

MD-100T00 Windows 10

Overview

In this course, students will learn how to support and configure Windows 10 desktops in an organizational environment. Students will develop skills that include learning how to install, customize, and update Windows 10 operating systems. Students will learn how to managing storage, files, and devices as well as how to configure network connectivity for Windows 10. Students will also learn how to secure the Windows 10 OS and protect the data on the device. Finally, students will learn how to manage and troubleshoot Windows 10.

Prerequisite Comments

Basic understanding of computer networks and hardware concepts.
Basic understanding of OS and Application concepts.
Experience with using the Windows OS.

Target Audience

Candidates for this exam are IT professionals who perform installation, configuration, general local management and maintenance of Windows 10 core services. Candidates may also be familiar with enterprise scenarios and cloud-integrated se

Course Objectives

After completing this course, learners should be able to:

- Install and customize Windows 10
- Configure Updates for Windows.
- Configure devices and drivers for Windows.
- Configure storage for Windows.
- Configure network and remote management settings in Windows.
- Configure and manage browsers and applications in Windows.
- Configure account access and authentication.
- Configure file and folder permissions.
- Describe methods for securing Windows 10, common threats and methods for mitigating against them.
- Troubleshoot Windows and application installations.
- Troubleshoot hardware and driver issues.
- Troubleshoot file issues and perform recoveries.

Course Outline

1 - Installing Windows

Introducing Windows 10
Windows 10 Editions and Requirements
Deployment Options
Upgrading to Windows 10
Deployment Tools

2 - Post-installation Configuration and Personalization

Configure and Customize the Windows Start Menu
Common Configuration Options
Advanced Configuration Methods
Managing Drivers and Devices

3 - Updating Windows in Windows 10

Windows Servicing Model
Updating Windows

4 - Configuring Networking

Configure IP Network Connectivity
Implement Name Resolution
Implement Wireless Network Connectivity
Remote Access Overview
Remote Management

5 - Configuring Storage

Overview of storage options
Managing Local Storage
Maintaining Disks and Volumes
Managing Storage Spaces

6 - Managing Apps in Windows 10

Providing Apps to Users
Managing Universal Windows Apps
Web Browsers in Windows 10

7 - Configuring Authorization & Authentication

Authentication
Configuring User Account Control
Implementing Device Registration

8 - Configuring Data Access and Usage

Overview of File Systems
Configuring and Managing File Access
Configuring and Managing Shared Folders

9 - Configuring Threat Protection and Advanced Security

Malware and Threat Protection
Windows Defender
Connection Security Rules
Advanced Protection Methods

10 - Supporting the Windows 10 Environment

Windows Architecture
Support and Diagnostic Tools
Monitoring and Troubleshooting Computer Performance

11 - Troubleshooting Files & Applications

File Recovery in Windows 10
Application Troubleshooting

12 - Troubleshooting the OS

Troubleshooting Windows Startup
Troubleshooting Operating System Service Issues

13 - Troubleshooting Hardware and Drivers

Troubleshooting Device Driver Failures
Overview of Hardware Troubleshooting
Troubleshooting Physical Failures
