

## Navigating The Modern Workforce - Diversity, Culture, Generations

### Overview

In this course, students will learn how to capitalize on the strengths of your diverse team while directing and guiding them to even greater achievements.

### Target Audience

Team leaders, managers, executives and other business professionals who lead others.

### Course Objectives

- After completing this course, students will know how to:
- Learn to lead in a world of diversity
  - Engage and empower our multi-generational workforce
  - Leverage culture as the new strategic differentiator
  - Develop your path to leadership success

### Course Outline

#### 1 - A Complex World of Diversity

Working in Fluid Dynamic Environments  
Understanding the New Transient Workforce  
Addressing the Need for a New Type of Leadership  
Leading with Authenticity  
Developing Required Skills and Competencies  
Decentralizing Power

#### 2 - Making Difference Your Strategic Advantage

Engaging in the 21st Century  
Measuring Engagement and Taking Advantage of High Engagement  
Overcoming Challenges to Employee Engagement  
Embracing Difference and Bridging Boundaries  
Developing Cultural Intelligence and Responding Effectively to Cultural Differences  
Applying SCARF to Direct Behavior

[Register Online](#)

Schedule

Class Length: 2 Days

G2R = "Guaranteed to Run" | OLL = "Online LIVE"  
ILT = "Instructor-Led-Training"

*This course is not currently available on the public schedule. Please contact us using the information in the footer below to inquire about future dates or to schedule a private class.*

### 3 - Leveraging Change as the New Normal

Understanding and Applying Emotional Intelligence  
Motivating Others  
Key Areas of Interest - Behavioral and Cognitive, Psychodynamic and Humanistic, and Personality Types  
Developing Your Leadership Psychological Toolkit  
Identifying Drivers – Desires and Expectations  
The Impact of an Environment of Trust  
Meeting the Needs of the Social Brain  
Promoting Involvement

### 4 - Creating Leaders for the Future

Facing the Challenges of a Modern Leader  
Avoiding Cultural Pitfalls  
Creating a Common Culture for All  
Leading Fluid Teams  
Seeking Diverse Perspectives  
Soliciting Feedback  
Utilizing Various Leadership Styles – Storytelling, Adaptive, and Connective  
Building a Sustainable Vision, Developing a Path, and Creating a Passion for Excellence

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