Fundamentals

Accounting Essentials / 395 / Days: 1

In this course, students will learn about accounting fundamentals.

03/23	03/23/21	OLL	8:00 AM - 4:00 PM	GCL
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Business Writing / 395 / Days: 1

This course offers effective strategies to sharpen your writing skills by structuring your ideas logically, exercising diplomacy in letters and reports, and shaping your arguments.

03/30	03/30/21	OLL	10:00 AM - 6:00 PM	GCL
05/25	05/25/21	OLL	8:00 AM - 4:00 PM	GCL

Change Management / 395 / Days: 1

This workshop will give all participants an understanding of how change is implemented and some tools for managing their reactions to change.

06/01	06/01/21	OLL	10:00 AM - 6:00 PM	GCL
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Communication Strategies / 395 / Days: 1

In this course students will understand the different methods of communication and how to make the most of each of them.

03/10	03/10/21	OLL	8:00 AM - 4:00 PM	GCL
05/05	05/05/21	OLL	8:00 AM - 4:00 PM	GCL

Conflict Resolution / 395 / Days: 1

Participants will learn crucial conflict management skills, including dealing with anger and using the Agreement Frame. If left unchecked or not resolved it can lead to lost production, absences, attrition, and even law suits.

03/30	03/30/21	OLL	8:00 AM - 4:00 PM	GCL
04/29	04/29/21	OLL	8:00 AM - 4:00 PM	GCL
06/03	06/03/21	OLL	10:00 AM - 6:00 PM	GCL

Creative Problem Solving / 395 / Days: 1

This workshop will give students an overview of the creative problem solving process, as well as key problem solving tools that they can use every day. Skills such as brainstorming, information gathering, & analyzing data will be covered during class.

03/17	03/17/21	OLL	8:00 AM - 4:00 PM	GCL
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Critical Thinking / 395 / Days: 1

In this course, students will learn develop their ability to analyze and evaluate information.

05/20	05/20/21	OLL	8:00 AM - 4:00 PM	GCL
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Customer Service / 395 / Days: 1

In this course, students will explore the background and techniques of customer interactions.

04/19	04/19/21	OLL	8:00 AM - 4:00 PM	GCL
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Email Etiquette / 395 / Days: 1

In this course, students will learn about e-mail policies and learn how to write professional e-mail memos that convey appropriate messages.

04/06	04/06/21	OLL	10:00 AM - 6:00 PM	GCL
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Grammar Essentials / 395 / Days: 1

In this course, students will review the rules of grammar, identify common grammar errors, and refine their business writing style.

05/05	05/05/21	OLL	10:00 AM - 6:00 PM	GCL
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Course Schedule

Handling a Difficult Customer / 395 / Days: 1

In this course, students will gain a valuable skill set to deal with difficult customers in various situations.

03/18 · 03/18/21 **OLL** 8:00 AM - 4:00 PM GCL

Leadership and Influence / 395 / Days: 1

Once you learn the techniques of true Leadership And Influence, you will be able to build the confidence it takes to take the lead.

04/13 · 04/13/21 **OLL** 10:00 AM - 6:00 PM GCL

Negotiation Skills / 395 / Days: 1

This workshop will give participants an understanding of the phases of negotiation, tools to use during a negotiation, and ways to build win-win solutions for all those involved.

04/07 · 04/07/21 **OLL** 8:00 AM - 4:00 PM GCL

Organizational Skills / 395 / Days: 1

Developing good Organizational Skill is an investment that will provide benefits for years. To be successful means to be organized. These skills will filter through all aspects of your participants professional and personal lives.

04/20 · 04/20/21 **OLL** 8:00 AM - 4:00 PM GCL

Performance Management / 395 / Days: 1

In this course, students learn to identify and manage difficult employees, monitor their behavior, develop clear and effective communications techniques, give and receive feedback, identify workplace conflicts and present resolutions.

04/16 · 04/16/21 **OLL** 8:00 AM - 4:00 PM GCL

Presentation Skills / 395 / Days: 1

In this course, students will learn active listening skills to facilitate the exchange of ideas in meetings and presentations. They will also organize your ideas to create coherent and convincing oral presentations.

04/01 · 04/01/21 **OLL** 8:00 AM - 4:00 PM GCL

06/03 · 06/03/21 **OLL** 8:00 AM - 4:00 PM GCL

Project Management Essentials / 1785 / Days: 3

If you are taking this course, you probably have some exposure to managing projects, or you may be considering embarking on a career as a professional project manager. Your ability as a project manager to demonstrate best practices in project management on the job is becoming the standard to compete in today's fast-paced and highly technical workplace. In this course, you will apply the generally recognized practices of project management to successfully manage projects.

Project managers are always under severe pressure to complete projects on time and within budget. However, most projects fail to meet these demands, and, as a result, many projects are terminated early. Successful project management requires knowledge and experience. This course is designed to provide you with the skills needed to be a successful project manager in today's rapidly changing world. The skills and knowledge you gain in this course will help you avoid making costly mistakes and increase your competitive edge in the project management profession.

04/12 · 04/14/21 **OLL** 8:00 AM - 4:00 PM GCL

Project Management Fundamentals / 595 / Days: 1

In this course, students will identify effective project management practices and their related processes. They will examine the elements of sound project management and apply the generally recognized practices to successfully manage projects.

03/09 · 03/09/21 **OLL** 8:00 AM - 4:00 PM GCL

03/30 · 03/30/21 **OLL** 8:00 AM - 4:00 PM GCL

05/04 · 05/04/21 **OLL** 10:00 AM - 6:00 PM GCL

05/18 · 05/18/21 **OLL** 8:00 AM - 4:00 PM GCL

Supervising Others / 395 / Days: 1

In this course, students will develop the skills required to be more efficient and proficient supervisors.

03/24 · 03/24/21 **OLL** 8:00 AM - 4:00 PM GCL

Teamwork and Team Building / 395 / Days: 1

This workshop will encourage you to explore the different aspects of a team, as well as ways that they can become a top-notch team performer.

04/05 · 04/05/21 **OLL** 8:00 AM - 4:00 PM GCL

Time Management / 395 / Days: 1

The Time Management workshop will cover strategies to help participants learn crucial strategies that include personal motivation, delegation skills, organization tools, and crisis management.

04/22 · 04/22/21 **OLL** 10:00 AM - 6:00 PM GCL

06/03 · 06/03/21 **OLL** 8:00 AM - 4:00 PM GCL